




Together we can

Mater Annual Review 2021-22





Mater acknowledges that our services are provided on Aboriginal and Torres Strait Islander lands and pays respect to their Elders—past, present and emerging.

Mater Annual Review 2021–22
Mater Misericordiae Limited ACN 096 708 922
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Pictured on the cover: Mater Mothers' Private Brisbane midwife Kieran Froese with Elspeth Muir and baby Bertie.



Table of contents

Message from Mercy Partners	4
Message from our Mater Board Chair	6
Message from our Chief Executive Officer	7
Who we are	8
Our Mission	8
Our Vision	8
Our Values	8
Our Mater network	11
Year in review	12
2021-22 at a glance	12
Mater Group	14
Mater Health	16
Mater Education	22
Mater Research	24
Mater Foundation	26
In our community	28
Our governance	30
Our performance	34
Mater Misericordiae Limited consolidated financial statement	34
Operational statistics	35
How you can help	36



Message from Mercy Partners

Dr Ricki Jeffery, Chair

“Just as the founders of religious congregations responded to the needs of their times with love, respect, compassion and mercy, so too are we called in our age to respond.”

– Mercy Partners Theological Statement

It has become apparent that change is the new norm in the healthcare sector.

The continuing impact of COVID-19 on Mater People and Mater services has required ongoing innovation and agility to meet the evolving and changing effects of the pandemic.

Throughout it all, Mater People have maintained a steadfast commitment to the Mission and Values created by its founders, the Sisters of Mercy, more than a century ago.

Mater's COVID-19 vaccination outreach programs protected homeless people, those from refugee backgrounds and people living in remote Aboriginal and Torres Strait Islander communities. They also demonstrated Mater's dedication to addressing unmet needs in the community and providing compassionate care to those who require it most.

The determination by Mater's Board, Executives and People to continue to provide exceptional healthcare,

education and research services throughout the pandemic is testament to Mater's Values and Vision to strive for excellence and empower people to live better lives through improved health and wellbeing.

Mercy Partners has been privileged to witness the delivery by Mater of funding and healthcare solutions reflective of the challenges and changing needs of the community.

This year's successes include relocating Mater's corporate services workforce to new purpose-built offices at Newstead to create space for future clinical services at South Brisbane, completion of the first, state-wide accreditation of all Mater hospitals, and lodgement of the Ministerial Infrastructure Designation's (MID) submission to deliver staged, innovative and integrated infrastructure at Mater's South Brisbane campus.

Mater has flourished in the past year in its ongoing work with Mercy Partners to enrich understanding

of Mission, Catholic identity and governance across its state-wide network of hospitals and services.

Mercy Partners and Mater have worked closely to enhance the Formation program for Mater People, with the first co-developed pilgrimage held at South Brisbane and attended by senior health leaders from across Queensland.

The pilgrimage will be offered to more Mater People in the coming year and serves to connect personnel to the history and heritage passed on by the Sisters of Mercy, as well as encourage us all to reflect on ways to live the charism in our daily lives.

While the next year will undoubtedly bring a new set of challenges, Mercy Partners looks forward to continuing to engage with Mater in a spirit of mutual respect and collaboration to achieve our collective goals, underpinned by our communion of charisms.

Pictured opposite: Front row L-R: A/Prof Kym Rae, Prof Vicki Flenady, Loretta Weatherall and Skye Stewart. Back row L-R: Anneka Bowman, Deanna Stuart-Butler and Caroline Lewis.





Message from our Board Chair

Francis Sullivan AO

On behalf of the Board, I would like to commend the leadership team and all Mater People for steadfastly living by the Mater Mission and Values during what proved to be another challenging year in healthcare.

Our COVID-19 response was remarkable. No matter the obstacles thrown our way, Mater People tackled them head-on with skill, dedication and compassion to protect and care for the communities we serve.

The pandemic wasn't the only challenge we faced this year. Mater completed its first state-wide accreditation, passing with flying colours in the middle of an Omicron surge. The enormity of this feat was not lost on the Board and I want to express our sincere gratitude for the extraordinary efforts of all in delivering this tremendous result.

We also faced a moral challenge to our Catholic principles this year with the passing of the Voluntary Assisted Dying Act 2021 (Qld), effective from 1 January 2023. Mater has and always will be committed to the preservation of human life, so it was important to have a strong voice in this debate. Despite considered lobbying with Catholic Health Australia, we were disappointed to see the rejection of an amendment to protect the right of conscientious objection by faith-based entities such as Mater.

Planning is underway to meet the requirements of the new legislation. We also continue to lobby for the right of all Queenslanders to access high-quality palliative and supportive care services to ensure that those facing death may meet it with dignity and be free of pain.

This year also marked the start of Mater's formation series. We were honoured to welcome global human rights campaigner and author Sister Joan Chittister OSB to our first event. She led a thought-provoking session, inspiring us to respect yesterday's wisdom and today's insights while also meeting tomorrow's needs.

The Board looks forward to participating in more formation events like this to help us strengthen our Catholic identity and leadership in fulfilling Mater's Mission.

Our Mission of providing compassionate care to our community is unchanged and I have faith in all Mater People to continue to deliver this Mission as proudly and as passionately as we always have.

"The pandemic wasn't the only challenge we faced this year. Mater completed its first state-wide accreditation, passing with flying colours in the middle of an Omicron surge."



Message from our Chief Executive Officer

Dr Peter Steer

The Mater spirit of providing compassionate care to those who require it most and addressing unmet community needs has shone through this year.

As the pandemic evolved, so did Mater's resolve. I have been incredibly proud to witness Mater People across the state rise to ongoing challenges time and time again to protect patients and the community from COVID-19.

While the pandemic has remained a constant focus, this year has also seen Mater ministries, and our people, realise some big ambitions and plans for the future.

On top of achieving simultaneous accreditation for all Mater hospitals across Queensland for the first time, we celebrated the 75th anniversary of Mater Private Hospital Bundaberg and congratulated our most dedicated and high-achieving staff members at our Long Service and Mater People Awards.

We also continued to forge our own reconciliation path, unveiling the artwork for our Reconciliation Action Plan—The Heart to Heal, the Strength to Grow. The art is a narrative of Mater's history of providing care to the communities it serves, and is a vital part of our work towards closing the gap between Aboriginal and Torres Strait Islanders and other Australians.

Across our ministries, Mater Research continued to break new ground, improving health through scientific discovery, and Mater Education released its 2025 strategy, a blueprint for building brighter futures in health and wellbeing through education. It was also another record fundraising year, with Mater Foundation providing \$31.3 million for Mater healthcare, education and research thanks to the generosity of our wonderful supporters, partners and donors.

More than 500 corporate staff made the move to Mater's purpose-built office building in Newstead in

December, freeing up space at Mater Hill for clinical, research and education services. This corporate hub is the nerve centre for Mater's hospital network, allowing us to work smarter than ever before.

Looking ahead, we're edging closer to realising our plan for an integrated, connected healthcare, education and research campus at South Brisbane with the submission of our Ministerial Infrastructure Designation and Queensland's first perinatal mental health service at Mater Hill. Early construction has also started on Stage 2 of Mater Hospital Springfield.

We continue to collaborate with the federal and state governments, as well as generous donors and patients, to develop new services and facilities that support Mater's Mission to deliver transforming, healing ministries.

I congratulate and thank Mater People for putting our Mission and Values into the heart of everything we do.

*Pictured: Candice Grey,
Mater Private Hospital
Redland.*



Who we are

We operate the largest Catholic not-for-profit network of public and private hospitals and healthcare services in Queensland, bringing together our collective expertise across health, education, research and fundraising with a shared vision—to empower people to live better lives through improved health and wellbeing.

We are guided by the spirit of the Sisters of Mercy, who established Mater in 1906, and whose tradition of compassionate care remains at our core today.

Our commitment to our Mission compels us to change as the needs of our community and the environment evolve. This means moving beyond the hospital, the classroom and the laboratory, being closer to our consumers and delivering new products, programs and services to meet emerging community needs.

Whether for a patient, a donor, a nurse, a doctor, an educator, a visitor or any one of the thousands of people who share their journey with Mater, we put people at the centre of our services to deliver an experience that meets—and exceeds—community expectations.

Our Mission

We serve together to bring God's mercy to our communities through compassionate, transforming, healing ministries.

Our Vision

We empower people to live better lives through improved health and wellbeing.

We believe every individual has the right to access world-class health services and information so that they can live every day to the fullest. We want to empower people, whatever their health goals, to positively engage in good health knowing they can depend on Mater to support them spiritually, emotionally, socially and physically.

We are advocates for health and wellness without discrimination, and we are proactive and innovative in this role. Where we see opportunities to help people thrive and flourish, we make it our business to create solutions and make it happen.

Our Values

Our Values are reflected in all that we do, and are visible to all in the way we behave and interact with one another.

- We honour and promote the dignity of human life and of all creation.
- We act with compassion and integrity.
- We strive for excellence.



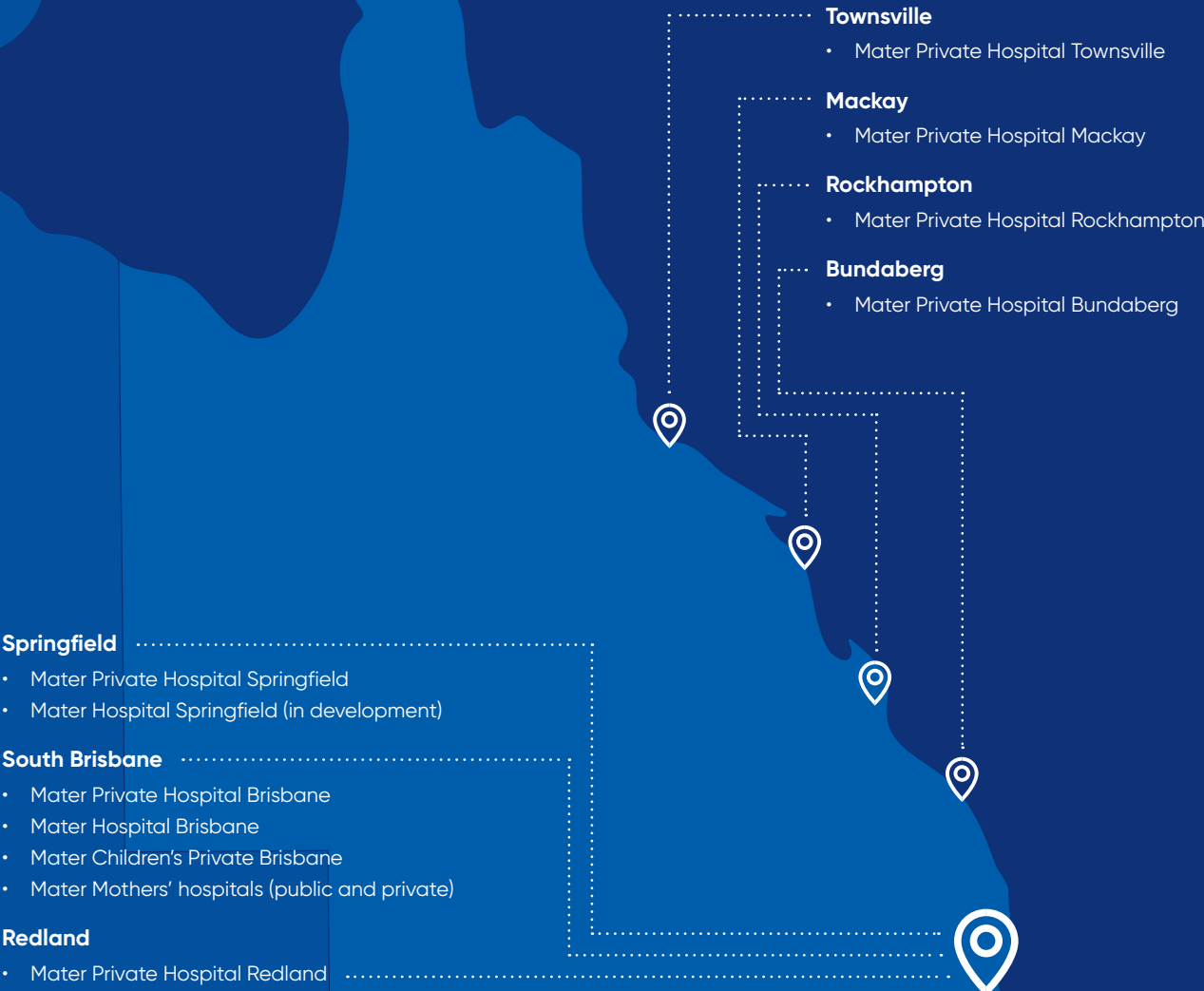
**Caring for
the health of
Queenslanders
for more than
a century**

*Pictured: Trish Moroney,
Mater Private Hospital
Brisbane.*

Pictured: Lucy Bevis with Yoshi the pet therapy dog at Mater Children's Private Brisbane.



Our Mater network



Year in review

2021-22 at a glance



11 hospitals*

*15 Commonwealth
licenced hospitals



1553 beds



224 403

in-patients



100 813

emergency attendances



119 903

procedures conducted



12 402

babies born



32 814

Mater at Home
consultations

8609

Mater People



*Pictured: Tiffany Church,
Mater Private Hospital
Townsville.*





Year in review

Mater Group

The Heart to Heal, the Strength to Grow

Mater continues our own reconciliation journey with the development of our first state-wide Reflect Reconciliation Action Plan (RAP) in co-operation with Reconciliation Australia.

As part of National Reconciliation Week 2022, we unveiled a key element of our RAP—a reconciliation artwork entitled The Heart to Heal, the Strength to Grow.

Created by Wakka Wakka artist David Williams (pictured below), this extraordinary artwork is a visual narrative of Mater's century-long service in delivering healthcare, education, research, and foundation services—as well as our commitment to achieving reconciliation between Aboriginal

and Torres Strait Islander peoples and non-indigenous Australians. It belongs to everyone at Mater.

Demonstrating our respect, this artwork is being incorporated across Mater's 11 hospitals, as a constant reminder that reconciliation must be central to everything we do.

Partnering with government

Mater has a long history of successfully partnering with the state government to provide public hospital services for Queenslanders—a tradition we proudly continue today with Hospital and Health Services in South East Queensland, Bundaberg, Rockhampton, Mackay and Townsville.

Mater continues to help ease the pressure on public hospital elective surgery waiting lists as part of

Queensland Health's Surgery Connect program. The strain of the pandemic on the public system saw Mater perform almost double the number of surgeries compared to last year.

Mater has worked hand-in-hand with government in its battle against COVID-19, setting up vaccination hubs in Brisbane, and providing access to vaccinations across regional and remote communities. We also offered

extra public beds to Queensland Health's COVID-19 response, with bed numbers peaking at beyond 140 beds.

A landmark partnership with Queensland Health will see the expansion of Mater Private Hospital Springfield to meet the growing healthcare demand of the rapidly growing region in Brisbane's western corridor.



Scan to watch artist David Williams explain the journey and meaning behind his Mater reconciliation artwork *The Heart to Heal, the Strength to Grow*.





Year in review

Mater Health

Mater shines through accreditation

All Mater facilities received full accreditation to the National Safety and Quality Health Service Standards in February 2022. This was a major achievement, especially given the assessment coincided with the COVID-19 Omicron surge.

Preparing 11 hospitals for a simultaneous accreditation survey was a significant effort at a challenging time and the health leadership teams and all Mater People must be commended for their contributions to this success.

The sharing of resources, expertise, skills and knowledge across Mater as a result of the Mater merger in 2020 was a big contributor to the overall success of the accreditation process.

At the frontline of the battle against COVID-19

Mater Health continued to rise to meet the challenges of the COVID-19 pandemic, growing and adapting our healthcare inside and outside our hospital network.


From contributing to the leadership of Queensland Health's COVID-19 Vaccine Taskforce, to assisting in the establishment of mass vaccination clinics across the state and creating

virtual hospital wards to care for the sick, Mater has again played a leading role in planning and providing care to the people of Queensland throughout the global pandemic.

 **209 102**
COVID tests

 **101 949**
vaccinations

 **21 303**
people in hotel quarantine
received medical and
testing services

 **875**
COVID+ in-patients
treated at Mater's South
Brisbane campus

 **4067**
COVID+ patients
treated in their
homes





A brighter future for Parkinson's patients in the north

The first deep brain stimulation surgeries in regional Australia were performed on patients with Parkinson's disease at Mater Private Hospital Townsville with dramatic results.

Our first patient, Rob Jorgensen, was diagnosed with Parkinson's 15 years ago. The intricate procedure required a team of neurosurgeons, neurologists, anaesthetists and scientists to safely insert electrodes in Mr Jorgensen's brain to help relieve debilitating symptoms of the disease.

Scan to watch this miraculous story.



*Pictured above: Rob and Julie Jorgensen with Dr Craig Costello at Mater Private Hospital Townsville.
Pictured left: Jill Black from Mater at Home.*

Mater Health continues to lead the way

Early construction started on the Stage 2 expansion at Mater Private Hospital Springfield. This expansion will deliver 174 public beds, as well as an emergency department, intensive care unit and maternity service. It will also become one of Queensland's most pandemic-resilient hospitals when it opens in 2025.

Thanks to the incredible community donations of almost \$17 million via Mater Foundation, construction is on track to transform the former Mater convent at South Brisbane into Catherine's House for Mothers, Babies and Families in 2023—Queensland's first integrated perinatal mental healthcare and wellbeing service.

Mater Private Hospital Bundaberg marked 75 years of service to the community with special celebrations on 28 July 2022—the same date the hospital opened its doors 75 years earlier.

Mater Private Hospital Brisbane became the first in Queensland to roll out state-of-the-art VELYS technology for surgeons to perform total knee replacements. The robotic-assisted solution's advanced real-time, infra-red optical tracking system allows surgeons to make high-precision, guided cuts—eliminating the need for pre-op CT scans.

Mater is emerging as a leader in surgical robotics in the north after introducing the \$2 million Stryker Maker for knee and hip replacements and the ROSA Knee System at our private hospitals in Mackay and Townsville this year. This investment follows the introduction of the Da Vinci Xi robot in Townsville last year, which reached a surgical century in October.

The Da Vinci system allows surgeons to perform high-precision and minimally invasive surgeries with a 3D camera and console-operated instruments, ensuring safer procedures, better outcomes and faster recovery for patients.

Pictured: Dr Cameron Cooke with the VELYS Robotic-Assisted Solution and Digital Surgery Specialist Nadia Brandon-Black at Mater Private Hospital Brisbane.



Healthcare beyond hospital walls with Mater at Home

Mater Health continues to develop exceptional care outside our hospitals via the Mater at Home healthcare service. Hospital-in-the-Home (HITH) and allied health teams provide care in people's homes, from chemotherapy, blood infusions and wound treatments to speech pathology and rehabilitation.

As part of our evolving response to the pandemic, Mater at Home set up a virtual COVID-19 hospital ward through Quest Manager in December 2021—providing virtual care to patients in their own homes and easing pressure on stretched hospital and healthcare services. During the year, this innovative service received 9000+ referrals, made 37 000+ clinical phone calls, cared for 4067 patients, and performed 320 nursing visits.

The Mater at Home Direct service started in early 2022 to accept referrals from community sources, such as the Queensland Ambulance Service. By responding quickly to these referrals, patients are managed safely in their homes, avoiding unnecessary ambulance callouts and emergency department admissions.

In collaboration with Mater's Digital Technology and Information team, Mater at Home introduced a customised business database to support customer relationship management, resource planning, field services, finances and operations. Not only has this improved patient outcomes, it has enhanced data collection and reporting, increased efficiency and reduced revenue leakage.

 **32 814**
consultations

 **6049**
patients

 **2686**
private occupied
bed days

Helping serve dinner with dignity

Queenslanders with degenerative conditions such as Motor Neurone Disease (MND) can feed themselves again and even send emails and texts, thanks to ground-breaking assistive technology being rolled out by Mater at Home.

Scan to watch this touching story about this amazing technology restoring Kemal's independence and bringing his family closer together.





12 402
babies
born



1 in 5
Queensland babies
born at Mater



30 babies
born each day
on average



March
busiest month
for births

*Pictured above:
The Wright family at Mater
Mothers' Private Brisbane.*

Mater Mothers' hospitals— Australia's largest maternity service

More than 12 400 babies were born at Mater hospitals this year across Queensland. From pre-pregnancy to each baby's three-month milestone, Mater People were there providing integrated, comprehensive care to thousands of Queensland families.

Our 24/7 Pregnancy Assessment Centre in Brisbane ensures pregnant women can access specialised care when they need it.

We expanded our highly successful digital fetal monitoring system to

Mater Mothers' Private Townsville. This technology allows obstetricians and specialists to remotely access real-time fetal heart recordings, reducing serious adverse events in labour.

Meet baby Moira

Meet baby Moira (pictured below), our smallest and most premature baby born at Mater Mothers' Hospital this year. Born 17 weeks early, weighing just 546g, Moira spent her next four months in Mater's Neonatal Critical Care Unit being cared for around-the-clock by a specialist team of doctors and nurses.



Mater Director of Neonatology Dr Pita Birch said survival rates of premature babies had dramatically improved in the past decade as a result of new, life-changing technologies and treatments.

"Ten years ago, it was rare for Mater to provide neonatal intensive care to babies born at 23 weeks and we wouldn't always provide neonatal intensive care at 24 weeks either. Now, we are providing intensive care for a large number of babies born at 23 weeks, like little Moira, and almost all babies born at 24 weeks," Dr Birch said.

Miracle Babies: Operation Hope

Mater's Centre for Maternal Fetal Medicine continues to lead the way in treating and managing some of the country's most complex and high-risk pregnancies. ABC's Catalyst program, *Miracle Babies: Operation Hope*, tells an intimate story of hope and incredible fetal medicine as our pioneering doctors help parents face agonising decisions about their baby's future—all before their first breath. Scan to watch this miraculous story.



Year in review

Mater Education

Transforming lives and building brighter futures through education

Mater Education transforms lives through the power of education. Building on a century of training healthcare professionals, Mater Education continues to lead the way in developing our healthcare workforce in a competitive and rapidly-changing market, amidst the challenges of a global pandemic.

This year saw the roll out of Mater Education's 2025 strategy, our blueprint for achieving the Ministry's vision of better health and wellbeing for all through education, service improvement, capability and empowerment. This strategy provides a framework for us to fulfil our potential with two strategic priorities: to develop Australia's healthcare workforce; and to leverage our expertise to become a global leader in simulation.

Mater Education celebrated two major milestones this year—a decade of Mater Education Diploma of Nursing graduates in Brisbane and our first graduating class in Townsville. Enrolments in this practical and immersive program continue to rise as the pandemic inspires more people to join the healthcare workforce.

During the year, Mater People completed more than 100 000 LEAP courses and emerging leaders participated in exciting new leadership programs.

Our clinical education team continues to work across the state to deliver new and innovative programs to support Mater's clinical workforce and improve patient safety. The team successfully

piloted a 'Telesim' neonatal resuscitation program involving the Mater Private Hospital Rockhampton. The delivery of this program was achieved using the Teledoc platform and saw participants in Rockhampton being trained by an educator in Brisbane. In collaboration with Mater Mothers' Hospital, the team hosted our first Basic Obstetric Skills Stations (BOSS) Workshop for Obstetric JHO and residents from across South East Queensland.

Through our established partnership with the Boston-based Centre for Medical Simulation, we delivered an advanced program facilitated by Harvard Medical School's Organisation Behaviour Scholar, Dr Jenny Rudolph.

Our expertise in simulation saw the team undertake room prototype testing for Catherine's House Family Wellbeing Unit in South Brisbane to optimise patient care, safety, experience and provide a cost saving to the project. In addition, simulation testing for Maternity and Perioperative Services at Mater Townsville was undertaken for patient flow processes for transporting COVID positive women, requiring an emergency c-section, to the operating room.

The team's expertise was used to help develop the simulation and debrief skills in education teams for the Army School of Health and the Adelaide Health Simulation, University of Adelaide.

We continued to forge other commercial partnerships to extend

our innovative education services beyond hospital walls and into other workplaces and schools. Highlights included:

- Working with Downer Group to deliver a bespoke learning and development program for Spotless staff nationwide.
- Partnering with Centurion, a transport and logistics company, to deliver a leadership program for new and upcoming managers and leaders.
- Working state-wide to deliver Manual Handling (patient) sessions to Comlink staff across South Brisbane, Mackay, Cairns, Townsville and the Sunshine Coast.
- In the Vocational Education and Training in Schools (VETiS) space, launching external health hubs for Brisbane State High School and Centenary State High School, enabling students to complete a Certificate II in Health Support Services and Certificate III in Health Services Assistance.
- Launching the first VETiS cohort in Townsville in July.

Mater Education's popular First Aid for Babies course, developed in conjunction with Mater Mothers' Hospital for South East Queensland, was extended to Rockhampton and Townsville, giving regional parents, grandparents and community members the chance to learn life-saving skills for babies.

*Pictured: Mater Education
Diploma of Nursing student
Ylliza Mackenzie.*



312

Diploma of Nursing **graduates**



437

students started Diploma
of Nursing study



1356

students enrolled in
Certificate II and III courses



100 000

LEAP courses completed



1041

people attended
First Aid for Babies courses



Year in review

Mater Research

Internationally recognised research leader from bench to bedside

The pandemic has continued to highlight the importance of science and medical research, with Mater researchers continuing to break new ground in improving health across all stages of life.

Our bench to bedside philosophy sees us working across Mater's hospitals and health services, and with our partners The University of Queensland, Translational Research Institute and Health Translation Queensland.

During the year, Mater Research secured \$23.2 million in newly awarded external funding and a further \$11.1 million from Mater Foundation to turn scientific discovery into the best possible treatments, diagnoses and models of care across:

- Mother and baby health
- Healthcare delivery and innovation
- Cancer
- Neuroscience
- Chronic and integrated care.

The Queensland Family Cohort project hit a new milestone this year when it began recruiting 2500 Aboriginal and Torres Strait Islander families to better understand health issues that disproportionately impact these communities—from birth to adulthood.

A new immunotherapy developed by Mater researcher, Haematologist and Executive Director of Mater Research, Professor Maher Gandhi, in phase one trials is expected to revolutionise

treatment for people diagnosed with a rare but devastating blood cancer, Epstein-Barr virus-associated Diffuse large B-cell lymphoma.

Other key research projects included:

- Global clinical trials of next generation COVID-19 protein-based and mRNA vaccines assessing their level of immune response.
- An Australian-first medicinal cannabis treatment trial for advanced cancer patients.
- International research to find new treatments to stop neurogenic heterotopic ossifications—an extremely debilitating complication of spinal cord injuries.
- A clinical trial investigating whether laser light therapy can reduce debilitating symptoms of Inflammatory Bowel Disease in young people.
- New ways to maximise the benefits and alleviate the side effects of cancer treatment.
- Studies to improve prediction models of babies likely to experience distress during labour and life-threatening hypoxia, or lack of oxygen.
- An Australian-first trial using Sildenafil, commonly known as Viagra®, to reduce the risk of caesarean births and forceps deliveries and improve outcomes for mothers and babies.

- A study investigating the link between epilepsy and language.
- The co-design of a new education and training framework to improve healthcare service delivery to people on the autism spectrum or with intellectual disabilities.

Mater Researchers continued their success in securing grants and fellowships and winning awards. Highlights for the year included:

- Dr Joshua Tobin's 2021 American Society of Hematology Global Research Award to help him better understand and identify high-risk patients with Follicular Lymphoma.
- Chloe Yap's 2021 Queensland Women in STEM Prize.
- Jo Forbes' Outstanding Achiever Science Award at the 2021 Women in Technology Awards, in recognition of her important contribution to research in diabetes and kidney disease.
- Mater Research's head of Cancer Immunotherapies Research Group Professor Kristen Radford added a Fulbright Scholarship spent at the Tisch Cancer Centre in New York to her list of achievements.

Pictured right: A/Prof Ingrid Winkler from Mater Research.





\$23.2 million
newly awarded
external funding



\$11.1 million
funding from
Mater Foundation



581
research
publications

Queensland's first fully awake brain surgery

Ben Tondelier is now seizure free after undergoing Queensland-first brain surgery where he was fully awake for the whole procedure.

A long-time patient of Mater's Advanced Epilepsy Service, Ben had suffered up to 15 epileptic seizures a day since he was six and severe complications when previously operated on under general anaesthetic.

Ben's form of severe epilepsy typically results in serious injuries and can be life

shortening. The pioneering treatment has proved life changing for Ben and will see the team treat even more Queenslanders in the same position.

"Epilepsy had always been like a fence that kept me on the sidelines, watching other people living normal lives. The doctors and nurses who performed my operation opened a gate for me, so I can live life to the fullest. I'm so grateful to all of the team," Mr Tondelier said.

Pictured: Ben Tondelier before his surgery at Mater Hospital Brisbane.

Year in review

Mater Foundation

Record fundraising for Mater healthcare, education and research

Neither pandemic nor devastating floods could dampen the spirit of giving this year as the community rallied behind Mater Foundation's philanthropic programs and fundraising events.

Thanks to the generosity of so many people, supporters, partners, volunteers and other stakeholders, a record \$31.3 million in tangible support was invested in improving patient outcomes, education and research.

Kind-hearted Queenslanders dug deep to donate a record \$1 674 440 during the second annual Mater Giving Day, with the support of Mater's generous matching donors.

Every dollar raised supports Queensland patients and their families with new equipment, cutting-edge medical research and vital support services.

It was another year to pivot for the International Women's Day Fun Run when South East Queensland floods forced the cancellation of our physical event. Despite this, thousands of people from Redland to Townsville turned their own neighbourhoods pink, collectively raising more than \$1.7 million for Mater's Chicks in Pink program and cancer research.

It was a big year for Mater Lotteries across our 12 lottery draws—

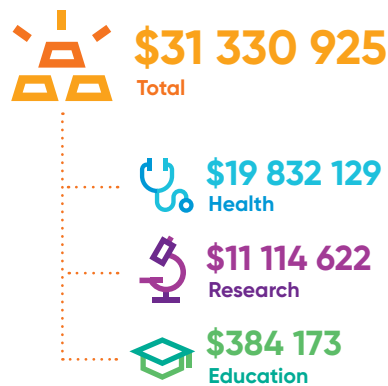


celebrating the 100th Cars for Cancer draw and Mater Prize Home's biggest lottery, with a \$3.2 million first prize.

Hundreds more cyclists, runners and triathletes helped raise more than \$1.1 million for cancer research at Mater Smiling for Smiddy events—from Cycle for Cancer, Noosa Triathlon and Challenge in the Tropics in Queensland to the world's toughest half marathon in Hobart.

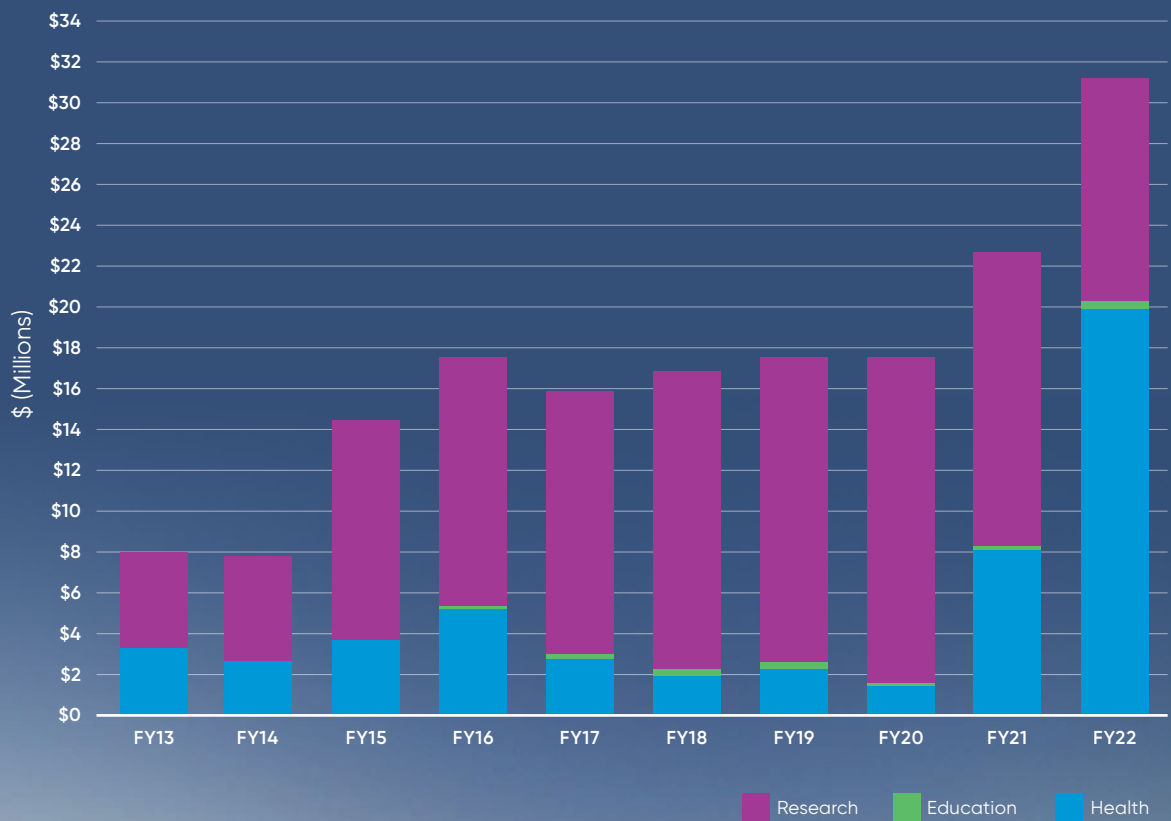
Mater hospitals across Queensland all benefit from Mater Foundation's investment in research, technology, life-saving equipment and support to improve the medical care and outcomes for patients.

Mater Foundation distributions 2021-22:



Pictured above: Mater Prize Homes biggest lottery, with a \$3.2 million first prize, at Maudsland on the Gold Coast.

Mater Foundation distributions - 10 year comparison



Pictured: Cyclists help raise money for cancer research at Mater Smiling for Smiddy events.

Year in review

In our community

Making refugee health a priority

Mater Refugee Health has three key areas—Mater Integrated Refugee Health Service (MIRHS), Mater Refugee Complex Care Clinic (MRCCC) and as an auspice of the Refugee Health Network Queensland.

MRCCC has delivered free healthcare to people from refugee and asylum-seeking backgrounds without Medicare since 2002. This philanthropic service includes a dedicated clinical team of GPs, refugee health nurses and specialists with expertise in refugee health.

During the year, MRCCC made 1448 clinic appointments across nursing, GP, paediatrics and psychiatry

services and saw 185 new patients from more than 40 different cultural backgrounds. More than 70 per cent of patients were seeking asylum and had intermittent or no access to Medicare. They rely on the pro bono healthcare received at this clinic.

MIRHS, funded by Queensland Health, delivers health assessments and linkage to primary care for people arriving under the Australian Humanitarian program. This year, the service saw 609 new arrivals on a 200 visa. On top of this, Mater responded to unprecedented demand, working with Queensland Health and the Department of Home Affairs, to

help more than 1000 Afghani and 300 Ukrainian new arrivals in hotel quarantine.

Mater Refugee Health also manages an innovative partnership through the Culturally and Linguistically Diverse (CALD) COVID Health Engagement Project. This project ensures that CALD communities across Queensland, including people from refugee and asylum-seeking backgrounds, have access to simplified and culturally appropriate COVID-19 health information and services. This project was recognised as a finalist in the Queensland Health Department of Excellence award.

Everyday Mater People doing the extraordinary

The second annual Mater People Awards celebrated 49 finalists, with 19 winners from across Queensland. High-achieving nurses, doctors, clinical leaders, researchers, fundraisers and volunteers were honoured for innovative programs and their dedication and commitment to our Mission.

The prestigious Mater Lifetime Contribution Catherine McAuley Medallion was awarded to Maree Reynolds, Director of Clinical Services, Mothers, Babies and Women's Health (pictured right)—recognising her 15 years' service and critical role in developing Mater's maternity care.



Powering a greener future

Mater is continually investing in more sustainable ways to deliver healthcare, recently endorsing 25 key performance indicators supporting our goal to reach net zero emissions by 2050.

During the year, Mater introduced two electric vehicles for our Mater at Home and Pathology staff—part of an 18-month research partnership with Origin Energy and the Australian Renewable Energy Agency.

Mater has continued to make deep cuts to carbon emissions—buying 20 per cent renewable energy, certified by the Clean Energy Regulator, via our hospital network's power contract. Mater will continue to buy 20 per cent renewable energy for the next two years under a contract with CS Energy, with an aim to hit 50 per cent by 2025.

The Clean Energy Regulator issued renewable energy certificates to Mater for solar power generated from the rooftop arrays at Mater's Townsville campus. These are expected to power about six per cent of Mater Private Hospital Townsville's electricity requirements.

20 per cent
renewable energy
purchased each year



Pictured: Rooftop arrays at Mater's Townsville campus.

Our governance

As the operator of Mater’s ministries of health, education, research and foundation, Mercy Partners appoints members to the Board of Directors of Mater Misericordiae Limited.

Their combined knowledge and skills equip Mater with a vibrant and cohesive leadership to successfully integrate the fields of health, education and research and extend beyond the traditional boundaries of healthcare.

The Mater Executive, all experts in their fields, are guided by a shared vision to meet community needs and the pursuit of innovation. This dual focus ensures we stay at the forefront of healthcare and respond proactively to the ever-changing needs of our community.

A strong governance framework ensures effective management, and legal and regulatory obligations are met, in line with our Mission and Values.

Board of Directors



Francis Sullivan AO
Chair



Virginia Ryan
Deputy Chair



Virginia Bourke
Director
(until November 2021)



Pat Brady
Director



Gerard Houlihan
Director



Sr Sandra Lupi RSM
Director



Jenny Parker
Director



Dr John Rivers
Director



Jane Yacopetti
Director



Laurence Rogencamp
Company Secretary

*Pictured: Chief Executive
Officer Dr Peter Steer.*



Mater Executive



Dr Peter Steer
Chief Executive Officer



Donna Bonney
Executive Director,
Mater Education; Chief
People and Learning Officer
(December 2021 – June 2022)
and Executive Director, Mater
Health (effective June 2022)



Toni Casey
Chief Risk and
Assurance Officer



Daniele Doyle
Executive Director,
Mater Health
(until June 2022)



Prof Maher Gandhi
Executive Director,
Mater Research



Fiona Hinchliffe
Executive Director,
Residential Care and
Community Services



Ieuan Hyde
Executive Director,
Strategy and Innovation



Alanna Jacoby
Chief of Mission



Donna McGrane
Chief People and
Learning Officer
(effective June 2022)



Graeme McKenzie
Chief Development
Officer



Sharron McMahon
Chief People Officer
(until December 2021)



Jane Schmitt
Executive Director,
External Relations,
Marketing and
Engagement



Loretta Seamer
Chief Finance Officer



Alastair Sharman
Chief Digital Officer



Andrew Thomas
Executive Director,
Mater Foundation

*Pictured opposite: Back L-R: Loretta Seamer,
Fiona Hinchliffe, Jane Schmitt and Donna Bonney.
Front L-R: Daniele Doyle and Alanna Jacoby.*

Bucking the gender inequity trend

Founded by women more than a century ago, Mater continues to buck the trend with an executive team that is 67 per cent female—more than double the national average—and a research institute where nine out of 10 program leaders are women.

At 79 per cent, Mater has a higher proportion of female employees than the national average across its health, education, research and foundation businesses.



79%
of our workforce
is female



9 in 10
of our research institute
leaders are female



Our performance

Mater Misericordiae Limited consolidated financial statement

Revenue	Notes	2022 (\$000)
Rendering of services		1 251 085
Sale of goods		74 352
Other revenue		176 943
Total		1 502 380
Expenses		
Employee expenses		(881 479)
Pharmaceutical and medical expenses		(297 732)
Property and maintenance expenses		(69 398)
Catering and domestic expenses		(32 328)
Administration expenses		(68 005)
Impairment of assets		(827)
Lottery expenses		(41 031)
Digital expenses		(27 275)
Finance expenses		(3834)
Depreciation and amortisation expense		(144 648)
Other expenses		(311)
Total expenses		(1 566 868)
Operating surplus/(deficit)		(64 488)

Operational Statistics

Mater Hospitals	Patients discharged	Patient days	Procedures [^]
Mater Hospital Brisbane	56 057	125 242	24 070
Mater Private Hospital Brisbane	37 842	10 8417	23 060
Mater Mothers' Hospital	17 588	45 249	3830
Mater Mothers' Private Brisbane	5767	31 374	2696
Mater Children's Private Brisbane	5001	8050	3016
Mater Private Hospital Rockhampton	16 401	35 626	9973
Mater Private Hospital Mackay	15 391	30 608	12 027
Mater Private Hospital Townsville	34 746	65 127	22 250
Mater Private Hospital Bundaberg	5289	13 139	3771
Mater Private Hospital Redland	12 492	25 071	7365
Mater Private Hospital Springfield	13 076	23 856	7845
Mater Private Day Hospital Brookwater	4753	4753	0
Total	224 403	516 512	119 903

Emergency attendances

Mater Hospital Brisbane	48 710
Mater Hospital Brisbane Fever Clinic	804
Mater Private Hospital Brisbane	15 378
Mater Private Hospital Rockhampton	8925
Mater Private Hospital Mackay	14 129
Mater Private Hospital Townsville	12 867
Total	100 813

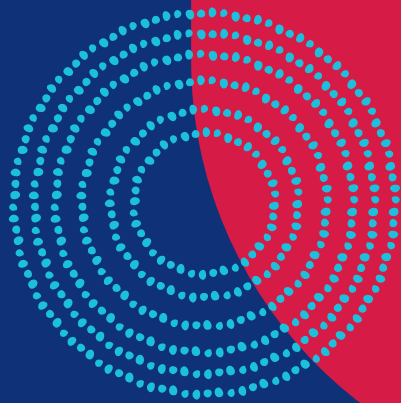
Births

Mater Mothers' Hospital	6053
Mater Mothers' Private Brisbane	4434
Mater Private Hospital Rockhampton	579
Mater Private Hospital Mackay	461
Mater Private Hospital Townsville	621
Mater Private Hospital Redland	254
Total	12 402

Outpatient attendances

Mater Hospital Brisbane	208 929
Mater Mothers' Hospital	142 731
Mater Private Hospital Springfield	42 038
Total	393 698

[^]Includes theatre procedures, cardiac catheter procedures, minor operations and endoscopies. Source: SEQMPP and CNQIMI



How you can help

Mater has a long history of partnering with our community and other organisations to support the delivery of exceptional outcomes across health, education and research.

The generosity of our supporters enables Mater to extend its boundaries beyond traditional healthcare and focus on our Mission, shaped by the Sisters of Mercy, to respond to unmet community needs.

Our heartfelt gratitude and sincere appreciation to the Mater community, philanthropists, fundraisers and supporters—from our hospital auxiliaries, foundations, and corporate partners, to event fundraisers and participants, lottery supporters and donors, and to loving legacies from families who bequeath gifts to Mater.

You make an incredible difference to health and healing in our community.

For more information about giving to Mater, please contact Mater Foundation:

✉ Foundation@mater.org.au
☎ 1800 500 422



