

# Mater Refugee Complex Care Clinic (MRCCC)

Working in partnership to address unmet health needs for people from refugee backgrounds, in our community



# MRCCC provides confidential and specialised healthcare for people from refugee and asylum seeker backgrounds.

Mater Refugee Complex Care Clinic (MRCCC) is a primary care, psychiatry, and paediatric service for people from refugee and asylum seeker backgrounds. Established in 2002, MRCCC is a Mater Mission initiative to improve the health and wellbeing of our communities in South East Queensland. MRCCC clinicians and nurses have extensive specialist skills and interests in refugee health.

The clinic offers long appointments, engages accredited interpreters, and provides comprehensive nursing support for all patients. MRCCC has a strong focus on building health literacy and preventative health education. The clinic liaises with settlement agencies, community organisations, and relevant specialist services provided by Queensland Health and Mater Hospital Brisbane.

## MRCCC GP Service

People seeking asylum often have complex health needs, may have interrupted or no Medicare eligibility, and can have difficulty accessing health services due to financial and social barriers. MRCCC GP service offers no-cost specialised primary health care for any **adult or child seeking asylum** without access to Medicare, or with significant Medicare instability (short-term interim Medicare access).

Patients may be referred to MRCCC by General Practitioners, other health care providers, community organisations or self-referral.

## MRCCC-QCH Paediatric Service

A general paediatric service is offered fortnightly at MRCCC in partnership with Queensland Childrens Hospital (QCH). The clinic is for children aged 0 – 16 years who are from refugee or asylum seeker background. Referrals can only be made by a GP or specialist.



## MRCCC Psychiatry Service

Mater provides a non-acute mental health service for people from refugee and asylum seeker backgrounds requiring psychiatric assessment in a culturally safe environment in partnership with their family, GPs, counsellors, and community support services. Referrals can be made by a GP or Specialist.

For further information about MRCCC services and referral forms please visit:

[materonline.org.au/mrccc](http://materonline.org.au/mrccc)

## Opening Hours

9am – 4.30pm

Monday to Friday

## How to get to MRCCC:



Level 7A, Mater Hospital Brisbane  
Raymond Terrace,  
South Brisbane, QLD 4101



The nearest bus stop is Mater Hill  
Busway (approx. 2 minute walk)



The nearest train stop is South Bank  
(Vulture St, approx. 5 minute walk)

For bus and train information,  
please call Translink on 13 12 30.



To access an interpreter, call  
TIS National on 131 450.

## Please bring the following to hospital, if the patient has them:

- Any photo identification
- Medicare Card



- Centrelink Health Care Card/  
Centrelink Pensioner Card



- Any health records

➔ To South Bank and South Bank train station



### Buildings

- 1 Mater Private Hospital Brisbane
  - 2 Mater Private Clinic
- ### Mater Hospital Brisbane
- 4 Mater Private Hospital Annerley Road Campus
  - 5 Mater Medical Centre
  - 8 Salmon Building
  - 7 Queensland Children's Hospital
  - 8 Mater Mothers' Hospitals
  - 9 Whitty Building
  - 10 Potter Building
  - 11 Aubigny Place
  - 12 Kelly Building
  - 13 Duncombe Building

### Key

- P Parking
- Drop off zone
- ◆ Adult Emergency
- Private Emergency
- ▬ Security booth
- ▬ Main entrance



### Contact:

- ✉ [mrccc@mater.org.au](mailto:mrccc@mater.org.au)
- ☎ 07 3163 2880
- ☎ 07 3163 8455

### Location:

- 📍 Level 7A, Mater Hospital Brisbane  
Raymond Terrace, South Brisbane, QLD. 4101

Mater acknowledges consumer consultation  
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