



2013 Annual Review

Health. Education. Research.







Introduction

Mercy. Dignity. Care. Commitment. Quality.

These five values encapsulate Mater Health Services. They also underpin our delivery of exceptional healthcare services to the community.

At Mater, we strive for the integration of health, education and research to promote the development and maintenance of healthy communities.

We do this in the tradition of Mercy, defining ourselves as a Mission-driven organisation caring for all, without discrimination.

To learn more about what differentiates Mater as a Mission-driven healthcare provider, please visit www.mater.org.au.



Mater acknowledges that our healthcare services are provided on traditional Aboriginal and Torres Strait Islander lands, and pay our respects to their Elders past, present and emerging.

Our Values

Mater people are dedicated to providing high quality healthcare services through a sincere commitment to our core values of Mercy, Dignity, Care, Commitment and Quality.

Mercy

the spirit of responding to one another

Dignity

the spirit of humanity, respecting the worth of each person

Care

the spirit of compassion

Commitment

the spirit of integrity

Quality

the spirit of professionalism

Our Mission

In the spirit of the Sisters of Mercy, Mater Health Services offers compassionate service to the sick and needy, promotes an holistic approach to healthcare in response to changing community needs and fosters high standards in health-related education and research.

Following the example of Christ the Healer, we commit ourselves to offering these services without discrimination.

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A message from Mercy Partners

When Mother Patrick Potter began Mater in a house at North Quay in 1906, she wrote that she hoped it would be the beginning of a great work.

Mother Patrick was a woman of vision, but I believe that even she would be surprised, were she to come back today, to see how great the work has become.

While she oversaw the building of the original Mater Adult and Mater Private hospitals, and was involved in the initial planning for the children's facility, which was named in her honour, I am sure she would be very pleased, not just with the developments on 'Mater Hill' but with the expansion to Redland and Springfield, and with the many community outreach initiatives in which Mater is currently involved.

What would please her even more, however, is that the spirit of compassion and care which prompted the Sisters of Mercy to begin their ministry of healthcare in Queensland, is still what drives Mater Health Services today. Despite changes in location, governance, personnel, technology, funding arrangements and service delivery, compassionate caring remains the hallmark of everything Mater does.

In April 2013, Mater Health Services Brisbane Ltd was transferred to Mercy Partners by the Congregation of the Sisters of Mercy Brisbane. This marked the end of the 107 years of careful stewardship by the Congregation, under whose sponsorship the Mater hospitals have grown to become world-class facilities and leaders in many fields of research and clinical practice.

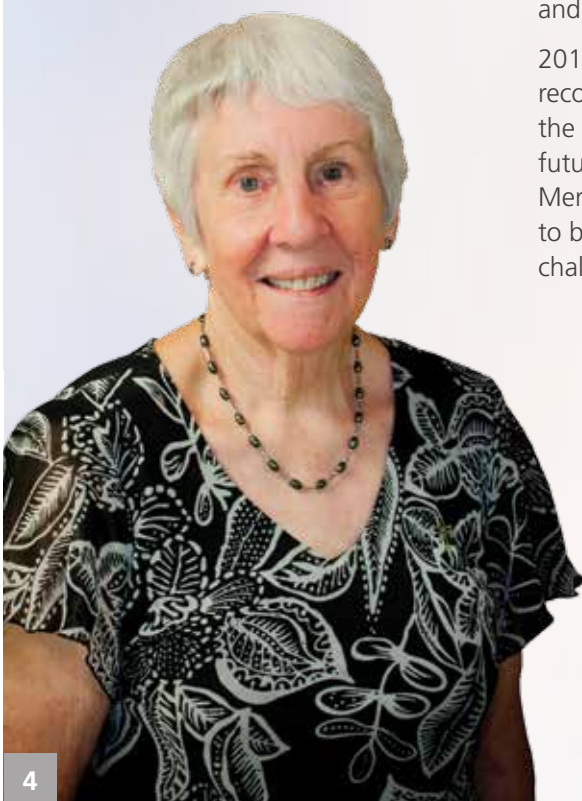
2013 was an historic year as we recognised the contribution of the Sisters and welcomed the future under the sponsorship of Mercy Partners. There is much to be grateful for, and many challenges ahead.

Mercy Partners Council sees its role as both a privilege and a responsibility; a privilege that we are able to play a part in the healing ministry of Jesus which is the Mission of Mater Health Services, and a responsibility, because our role is to ensure that this ministry continues to operate as a ministry of the Catholic Church.

We thank the Sisters of Mercy for the trust they have placed in Mercy Partners, and we assure them that we will do our best to ensure that the great tradition of Catholic healthcare, which they established, will continue to operate in the Mercy tradition as part of the healing ministry of the Church. Mercy Partners looks forward to a long and cooperative relationship with the Board and management of Mater Health Services.

Mercy Partners Council extends its thanks and congratulates Mater Health Services on a very productive year in 2013.

Sr Anne Hetherington
*Chair,
Mercy Partners Council*



A message from Mater Health Services



A Queensland icon for more than 108 years, Mater is renowned for delivery of exceptional healthcare services to the community.

We constantly strive to improve how we deliver patient care, advance our understanding of illness and health, keep our knowledge and skills relevant and manage resources effectively.

As we enter yet another defining year for Mater, it is this concerted pursuit of innovation—to discover, improve, adopt and adapt—that will differentiate us as a leader in the areas of health, education and research.

While how we do things may change; the platform for why we do them never does, and never will—*pro Deo et humanitate*—for God and humanity.

At Mater, we embrace change to ensure we continue to provide the best possible care to those who need it most.

It's our Mission. It's our Values. And, it's our people.

Our people are a constant in the ever changing healthcare environment. They embody and live the Mater Values each day; and their impact on the lives of our patients cannot be underestimated. They are there from beginning to end; providing care during some of the best, and most challenging moments of life.

The commitment of our exceptional team to provide this care was again acknowledged

by the Australian Council on Healthcare Standards during a recent accreditation. Our standard of care was highlighted as safe and of a high quality and our Mission and Values were deemed to be evident throughout the delivery of these services.

Ensuring the continued provision of safe, quality, values-driven care has always been a key priority of the Sisters of Mercy, who recently made the decision to transfer canonical responsibility for Mater to Mercy Partners, a Catholic Church entity. While a significant change, from an operational perspective we continue to offer healthcare in the tradition of Mercy established by the Sisters of Mercy when they opened the first Mater hospital in Brisbane in 1906.

Planning for our future to determine the services we offer future generations both on Mater Hill and beyond was also a key priority during 2013.

The repurposing plans for the Mater Children's Hospital building following the transition of publicly funded paediatric services to Lady Cilento Children's Hospital (formerly Queensland Children's Hospital) were announced.

The plans comprise both new services—including the Mater Neuroscience Centre—and expansion of existing services—Mater Adult Hospital's services and Intensive Care Unit and Mater Children's Private Brisbane.

A partnership with UnitingCare Health, *Trinity Health Services*, was also formed with the aim of securing the provision of medical and health services within the current Royal Children's Hospital precinct following the transfer of paediatric services to Lady Cilento Children's Hospital. If successful, the independent entity will draw on combined expertise of Mater and UnitingCare Health.

We also unveiled plans to build Mater Private Hospital Springfield, extending our services within the Greater Springfield area following the opening of Mater Health Centre Brookwater in 2013.

Of course, with change comes reflection. In 2014 we will farewell Mater Children's Hospital with a degree of sadness, and acknowledge its service to the community during its 84 years of operation. The next 12 months will see significant changes to 'Mater' as we have known it; but it is our hope that these changes will strengthen our services to the community, and ensure the delivery of our Mission both now, and into the foreseeable future.

Dr John O'Donnell
*Chief Executive Officer,
Mater Health Services*

Mr Brian Flannery
*Chairman, Mater Health
Services Board*

A message from Mater Foundation



Philanthropy plays a significant role at Mater in supporting compassionate healthcare through funding research and clinical initiatives. The generous support of our community enables us to deliver on this Mission. It is, in fact, philanthropy that links many individuals and organisations within our community to Mater—from volunteers to donors, corporate partners and sponsors.

In 2013, we have seen first-hand how challenges can motivate people to make an impact—whether it be on a bike, taking a hike, climbing stairs, working in a Mater laboratory or fighting for life itself. These challenges form the link; the link between actions and change. The link between philanthropy, donors, volunteers and Mater.

Mater receives increasing support through fundraising activities that are based around challenges. In June this year 22 people, all with different connections to Mater, raised \$200 000 for Mater Little Miracles and took on the challenge of a trek along the Great Wall of China; an amazing achievement individually, and collectively. Each with their own motivations, actions and aspirations, the group members merged to experience one of the great wonders of the world, share their achievements and make a real impact by funding research at Mater.

This collective giving and service for the common good is philanthropy in action, which we at Mater Foundation have the privilege of seeing frequently and it is evidenced in so many ways.

Smiling for Smiddy is a program that has raised funds for cancer research for more than eight years. Originally a cycling challenge event, the program has expanded into triathlon and Ironman events, attracting supporters from elite athletes to beginner triathlete competitors. Smiling for Smiddy offers participants an experience second to none. And at the core of the program is the philanthropic seed. To date, Smiling for Smiddy has contributed in excess of \$5 million toward research into cancers—including melanoma, prostate, breast and ovarian—as well as complementary therapies for cancer patients.

Personal challenges are often the inspiration for philanthropy. Mother of four, Amanda, was diagnosed with breast cancer in 2012. Not one to avoid challenges, Amanda signed up for Climb for Cancer in 2013 in support of Mater chicks in pink. For the ultimate challenge—climbing 810 steps, 37 floors to the top of Waterfront Place—Amanda and her team (not to mention their many supporters) were the top fundraisers in 2013, raising more than \$5 000. Never giving up hope, Amanda, through

her courage and dedication has provided the link between her family, friends and business contacts and Mater's breast cancer services and support. She and her team are set to beat their fundraising goals in 2014 as they again take on Climb for Cancer.

In the 2012/13 financial year Mater Foundation recorded a surplus of \$12 517 039 and distributed approximately \$8 million in grants to Mater.

It has been said that the circle of philanthropy is a linking of a joyful, engaged donor, an artful asker and a grateful recipient. We are so fortunate to see first-hand the impact of our donors' generosity. The funds raised translate directly into the funding of programs, medical research and clinical care that impact on people's lives every day. And for that we are forever grateful.

By linking together we can meet our Mission of providing compassionate healthcare.

Mr Nigel Harris
*Chief Executive Officer,
Mater Foundation*

Mr Phil Hennessy
*Chairman,
Mater Foundation Board*

A message from Mater Research



2013 has been another productive and pleasing year for Mater Research. The continued development and, in some cases, formalisation of our relationship with key internal and external partners has been the highlight.

Closest to 'home' have been the support and collaboration Mater Research has had with both Mater Health Services and Mater Foundation. This has been fundamental to our success and our Mission to undertake research that benefits patients. Our research themes align well with the clinical strengths of Mater and evidence for the integration and collaboration is that around 200 of our 300 research publications this year originated from the hospital system.

A major advance in the growth and development of Mater Research has been the formalisation this year of our alliance with The University of Queensland, formally known as Mater Research Institute – The University of Queensland. By now undertaking much of our research activity as an institute of The University of Queensland, we gain the benefit of being part of a global top 100 University. Conversely, the university benefits from a closer alignment to Mater and the clinical challenges that will benefit from our collaborative research approach.

Another advance for Mater Research has been the commissioning of the Translational

Research Institute (TRI) building at the Princess Alexandra Hospital campus. Mater Research is a 25% shareholder in the TRI and now has approximately 100 researchers in this fantastic, state-of-the-art facility.

We also continue to grow in all aspects of the organisation. A particularly pleasing example is the growth in number of Research Higher Degree students, now numbering more than 70. These folk, many of whom are also clinically trained, are undertaking PhDs or Honours programs in a huge range of health-related areas and represent the future of Mater and of medical research. We are privileged that this elite cohort has chosen Mater Research and Mater Health Services staff to be their supervisors and Mater Research to be their home for up to four years.

We have also done well in the competitive world of research funding. The most prestigious and competitive funding comes from the Federal Government's National Health and Medical Research Council (NHMRC). In 2013 the national success rate for applications was under 17 per cent, yet Mater Research succeeded in over 30 per cent. Mater Research ranked 18th nationally in funds allocated, ahead of many very large universities. The funding was for both research projects and for support of researchers, both key to our long-term success.

To bolster the clear success of our existing staff, we have also continued to recruit researchers from around the globe. Many of these recruits have joint clinical and research appointments and roles, further ensuring that our research will always be of relevance to the sick and the problems they face.

In keeping with Mercy principles, we continue to invest in research into areas that may not be popular but that are very important health issues. These include palliative care, stillbirth, intellectual impairment and autism. We again highlight the terrific financial and other support from Mater Foundation and Mater Health Services who provide us this opportunity.

Finally, we wish to acknowledge Professor Ian Zimmer who stepped down as Chair recently. Ian has led the Mater Research Board for seven years with aplomb, humour and integrity and has been a major driver of the success we are enjoying. We wish Ian all the very best for the future and we will endeavour to capitalise on the strong foundations he has provided.

Professor John Prins

*Chief Executive Officer/Director,
Mater Research*

Mr Jim Walker AM

Chairman, Mater Research Board

Our vision and strategy

In 2013, Mater Health Services began the implementation of our five-year strategic plan (2013–2018).

For more than a century, Mater has been defined by an abiding commitment to meeting the healthcare needs of the community. In providing compassionate care that is inclusive of even the most socially marginalised, Mater consistently expresses the healing ministry of Jesus. Steadily delivering our services in this manner, Mater has continued to build on its identity as a proud Catholic organisation within the Mercy tradition.

Today, our Mission and Values continue to guide Mater people in making appropriate decisions for a sustainable, socially relevant healthcare service that is genuinely committed to the community it serves.

Our strategic plan is underpinned by our Mission and Values and targets the integration of healthcare, education and research for the development and maintenance of healthy communities:

Health: the ongoing provision and expansion of our core healthcare services to build closer connections with our community.

Education: organisation-wide integration of teaching and learning to improve health education and outcomes for all.

Research: conducting research consistent with, and supportive of, our core healthcare services and partnering to share our research outcomes for the benefit of the community.

By successfully implementing key deliverables within each of these fields, we strive to attain the following high-level strategic goals to ensure the continued delivery of our Mission:

Put the patient first

Provide safe, quality healthcare that meets our patients' needs:

- Be the safest health service in Australia
- Deliver all services with compassion
- Deliver excellent health outcomes
- Develop recognised centres of excellence

Be responsive to the changing healthcare needs of our community

Meet community needs:

- Deliver services in the most appropriate setting for patients
- Actively identify and strategically respond to unmet health needs
- Partner strategically to promote healthy communities

Ensure ongoing financial sustainability

Deliver operational efficiency:

- Ensure patients don't wait for service
- Use quality information to make better decisions
- Be responsible stewards



Our Vision—in the Mercy tradition, Mater will be renowned as a leader in the delivery of exceptional healthcare and experienced by all as a community of compassion.

Year in review

During 2013, Mater

- became a ministry of Mercy Partners
- announced plans to construct Mater Private Hospital Springfield (stage one)
- launched the first of our Mater Mothers' maternity and baby care products, a range co-created by Mater midwives and mums
- developed plans for Mater Neuroscience Centre
- welcomed more than 10 000 babies into the world
- opened the state-of-the-art Mater Cancer Care Centre
- announced expansions to Mater Adult Hospital's Intensive Care Unit and Mater Children's Private Brisbane
- raised more than \$12 million for patient care, research and equipment
- opened Mater Health Centre Brookwater
- partnered with The University of Queensland and Australian Catholic University to open two clinical schools
- collaborated with community and healthcare organisations to enhance our maternity services for Aboriginal and Torres Strait Islander people, and expanded access to healthcare services for people who are homeless
- formalised a nursing and midwifery Alliance Agreement with The University of Queensland to create a unique and outstanding clinical teaching environment which allows students to experience the best of theory and practice within a tertiary teaching hospital
- formalised a partnership between The University of Queensland and Mater Research to create Mater Research Institute – The University of Queensland.






Looking to 2014

In 2014, Mater will

- farewell Mater Children's Hospital, honouring 84 years of service to the community
- commence construction of Mater Private Hospital Springfield (stage one)
- launch the remaining products in our maternity and baby care range
- expand Mater Private Hospital Redland's theatre complex and patient wards
- repurpose Mater Children's Hospital building to incorporate Mater Neuroscience Centre, adolescent and young adult health care services and expansions to Mater Adult Hospital's services, including its Intensive Care Unit and Mater Children's Private Brisbane
- commence refurbishment of the Whitty Building to create a world-class teaching and learning centre in partnership with The University of Queensland.





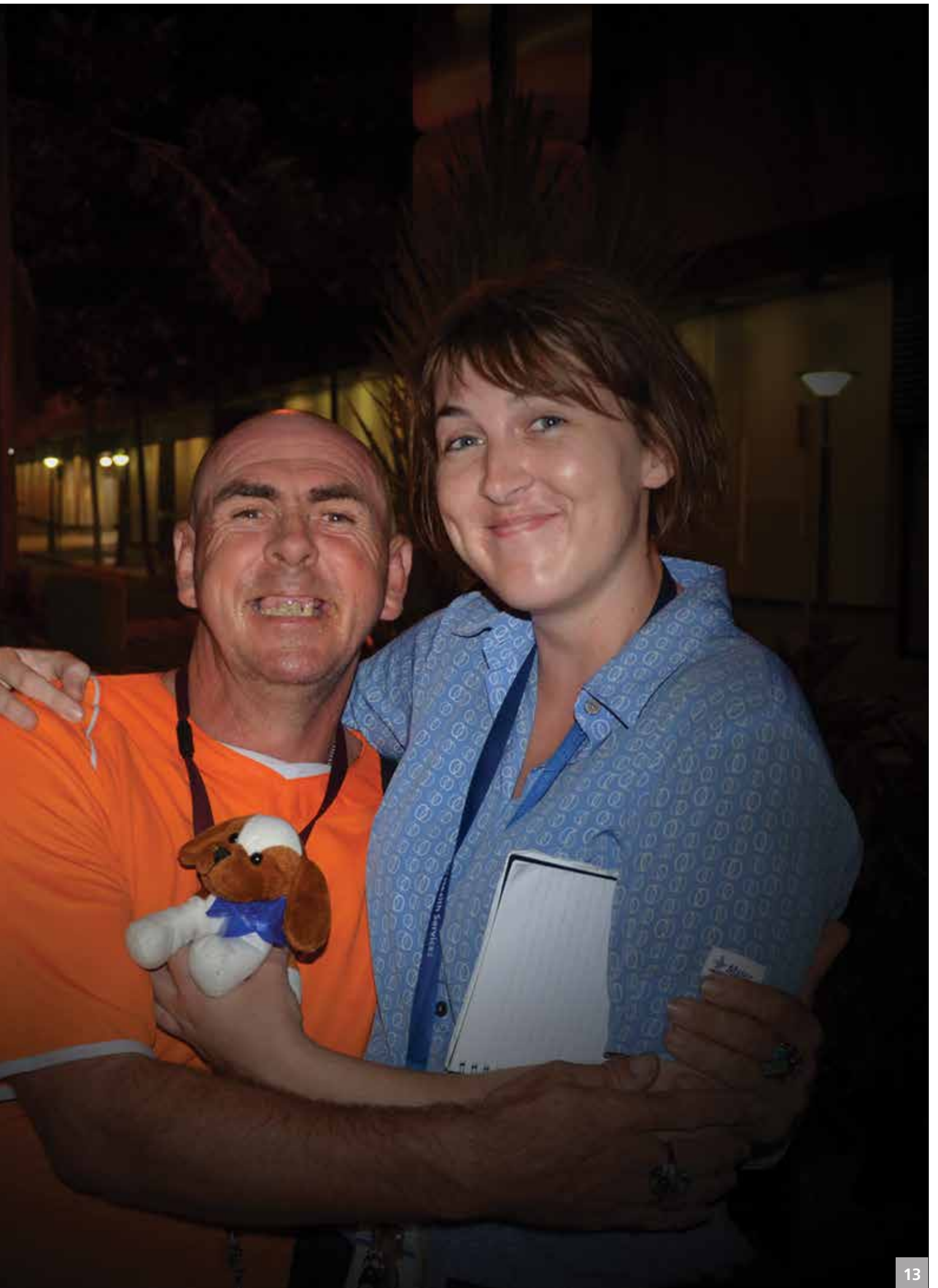
In 2013, Mater Health Services
contributed almost \$30 million
to benefit the community.

We supported those living in poverty, suffering addiction,
living with chronic disease ...

... helped people of a refugee background, Aboriginal and
Torres Strait Islanders, those seeking to improve their
lives through education ...

... and supported those during times of crisis.

We did this by partnering with
our community to provide
exceptional care delivered
by *exceptional people*.



Partnering with our community





Mater's partnerships support our commitment to the integration of health, education and research.

By building on existing, and forming new partnerships with our community, research institutes and tertiary education providers, Mater's vision of integrating these services to foster the development and maintenance of healthy communities is becoming a reality.

The Caring Continues

From hospital to the home

The first of Mater's maternity and baby care products were released in 2013—extending the exceptional care women receive at Mater Mothers into the home environment.

Mater's expertise as one of Australia's largest providers of maternity care was complemented by collaboration with more than 3000 Mater midwives and mums to deliver a suite of products to meet the needs of pregnant women, mothers and babies.

Mater Body Balm for Pregnancy, Mater Baby Wash and Mater Moisturiser have already been released, with the remainder of the range to hit shelves in 2014.

Proceeds from Mater products support Mater Little Miracles ...

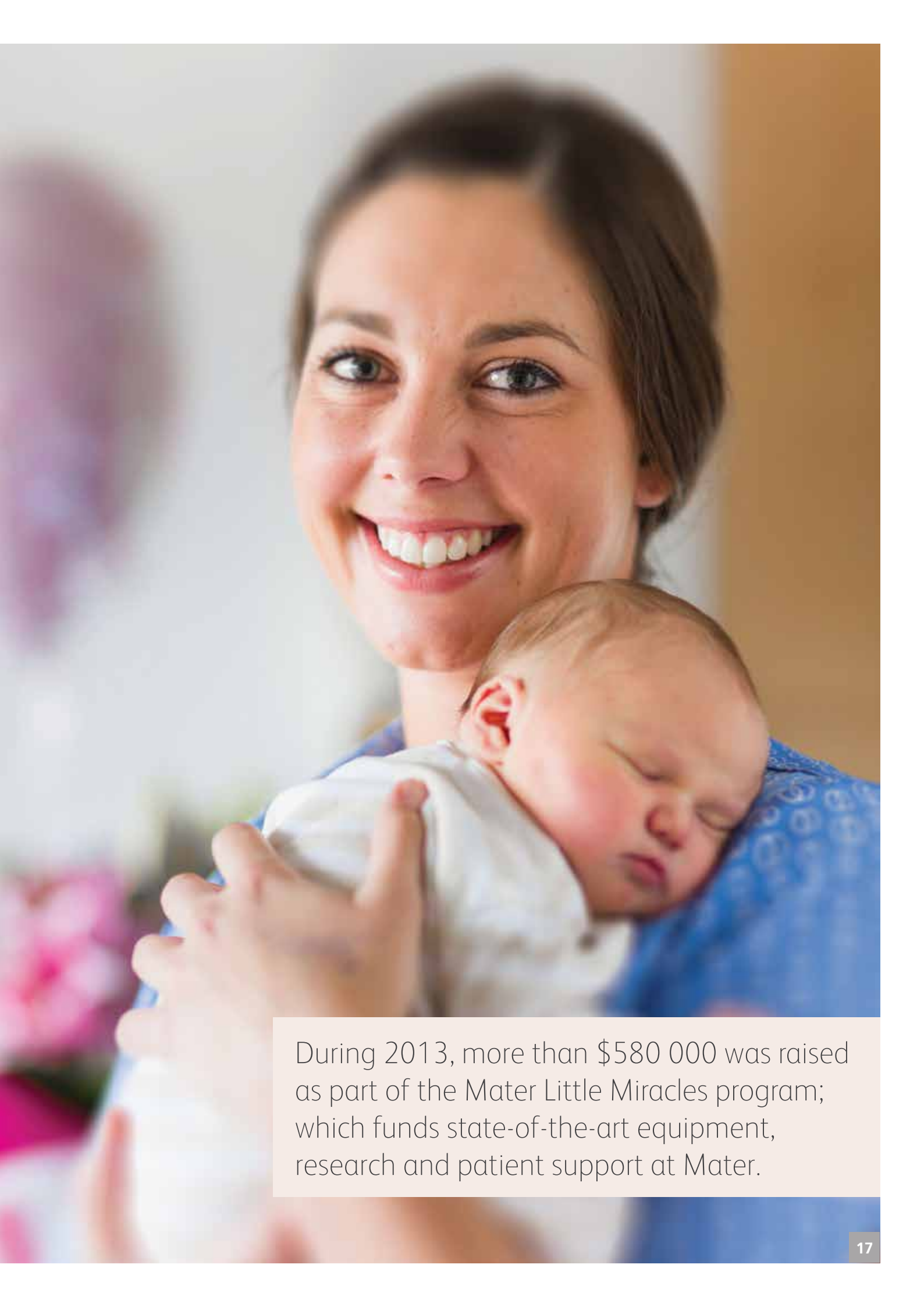


... miracles like the Peterson twins

who received life-saving surgery at Mater before they were born.

Charlotte and Chelsea were diagnosed with Twin-to-Twin Transfusion Syndrome during their mum Kate's routine 16 week scan.

Kate was referred to Director of Maternal Fetal Medicine, Dr Glenn Gardener, who performed laser surgery in-utero on the twins, saving their precious lives.



During 2013, more than \$580 000 was raised as part of the Mater Little Miracles program; which funds state-of-the-art equipment, research and patient support at Mater.





Care in the tradition of Mercy

An historic day for Mater Health Services

In the 108 years Mater has been owned by the Sisters of Mercy, we have grown from an organisation comprising a small 20-bed private hospital at North Quay to a network of teaching hospitals, health centres, a world-class medical research institute and associated supporting services.

This expansion hasn't changed our purpose however—the delivery of compassionate care in the tradition of Mercy.

The continued provision of this care for future generations has always been a key focus of the Sisters of Mercy Brisbane Congregation—who in 2013 made the decision to transfer ownership of Mater to Mercy Partners—an entity of the Catholic Church.

The new governance structure ensures Mater remains a ministry of the Church into the future, allowing the continued fulfilment of our Mission to provide care to those who need it most.

More than 100 people attended an event to witness Mater's ownership officially transfer to Mercy Partners, during which Most Reverend Mark Coleridge Archbishop of Brisbane reflected on the determination of the Sisters of Mercy to deliver their Mission through the establishment of Mater.



Chair of the Mercy Partners Council, Sr Anne Hetherington and Sisters of Mercy Brisbane Congregation Leader, Sr Sandra Lupi.

Then ... During our first year of operation, Mater cared for 141 patients.

Now ... In 2013, more than 500 000 patients were cared for at Mater.

Mater extends services to the Greater Springfield community

Plans unveiled for Mater Private Hospital Springfield

The new Mater Private Hospital Springfield will be located at Springfield Central within 'Health City' a 52-hectare master-planned health and wellness precinct designed by Springfield Land Corporation in collaboration with Harvard Medical International. The state-of-the-art health facility will offer a combination of inpatient, day and chemotherapy beds and a cancer care centre, which will be partially funded by \$21.4 million from the Australian Government.

The innovative, unique and contemporary model will be responsive to the community's health needs by providing holistic care that promotes wellness and prevention of illness in addition to exceptional acute and sub-acute care and treatment. Construction of Mater Private Hospital Springfield (stage one) is due for completion by the end of 2015.

Helping the Brookwater community stay healthy



Vanessa Trudgian, Ipswich Mayor Paul Pisasale and Rochelle Sinclair at the Brookwater open day.

The opening of Mater Health Centre Brookwater in early 2013 saw Mater yet again expand its healthcare services beyond Mater Hill and into the local community.

To celebrate this milestone, Mater hosted a special 'family fun' day for the local community; showcasing the new services available at the centre while also providing free health checks, various prizes and entertainment for the whole family. The centre features a Mater Pharmacy, Mater Pathology, GP services, physiotherapy, dental and podiatry services, medical imaging and specialist suites.





The best possible start to life

Gold Coast businessman donates \$1 million

The generosity of local Gold Coast businessman Terry Jackman will help ensure Mater's youngest patients have the best possible start to life.

Mr Jackman donated \$1 million for Mater to establish the Sister Angela Mary Fund. The funding will support the role of a senior researcher in neonatal nursing to provide leadership and strong collaboration with other research facilities around the world.

The position will join Mater Research's successful neonatal research team to help identify the most effective ways of managing sick and preterm infants; creating a safer, more comfortable environment for babies and parents within Mater's neonatal nurseries.

"I am humbled and deeply grateful to Terry for this incredible gift to Mater ... which has the potential to impact not just patients and families ... but the wider community." **Sister Angela Mary**



Terry Jackman and Sister Angela Mary.





Mater provides care to almost 2 000 premature and sick babies every year.

Mater partners with The University of Queensland to invest in the future

The Whitty Building is one of Mater's most iconic structures, serving as the original Mater Adult Hospital from 1911 until 1981, when the current Mater Adult Hospital was opened.

Through an Alliance Agreement with The University of Queensland (UQ), The Whitty Building will soon be transformed into a world-class teaching and learning centre to create a unique and outstanding clinical teaching environment which allows students to experience the best of theory and practice in a tertiary teaching hospital.

Through the Alliance, the first of its kind within Australia, Mater and UQ have agreed to deliver high quality education in a supportive environment, deliver superior outcomes for students, jointly pursue innovations to improve clinical teaching and give students the best possible experience and opportunity to learn and develop. The refurbishment will see the heritage-listed facility accommodate education and teaching spaces, administrative offices, student amenities and various business units.

It will also be given an external facelift to update its façade, while staying true to its heritage value. The main entry will be upgraded, a new annex constructed between two of the current wings and landscaping undertaken within the surrounding area.

It is anticipated preparatory works will begin in 2014, to allow for the commencement of construction in 2015. The facility is scheduled to open in 2016.

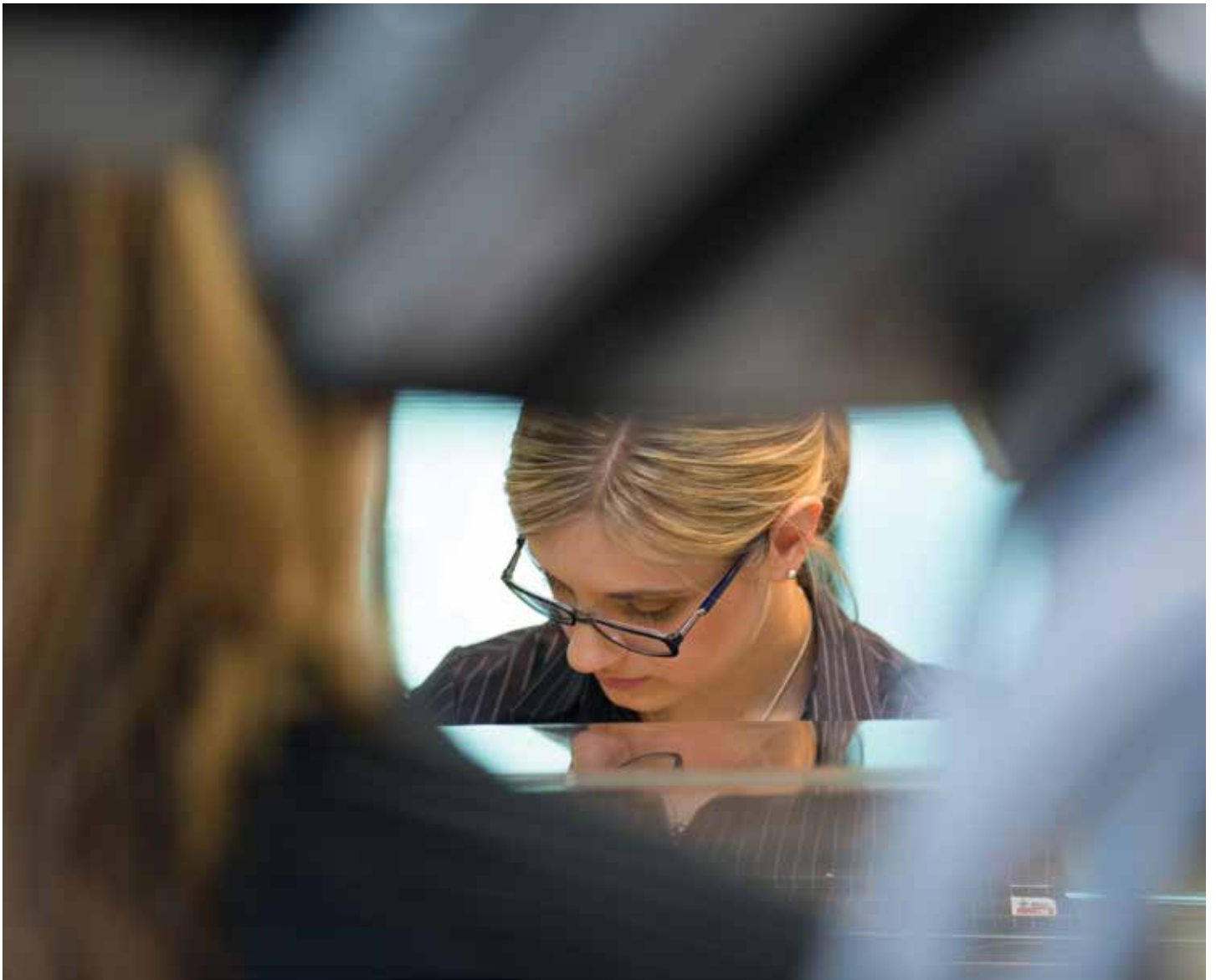


The original Mater Adult Hospital.



An artist's impression of the Whitty Building refurbishment.

Through the Alliance, the first of its kind within Australia, Mater and UQ have agreed to deliver high quality education in a supportive environment, deliver superior outcomes for students, jointly pursue innovations to improve clinical teaching and give students the best possible experience and opportunity to learn and develop.



Building partnerships

Redland community

Nursing and midwifery students from Redland now have access to local, high quality learning opportunities with the opening of The University of Queensland Mater Clinical School in the heart of Cleveland.

The new facility focuses on theoretical and practical aspects of the UQ Bachelor of Nursing and dual Nursing and Midwifery degrees, with students utilising nearby healthcare facilities such as Mater Private Hospital Redland for practical clinical experience.

Engaging with our community

Mater's ongoing commitment to partnering with the community was strengthened in 2013 with the appointment of a dedicated consumer engagement officer.

The role supports Mater's commitment to consumer engagement, which is one of ten National Safety and Quality Health Service Standards, and follows the implementation of a consumer engagement committee in 2012.

Engaging with the community for improved health outcomes is a key priority for Mater.

Academia and clinical practice unite

Australian Catholic University

Mater and the Australian Catholic University (ACU) have united to foster mutual engagement between undergraduate, post-graduate and continuing education students.

The newly opened ACU/Mater Clinical School brings together the worlds of academia and clinical practice to allow for the promotion of teaching and learning, research and clinical education.

The school demonstrates a strong relationship between Mater and ACU and represents a significant milestone in establishing an innovative and collaborative approach to health education.



Mater Chief Executive Officer, Dr John O'Donnell at the opening of the ACU/Mater Clinical School.

The University of Queensland

In August 2013, Mater Research and The University of Queensland formalised a long-standing relationship to form the Mater Research Institute – The University of Queensland (MRI-UQ).

The MRI-UQ is a collaborative alliance between Mater Research Institute and The University of Queensland, and will see The University of Queensland become the administering institution of the majority of Mater Research's external funding for its current research activity.

In turn, nominated researchers from The University of Queensland will have access to both clinical and laboratory environments at Mater.

Merging the clinical expertise and high-quality healthcare of Mater with the research, education and training strengths of The University of Queensland is a way to increase efficiency, reduce duplication and combine our world class research, training and healthcare.

Harvard University

Clinicians from around Australia descended on Mater in 2013 to attend the internationally renowned *Instructor training: simulation as a teaching tool* program delivered by Harvard University and Institute of Medical Simulation representatives.

Covering all aspects of simulation as a teaching tool, the course focussed strongly on providing participants with a safe environment to explore their own skills, experiences and points of view in order to elicit an optimal learning experience.

The program, routinely delivered in Boston, is held abroad each year and due to the successful delivery of the course at Mater, representatives are planning their return in 2014.

The act of giving

Mater gives the gift of hearing

Mater gave one patient an early Christmas present in 2013—the gift of hearing.

John (right with Mater Audiologist Jenny Eakin) was one of the first Mater patients to receive a cochlear implant as a result of additional funding provided to Mater by the Queensland Government. Having become dependent on lip-reading to understand conversations, John, a retired carpenter noticed the difference immediately after being fitted with his implant.

“I was so thrilled when my cochlear implant was turned on and I could actually hear people talking to me. Having the ability to hear again has made a massive difference to my quality of life and given me the confidence join in conversations.”

The funding will allow people currently on the cochlear implant waiting list to receive their implants during the 2013–2014 financial year.



Mater patient climbs for cancer

Mater patient Amanda (left) climbed to the top of Waterfront Place to give others diagnosed with cancer a chance to ‘be around for their children and grandchildren’.

Diagnosed with terminal stage four breast cancer in 2012, Amanda saw a Mater Foundation Climb for Cancer poster within Mater Adult Hospital and decided to take on the challenge of climbing 37 flights of stairs to raise vital funds for cancer research.

Amanda set about fundraising to support Mater researchers find a cure for cancer.

After raising more than \$5 000 in just two weeks, Amanda was awarded the top fundraising prize for her exceptional efforts.

Amanda hopes to raise \$50 000 to support Mater Foundation in 2014. To find out more about Climb for Cancer, visit www.climbforcancer.org.au

Mater reaches out to those in need: Brisbane's homeless community

Initiative

'Homeless to Home Healthcare', a collaboration between Mater, Micah Projects, St Vincent's Brisbane, Greater Metro South Brisbane Medicare Local and Metro North Brisbane Medicare Local.

Purpose

Improve the health and wellbeing of people who are homeless or vulnerably housed.

How Mater helps

Mater nurses work within multidisciplinary teams at Brisbane Homeless Service Centre and Brisbane Common Ground as well as with an after-hours service—Micah Projects Street to Home—to provide healthcare and support to those living rough.

Impact

During the first five months of operation, the after-hours service provided more than 1600 episodes of care to people as young as 14 and as old as 86 years.

Recognition

Outreach Health Care Award (2013 Catholic Health Australia Awards) and *Excellence or innovation in partnerships delivering services* (National Homelessness Services Achievement Awards).

Helping those in poverty

More than \$9 million is contributed by Mater each year to support people living in poverty or those seeking family support, through various programs and individual acts of charity.



Local care on a global scale

Providing ongoing specialised care to disabled children in Uganda has become a reality for a small community orphanage, courtesy of the generosity of Mater's corporate partners.

The orphanage was established in 2004 and currently provides care for more than 100 children, many of whom are disabled.

The lack of rehabilitative physiotherapy services within the local area has restricted the ability of children to recover from minor impairments.

Mater partnered with numerous corporate sponsors to help address this issue through the construction of a rehabilitation centre.

More than \$25 000 was raised to support this initiative, which will allow children to receive the care they need within the local community.

Mater supports various African communities in a number of ways, including via the donation of used medical equipment.





Mater, Institute of Urban Indigenous Health and Aboriginal and Torres Strait Islander Community Health Service Brisbane representatives at the launch of 'Birthing in our community'.

Closing the gap

Birthing in our community

By partnering with the Institute of Urban Indigenous Health and the Aboriginal and Torres Strait Islander Community Health Service Brisbane, Mater is helping to 'close the gap' in maternal and infant health outcomes within the Aboriginal and Torres Strait Islander community.

'Birthing in our community' offers Aboriginal and Torres Strait Islander women one-to-one care from a midwife, group antenatal care and access to maternal infant healthcare workers.

The program addresses physical, social, emotional and cultural needs—bringing together midwives, allied health workers, obstetricians, Indigenous health workers and Aboriginal and Torres Strait Islander Liaison workers—to provide the right care, at the right time, to the right person.

300 000 ways to help
'close the gap'

Mater contributes more than \$300 000 to support culturally sensitive care to improve health outcomes within the Aboriginal and Torres Strait Islander community.

Beyond hospital walls



Training the healthcare provider

Mater has helped train more than 50 physiotherapists through a specialised course targeted at meeting the needs of preterm babies who require ongoing assessment and therapy through the toddler years.

The annual course is a collaborative effort between Mater's physiotherapists, medical specialists from the Neonatal Critical Care Unit and specialists from Mater Children's Hospital.

The course has been attended by physiotherapists from around the world, demonstrating Mater's leadership in clinical teaching.

Extending services into the home

Mater Adult Hospital patients are now able to receive hospital-level care within the comfort of their own home, courtesy of *Hospital in the Home*.

The program offers visits from nursing and allied health staff each day to provide non-acute healthcare services and in its first 10 months of operation received a 95 per cent satisfaction rate from its patients.

Up to 12 patients are seen each day, and to date more than 204 patients have received care, releasing more than 2 000 bed days in hospital and increasing access to hospital beds for those patients with acute illnesses for whom the program is not an option.

Caring for the carer

Through our Respite Service, Mater is caring for the carer.

The free service, partially funded by the Australian Government, provides a range of programs and activities for attendees, such as community excursions to local attractions, in addition to events held onsite. The program allows care providers a break from their role in caring for a loved one.

During the last six months of 2013, almost 12 000 hours of care were provided to more than 50 attendees.

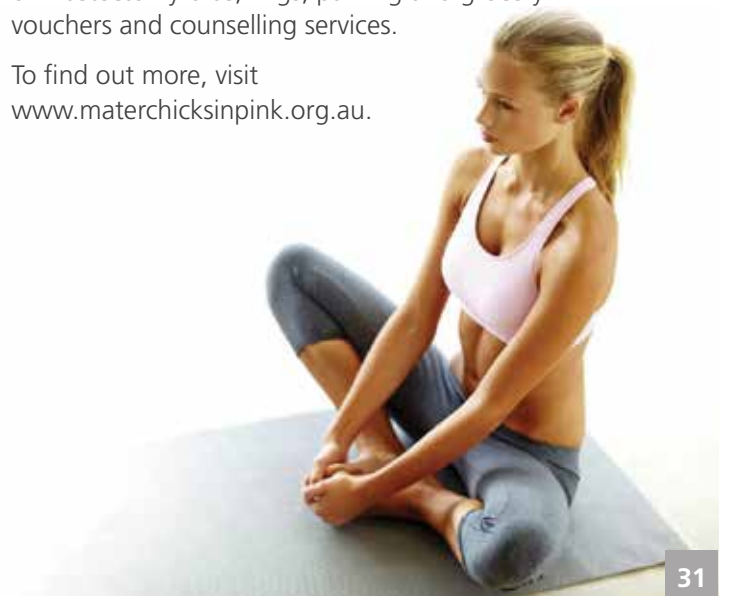
Yoga classes at Redland

Mater cares for more than 1 000 breast cancer patients each year.

As an extension of the clinical care we provide, *Mater chicks in pink* offer free, specifically designed yoga classes to all breast cancer patients within the Redland community. The classes assist women during all stages of their care—from initial diagnosis through to remission—and more than 50 women have attended the classes to date.

Mater chicks in pink support breast cancer patients in a number of ways, including the provision of mastectomy bras, wigs, parking and grocery vouchers and counselling services.

To find out more, visit www.materchicksinpink.org.au.



Exceptional care





Every Mater service is dedicated to the provision of exceptional care to the community.

Whether it be the creation of new, targeted services, or expanding existing offerings, we strive to ensure the continued delivery of compassionate service to those who need it most.



Mater will continue to offer care for all stages of life through neonatal, paediatric, adolescent, young adult and adult services.



Expanding the provision of exceptional care

Planning underway

The transition of publicly-funded paediatric services to Lady Cilento Children's Hospital has resulted in extensive planning by Mater to determine the care we will provide future generations. This opportunity allows Mater to not only create new services to fulfil unmet community need, but redefine existing services where we can truly lead the way in clinical service provision.

New services which will be incorporated into the repurposing of the Mater Children's Hospital building comprise the Mater Neuroscience Centre and Mater Adolescent and Young Adult Centre. These services will be complemented by expansions to Mater Adult Hospital Intensive Care Unit and Mater Children's Private Brisbane.

Mater Neurosciences Centre

Mater's long standing commitment to neurosciences began in 1954 when neurosurgeon Dr Geoff Toakley and physician Dr Peter Landy established Queensland's first neurosurgical unit at Mater. We now boast one of the largest and most diversely skilled neurological services in Australia.

As a pioneer of the service, Mater is ideally positioned to further develop and grow neurosciences services with the incorporation of a publicly funded offering backed by a large team of integrated specialists with a wealth of experience.

young adult period and subsequent transition to adult services. The centre will feature new innovative service models for patients and their families which will emphasise care for their primary condition, as well as emotional health and lifestyle.

Mater Children's Private Brisbane

Mater Children's Private Brisbane will move to a newly refurbished area on level 7 of the Mater Children's Hospital building and be enhanced to meet the needs of privately insured patients and their families.

Mater Adolescent and Young Adult Centre

Mater Adolescent and Young Adult Centre will provide care for patients graduating from paediatric services with conditions which require ongoing clinical support. The centre will provide excellence in transition from paediatric services, care during the adolescent and

Mater Adult Hospital Intensive Care Unit

The current Mater Adult Hospital Intensive Care Unit will move into the 19-bed Paediatric Intensive Care Unit within the Mater Children's Hospital building, which will create capacity for growth associated with the increase in neurosurgery.

Personalised care when you need it most

Mater Cancer Care Centre

Cancer patients at Mater now have access to oncology, haematology and palliative care services within a modern, world-class facility situated on Mater Hill.

Mater Cancer Care Centre allows patients access to care that is carefully designed for their individual treatment needs. The centre comprises 40 treatment spaces, designed specifically with the comfort of patients in mind; providing dimmer switches, controlled recliner chairs and technology-friendly ports for smart phone, laptop or tablet connection.

A dedicated concierge service and private patient library extend the care offered to patients during their cancer treatment at Mater.

Supporting cancer research



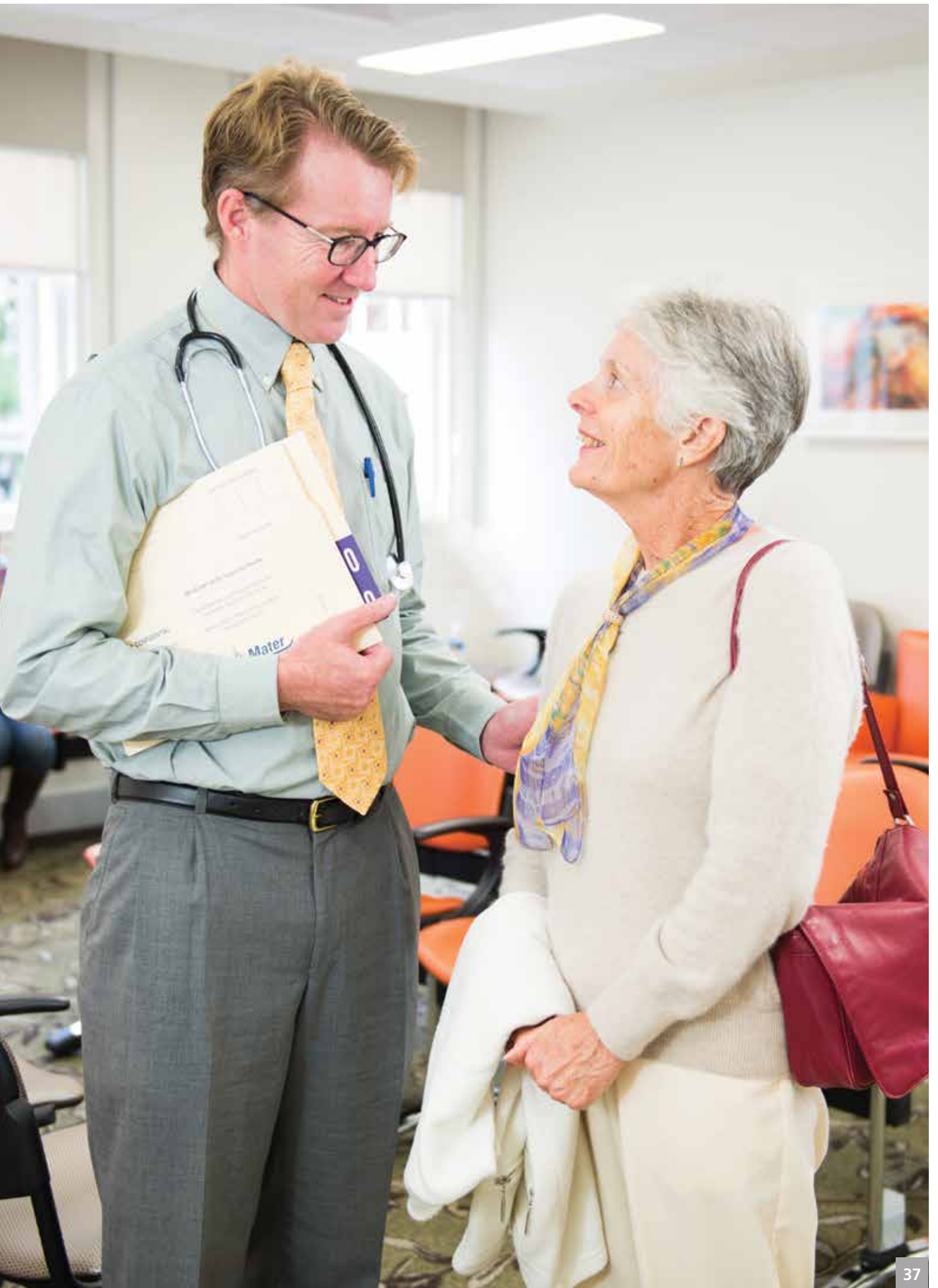
More than 1 300 Australian women are diagnosed with ovarian cancer each year.

Katherine Brown (above) was just one of these women; diagnosed at the age of 22. After Mater specialists removed a 20 centimetre tumour, Katherine began an intensive 12 week course of chemotherapy.

Katherine was fortunate—65 per cent of women with ovarian cancer die of the disease. Mater researchers, clinicians and healthcare professionals have joined forces on a new research project that aims to change this statistic through targeted, more effective treatment methods.

Mater Foundation aims to raise more than \$1 million through a *Feel Teal* campaign to help support this vital research. Find out more at materfoundation.org.au





It's all about the numbers

24 seven

Mater Mothers' Hospital has become the first hospital in Australia to provide onsite specialist obstetricians 24 hours per day, seven days per week.

This innovative model of care allows optimum safety for pregnant mums with around the clock availability of an onsite obstetrician.

The change in service strengthens Mater's commitment to offering the safest possible care to all mothers and their babies.

One-to-one

Caseload midwifery—the model of care offered to mothers at Mater—has been associated with reduced hospital stays, improved breastfeeding rates, an increased chance of spontaneous labour and minimised blood loss following birth.

The findings are the result of a world-first trial analysing the benefits of one-to-one midwifery care.

Mater researchers Professor Sue Kildea, Dr Helen Stapleton, Dr Michael Beckmann and midwives Amanda Forti and Jyai Allen contributed to the study which was published in the prestigious publication, *The Lancet*.

10 469

The number of babies born at Mater Mothers in 2013.

949

The number of babies born in our busiest month ever, May 2013. That's an average of 30 babies each day.

48

The number of babies born on the three most popular days of 2013—15 August and 25 and 26 September.





Matthew with members of the Mater Private Hospital Brisbane Annerley Road team.

Care during the toughest moments

At age 39, Matthew Ames woke from a coma in Mater Adult Hospital to find he had had all four of his limbs amputated.

A few weeks earlier he'd been celebrating his nephew's birthday with family in Rockhampton.

Shortly after returning to Brisbane, Matthew began experiencing flu-like symptoms. When the pain became so intense he was unable to walk, Matthew was admitted to Mater's Intensive Care Unit.

He was diagnosed with streptococcal toxic shock—an infection that occurs when Streptococcal A bacteria penetrate the blood stream causing organ failure and tissue and muscle death.

The following day he was placed in an induced coma and on life support. Two days later, his left arm was amputated after an attempt to prevent the spread of the infection was unsuccessful.

At this point, the Mater team caring for Matthew presented his family with a harsh reality: if they did not amputate his remaining limbs, he would not survive.

Faced with the prospect of Matthew dying, his family decided to go ahead with the amputation—and a team of Mater doctors amputated Matthew's right arm and both legs—saving his life.

It took three attempts over three weeks to bring Matthew out of his induced coma for him to hear the news that he no longer had his limbs—news that Matthew accepted instantly.

Matthew now undergoes rigorous rehabilitation on a regular basis at Mater with a team of staff from Intensive Care and Mater Private Hospital Brisbane Annerley Road campus.

Mater reaches out to those in need: Refugee community

Initiative

Mater Refugee Maternity Service

Purpose

Provide culturally sensitive, personalised care for women of a refugee background birthing at Mater Mothers' Hospital.

How Mater helps

Midwives, obstetricians, social workers and interpreters provide individualised maternity services ensuring refugee women receive continuity of care throughout their pregnancy.

Impact

During its five years of operation, more than 1 000 refugee women have used the maternity service.

Leaders in the field

When established in 2008, the Mater Refugee Maternity Service was the first maternity service in Australia dedicated to supporting refugee women and their families.

A million ways to support refugees

Through more than \$1.5 million in funding, Mater is supporting our refugee community via a number of targeted programs and initiatives.



The Mater Refugee Maternity Service team.



Saving our smallest patients

Probiotics for preemies

Mater's Neonatal Critical Care Unit is now treating babies at risk of developing a potentially fatal bowel condition with probiotics—helping save the lives of some of Mater's smallest patients.

One in 35 preterm babies will develop Necrotising Enterocolitis, a condition which is fatal in 25 per cent of babies weighing less than 1500 grams and in almost 50 per cent of babies weighing less than 1000 grams.

Research indicates that the use of probiotic *Infloran* reduces the risk of a baby developing the disease by 50 per cent, and Mater has translated the research on this treatment into clinical practice.

Mater is now the largest neonatal unit within the country to offer probiotic supplementation to all preterm infants born at less than 32 weeks gestation;

helping more families take their precious babies home ...



... babies like Eli,

who was born at 26 weeks gestation, and faced numerous challenges during his first few months of life including lung disease, a heart murmur, a brain bleed and an infection that was resistant to antibiotics.

Eli (above, with his parents) was one of the first premature babies at Mater to receive probiotic therapy to reduce his risk of developing Necrotising Enterocolitis.

Eli spent 77 days within Mater's Neonatal Critical Care Unit, and recently celebrated his first birthday at home.



Leading the way in patient care

Australian first

In 2013, Mater Private Hospital Brisbane became the first private hospital in Australia to offer room service meals to its patients.

This new service extends the customised care already offered at Mater Private Hospital Brisbane to meet the needs and lifestyle of all patients by providing simple, delicious meal options which are clinically suitable to meet individual dietary requirements.

Breaking records

May 2013 was a bumper month for Mater Private Hospital Redland—with the hospital discharging 510 patients via its Day Procedure Unit—the largest number of patients to be discharged through the unit in any one month period.

The hospital also recorded 425 surgical procedures, 802 admissions, 808 discharges, 305 endoscopy cases, 36 births and 27 rehabilitation day patients during the busy month.



World class care and facilities

World-first project

Autism Spectrum Disorder is one of the most severe, prevalent and heritable neurodevelopmental disorders, affecting at least one in 100 children. Mater Research will share in \$31 million Federal Government funding for a world-first program to assist Australians living with this disorder. The funding will be used to establish a cooperative research centre hosted by The University of Queensland, and will draw on the expertise of researchers from across Australia and around the world.

The research aims to:

- ensure early diagnosis, coupled with targeted early intervention strategies
- enable education in an appropriate environment by skilled professionals
- provide the best chance to find a meaningful and fulfilling place in society through higher education, employment and better opportunities for long-term social relationships.

Mater Research joins 10 essential participants in the cooperative research centre. These are Griffith University, La Trobe University, The University of Western Australia, Autism Spectrum Australia, AEIOU, Autism Queensland, Queensland University of Technology, Curtin University, University of New South Wales, and the Department of Education, Employment and Training Queensland.

Providing a world class facility for our researchers

Aubigny Place, the original Mater Private Hospital building, was refurbished in 2013 to provide a world-class on-site research support centre for our Mater Research team.

The project involved a complete refurbishment of two floors in the heritage-listed facility to construct new offices, workstation areas, meeting and conference rooms, kitchens and staff amenities.



Six million steps towards better healthcare

Funding the future

Mater Research successfully secured more than \$6 million in National Health and Medical Research Council funding in 2013 to support a number of research projects. The projects focus on improved health outcomes:

- **Understanding and treating inflammatory disease:** focusses on inflammatory bowel disease, respiratory inflammatory disease and diabetes and seeks better treatments for patients
- **Discovering new drugs to facilitate blood stem cell transplantation in cancer patients:** attempts to improve the effectiveness of bone marrow transplant for leukaemia and lymphoma patients
- **Characterisation of novel hormone receptors:** explores how hormones produced by fat cells control your metabolism and how a regulated diet contributes to the management of metabolic disease, including diabetes and cardiovascular disease.
- **My baby's movements:** investigates whether a mobile phone app will enhance management of decreased fetal movements in late pregnancy and thereby reduce the risk of stillbirth
- **Blocking mobile DNA activity in induced pluripotent stem cells:** investigates potential DNA changes during stem cell transplantation and ways to prevent this occurring to make stem cell therapy safer
- **Mobile DNA reveals new liver cancer risk factor genes:** continues research into the discovery of a previously unrecognised form of DNA damage in liver cancer which could lead to new treatment approaches.

Supporting those with chronic disease

Mater provides more than \$7 million to help patients suffering from chronic diseases and support research to help prevent and cure these illnesses (such as diabetes, cancer and HIV).





Supporting exceptional care

Mater Pathology and Mater Pharmacy support the delivery of exceptional care across Mater's hospitals and health centres. Their services extend across the entire South-East Queensland region and were expanded during 2013.

Mater Pathology Kenmore collection centre

Mater Pathology opened a new collection centre at Kenmore in 2013. Mater Pathology has 26 collection centres throughout Brisbane, Ipswich and northern Gold Coast.

Doctors can now also receive Mater Pathology results online, providing rapid and secure access to results via computer, smartphone and tablet. The new online tool includes results for any Mater Pathology patient (where clinically appropriate) and cumulative reports and graphs on screen.

Mater Pharmacy Brookwater

As part of the Mater Health Centre Brookwater development, Mater Pharmacy Brookwater opened its doors to service the greater Springfield community. Mater Pharmacy's care now extends across five locations: Brookwater, Hope Island, Redland and two stores at South Brisbane.

For further information about the exceptional care Mater Pathology and Mater Pharmacy provide, visit pathology.mater.org.au or pharmacy.mater.org.au.







In the dark to see the light

Cutting edge technology

Neurosurgeon Dr Rob Campbell performed Mater's first fluorescence-assisted resection on a brain tumour in 2013.

A darkened theatre was used to contrast the glow of vibrant pink to indicate malignant areas of brain tissue, and the shine of blue highlighting healthy tissue.

The surgery, suitable for patients with high grade glioma, involved the use of Giolan—a drug which causes brain tissue to light up courtesy of aminolevulinic acid—a photoreceptive compound absorbed by the tumour cells in the brain and converted by enzymes into fluorescent chemicals.

The 'glowing effect' allowed Dr Campbell to clearly see the tumour and better visualise the boundaries between cancerous and healthy brain tissue with the use of a specially modified neurosurgical microscope fitted with a blue operating light.

The use of this technology provides a chance for a better outcome for patients.

Integrating services

Mater's Perioperative Medicine Service, the only service of its kind within Queensland, is also helping to improve outcomes for patients.

Established in 2009, the service provides medical care to surgical patients from the moment surgery is planned through to discharge, including coordination of care with local health providers.

The success of the program, which has not only improved patient outcomes but also reduced the length of time spent in hospital and last-minute cancellations, will expand to incorporate a telehealth service in 2014.

The team, led by Dr Nathalie Van Havre, has grown to support the expanding service, and now comprises five medical professionals.

Mater initiatives supporting patient care

On a quest for safety

Mater's new *SafeQuest* website allows the community to view Mater safety and quality performance data across a range of key measures including infection control, falls prevention, medication management and emergency care.

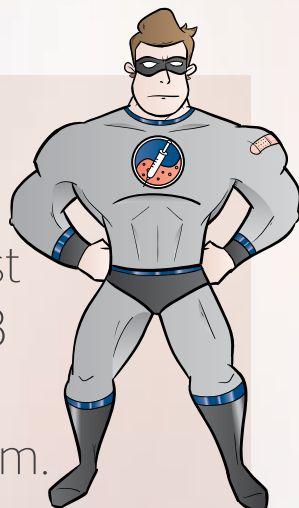
SafeQuest—for a safer Mater community—calls on all Mater people, including staff, patients and visitors, to speak up for safety and commit to a safety culture.

Closely linked to Mater's Mission, *SafeQuest* is designed to help make Mater people accountable as providers of safe, high-quality care and ensure that the organisation engages with the broader community as partners in healthcare improvement.

Our safety culture highlighted

Mater's safety culture, supported by *SafeQuest*, was highlighted as excellent by the Australian Council on Healthcare Standards during accreditation in 2013. Mater's standard of care was also determined to be of a high quality, and our Mission and Values evident throughout the delivery of our services to patients.

Almost 6 000 Mater staff were vaccinated against Influenza in 2013 as part of our *SafeQuest* program.



Keeping patients connected to loved ones

Mater volunteers are helping patients stay in contact with loved ones through a new *Well Wishes* program which allows families to send a message to their loved one while they are at Mater. The message is then hand delivered to patients courtesy of Mater volunteers.



In 2013, Mater's 746 volunteers:

- contributed more than 150 000 hours in 65 programs across 150 departments
- provided assistance to more than 66 510 patients and visitors (volunteer ambassadors)
- entertained 4 000 young patients (volunteer patient buddies)
- raised more than \$20 000 for Mater Mothers' Hospital equipment (through the sale of baby footprint cards).



Mater Private Hospital Redland team members.

Care recognised on a state and national level

Mater Private Hospital Redland

Mater Private Redland has topped a list of Queensland's best private hospitals for patient satisfaction—for the fourth year in a row.

The result is courtesy of a Medibank Private nationwide survey of 140 private hospitals.

More than 17 322 respondents shared their thoughts on everything from the standard of medical treatment provided to privacy levels, cleanliness and food quality.

Mater Adult Hospital

Mater Adult Hospital now ranks in the 84th percentile (higher than 83 per cent of other hospitals) for the 'patient experience' in comparison to 57 public hospitals across Australia and New Zealand.

Overall nursing and friendliness of clinical staff ranked higher than the 90th percentile, and individual wards compared well to other public facilities. These results are a true reflection of the dedication of Mater staff to deliver exceptional care to patients and their families.

Press Ganey success

Three teams from Mater were recognised as finalists in the 2013 Press Ganey Success Story competition. The international award acknowledges healthcare providers who integrate patient satisfaction data with specific initiatives to produce outstanding clinical outcomes and quality improvements.

Mater Mothers' Hospitals were recognised for their continuous improvement approach to increasing patient satisfaction.

Mater's Ambulatory and Outpatient Department was recognised for their innovative and patient-focused model of service delivery.

Mater Private Hospital Redland was recognised for overcoming a decline in patient and staff satisfaction following a large increase in activity over the past few years.



Mater Cultural Diversity Coordinator, Jenny Ryan, students Sofia and Rahma and Learning and Development Manager, Katherine Jackman.

Making dreams a reality

Scholarships for refugee women

The dreams of two women with a refugee background are closer to becoming a reality courtesy of Diploma of Nursing scholarships initiated by Mater's Cultural Diversity Unit in collaboration with Mater Education and Mater Foundation.

The two scholarships, awarded to women from Sudan and Eritrea, will allow them to pursue their goals of entering the healthcare environment, while also strengthening Mater's commitment to the provision of culturally appropriate services for all patients.

The Diploma of Nursing is an 18 month program, delivered entirely onsite at Mater.

Caring for patients from around the world

Mater provides culturally responsive care for patients from around 150 different countries where English is not the first spoken language, and provides interpreting services to more than 1 700 patients each month.

Extending support to young people

Mater is able to enhance its training and support for disadvantaged young people courtesy of additional funding from the Department of Education, Training and Employment. The PIVOT program, now in its third year of operation, supports young people with no previous qualifications to study for either a Certificate II or III in hospitality, or obtain general barista skills. The funding will allow for enhanced training, assessment and support with work experience.

Positive impacts

Caring for our environment

Mater staff continued to support *Sustainability at Mater* during 2013, demonstrating their commitment to environmental sustainability.

- More than five tonnes of material was collected for recycling (or shredding, for confidential material) in support of National Recycling Week.
- Staff donated more than 40 kilograms of mobile phones and accessories for recycling during MobileMuster Month. Due to its success, permanent collection points were established within the Mater campus.
- Clinical waste was reduced by more than 70 tonnes.
- The replacement of plastic water bottles with insulated jugs and lids across several Mater facilities in 2013 will reduce the use of water bottles by close to 500 000 each year, in turn decreasing waste by 145 tonnes.
- More than five million sheets of paper have been saved since the implementation of dual printing initiatives.
- More than 2 000 staff have signed a pledge to 'go green', making commitments to a number of behaviours which support Mater's commitment to environmental sustainability.



Mater contributes to Brisbane's draft city plan

Mater has contributed to Brisbane City Council's draft city plan, with a vision for the 'Mater Hill' precinct to become a 'community wellness partner' which invests in the creation of healthy communities. The submission reflects Mater's integration of health, education and research with the aim of creating a health and wellness 'hub' within our local environment.



Exceptional people

Mater people care for patients and their families—every day, every hour, every minute.

Our team of health professionals, support staff and volunteers perform a diverse range of roles to ensure the expectations of every Mater patient are not only met, but exceeded.

Our people are a true reflection of the Mater Values and Mission in action.



Mater to say farewell

Each year hundreds of thousands of children, and their parents, have passed through the doors of Mater Children's Hospital knowing they would be welcomed by a caring and compassionate team ready to help.

Mater Children's Hospital has changed the landscape of paediatric healthcare, not only in Queensland, but across the country, since its foundation was laid by Archbishop of Brisbane James Duhig on 24 May 1926.

Five years later, the hospital was officially opened, and every bed occupied immediately, largely the result of an outbreak of what was then called Infantile Paralysis (Polio).

Its first Annual Report detailed that more than 8200 patients were treated during the first year of operation for a range of illnesses including typhoid, whooping cough, diphtheria, acute poliomyelitis, polio-encephalitis, and what was quaintly termed 'diseases of the organs of vision'.

In the early 1960s a new Mater Children's Emergency Department—the only one of its kind on the south side of the river—opened and would go on to receive 33 000 attendances a year by 1973.

Despite many improvements, the children's hospital building (now known as the Potter Building) remained essentially the same until 1973, when excavations started for a three-storey extension. An expanded Mater Children's Hospital opened on 9 March 1976.

In 2001, after more than 70 years in the Potter Building, Mater Children's Hospital relocated to a new state-of-the-art facility on Stanley Street.

The 142-bed hospital vastly expanded Mater's paediatric offering and through its inpatient, outpatient, diagnostic and emergency services, the hospital provides care for almost 250 000 children each year.

In 2014, Mater will bid farewell to its publicly-funded paediatric services—and the thousands of staff who have proudly delivered exceptional care to Queensland children and their families for more than 84 years—as these services transition to Lady Cilento Children's Hospital.





Thank you to all Mater staff, volunteers, and members of the community who have supported Mater Children's Hospital and contributed to the provision of exceptional healthcare services to Queensland children.

An unbreakable bond

Walking miles for miracles

Saving the lives of premature and sick babies is a lifelong passion for Mater's former Director of Neonatology, Professor David Tudehope.

In 2013, five years after he retired from clinical practice, he joined a team of 22 fundraisers for a five-day trek along the Great Wall of China to support the department he founded in 1978.

One of these fundraisers was Elysia Giugni, who was honoured to walk alongside the man who saved her life almost 24 years ago.

During a routine appointment with her obstetrician at 24 weeks of pregnancy, Elysia's mother, Ann-Louise was told her cervix was dilating and she was admitted to Mater.

“Immediately after her birth Dr Tudehope seemingly appeared from nowhere and told me he was going to look after my baby. And, right then, in that moment, there was hope. I could feel it.”

Dr Tudehope and his team saved Elysia's life, during an era where a baby surviving when born at 24 weeks 'simply didn't happen'.

Elysia was one of 30 000 babies cared for by Professor David Tudehope and his team of doctors, nurses and surgeons at Mater's Neonatal Critical Care Unit—which has grown to become one of the largest units within Australia—caring for 2 000 babies each year.

The 2013 Miles for Miracles Great Wall Trek, a two-week trip to China which included a five-day trek along the Great Wall of China, raised funds to support the provision of neonatal services at Mater and a fertility research clinical trial.

“It costs more than \$2 000 a day to treat a baby in the Neonatal Intensive Care Unit, so when I found out that Miles for Miracles was supporting neonatology, I jumped at the opportunity to be involved,” Professor Tudehope said.

And when Elysia met Professor Tudehope at the airport to embark on this new adventure—cementing their unbreakable bond—he made the same promise to her mother he did in 1990—“It's ok, I'll look after her.”



Thanks to the fundraising efforts of Professor Tudehope, Elysia and the other participants, more than \$210 000 was raised to support Mater Little Miracles.

Staff recognised at Mercy Awards

Exceptional people

Each year during Mercy Week, Mater celebrates its identity and the heritage of the Sisters of Mercy.

We also hold the Mercy Awards—recognising those team members who have demonstrated the Mater Mission and Values in action.

Four Mercy Award winners were celebrated at the 2013 awards:

- **Clinical Services Award:** Dr Glenn Gardener (Director, Maternal Fetal Medicine Unit) and Marina Noud (Clinical Nurse Consultant, Paediatric Diabetes and Endocrinology)
- **Support Services Award:** Tanya Hansen (Space and Property Manager, Information and Infrastructure Division)
- **Team Award:** Sterile Processing Department (Mater Private Hospital Brisbane).



Team Award winners, Mater Private Hospital Brisbane's Sterile Processing Department.



Support Services Award winner, Tanya Hansen.



Clinical Services Award winners, Dr Glenn Gardener and Marina Noud.



Emma Vernon (second from left) during her trip to Nairobi.

Giving back to the Nairobi community

Emma's nursing mission

Mater Private Hospital Brisbane nurse Emma Vernon was one of 10 Australian nurses selected by the Australian Association of Stomal Therapy Nurses to conduct a training course for nurses in Nairobi in 2013.

Emma travelled to Kenya to provide part of an eight-week program to help train 20 Kenyan nurses in stoma, wound and continence management. In addition to training the nurses, the program was aimed at the establishment of an education program for future specialists in this field.

Birthing in Nairobi slums

Mater midwife Michelle Steele (pictured right) wanted an adventure in the developing world; one in which she could learn about varied cultures and birthing experiences.

A midwife within Mater's Refugee Maternity Service, Michelle cares for many women who come to Australia via refugee camps in Kenya. She decided to give back to this community, embarking on a two-month midwifery adventure at FreMo Medical and Birthing Clinic in Kawangware, Nairobi.

The centre, situated within a Nairobi slum, allowed Michelle a genuine experience—the highlight of which was the resilience of the birthing women.

Wanting to provide a contribution to the centre that lasted beyond her journey, Michelle implemented a system to streamline documentation to allow for more appropriate care for each woman's circumstance.



Recognising Mater people

Emergency staff recognised

Mater Private Hospital Brisbane's Simone Andrews and Helen Grant (below) were jointly awarded the honorary prize for Emergency Nurse of the Year in 2013 through the College of Emergency Nursing Australasia. The first nurses working in a private emergency department in Australia to win the award, Simone and Helen were honoured for their care and compassion toward both their patients and colleagues.



Mater Emergency specialist Dr Stephen Walker was named Queensland's Clinical Educator of the Year in 2013 for his contribution to mentoring junior doctors. The Postgraduate Medical Education Council of Queensland award recognised Dr Walker's approach and commitment to training more than 75 junior doctors each year at Mater.



Mater welcomes Sean Hubbard to Executive team

Sean Hubbard (below) was appointed to the role of Executive Director—Adult, Women's and Children's Health Services in early 2013.

As well as successful leadership of hospitals both nationally and internationally, Sean's background includes commissioning new hospitals and services. This experience is particularly relevant given the service changes associated with the commissioning of Lady Cilento Children's Hospital.

Mater's Executive team comprises 10 leaders, each playing a key role in navigating Mater's path to providing exceptional care to those who need it most.



103 155: the number of patients cared for at Mater Adult Hospital Emergency, Mater Children's Hospital Emergency and Mater Private Emergency Care Centre in 2013.

Mater Researchers honoured

Excellence awards

The contributions of Mater Researchers were recognised in late 2013 at the annual Awards for Research Excellence.

The Sr Regis Mary Dunne Medal for outstanding research contribution was awarded to Associate Professor Geoff Faulkner.

Dr Paul Dawson received the Sr Madonna Josey Medal for outstanding contribution to the operation of the Institute and Dr David Serisier was recognised with the Sr Eileen Pollard Medal for incorporating research into clinical care provision.

Dr Kyle Upton received the Early Career Research Award and Joanna Rackoczy the Scientific Research—Research Higher Degree Award and Sara Mayfield received the Clinical Research—Research Higher Degree Student Award.

Mater doctor tackles Malaria research

Mater's Director of Infectious Diseases, Dr Paul Griffin wants to stop Malaria in its tracks.

The disease currently takes the lives of about six hundred thousand people each year, particularly in vulnerable populations, significantly contributing to the ongoing cycle of poverty and disease.

Under the supervision of Professor James McCarthy at the QIMR Berghofer Medical Research Institute, the EVITA (Experimental Vivax Transmission to Anopheles) trial is underway.

This trial involves deliberately infecting volunteers with malaria then testing whether their blood is infectious to mosquitoes.

This trial aims to develop a system to enable testing of drugs and vaccines that have the potential to block transmission of this disease and thereby facilitate the elimination of malaria.



Women's Healthcare Australasia Medal of Distinction

Mater Researcher Vicky Flenady (above) was awarded the Women's Healthcare Australasia 2013 Medal of Distinction for her contribution to improving the care of women and babies.

Vicki is currently the Director at the Translating Research into Practice Centre, and Co-Program Head at the Optimising Outcomes for Mothers and Babies at Risk Program.

Vicki recently received her PhD on the subject of a systematic approach to stillbirth from a clinical epidemiological perspective. Her commitment to excellence in the care of mothers and babies has been recognised via a number of awards. Her research has also been extensively published and cited in international journals and she has been involved in a number of reports and guidelines related to fetal mortality.



Deirdre and Ester receiving their medallions.

Pursuing professional development

In the tradition of Churchill

Mater Physiotherapist Ester Barter and Rehabilitation Coordinator and Occupational Therapist Deirdre Cooke were presented with Churchill Medallions in 2013 for successfully completing their Churchill Fellowships.

The Fellowships, which have been awarded by The Winston Churchill Memorial Trust since 1965, allowed Ester and Deirdre to travel the world to further their knowledge in their chosen fields and then return to Australia and share their findings for the benefit of the wider community.

Ester's project saw her travel to Denmark and the United Kingdom to investigate models of care for the delivery of continence services while Deirdre travelled to the United States, Canada, England and Sweden to review evidence-based practice to maximise recovery following a stroke.

Advancing learning

The professional development of two Mater staff has been supported via a Catholic Health Australia and Australian Catholic University grant.

Mater Refugee Health Clinic's Chris Allotta and Mater Private Hospital Brisbane's Joan Crystal both received \$2 500 to advance their learning.



Chris Allotta used her grant to visit nursing-led refugee health clinics across New South Wales and Victoria.

Mater reaches out to those in need: Aboriginal and Torres Strait Islander community

Initiative

Mater's Aboriginal and Torres Strait Islander Liaison team.

Purpose

Provide a team of liaison officers and support workers to offer culturally sensitive, personalised care for people of an Aboriginal or Torres Strait Islander background.

Impact

The team, who work unselfishly and generously to help vulnerable members of our community, support Aboriginal and Torres Strait Islander patients from across Brisbane, regional Queensland, northern New South Wales and the Northern Territory.

Recognition

The exceptional work of the team was featured on ABC Radio National's Encounter program in 2013.



Members of Mater's Aboriginal and Torres Strait Islander Liaison team.

Mater initiatives recognised

Safety on a global scale

Mater people Susie Wilson and Daniel Pocock took our *SafeQuest* program global in 2013.

Mater's quest for a safe healthcare environment was featured at the 2013 International Forum on Quality and Safety in Healthcare in London—an event which attracts more than 3 000 delegates from 85 countries.

Mater submitted two abstracts for display at the conference—'Reducing the Risk of Intravenous Potassium Errors: a multi-factorial approach in the haematology setting' and 'A Journey towards improved Patient Safety—*SafeQuest*'.

Susie and Daniel also observed a number of quality improvement initiatives made at Great Ormond Street Children's Hospital—one of the UK's largest paediatric centres—and shared their learnings with the Mater team upon their return.

Through *SafeQuest*, Mater aims to achieve zero preventable harm to patients.

Hitting the SPOT

Mater's Student Placement Online Tool (SPOT) received a 'highly commended' at the 2013 Australian Council on Healthcare Standards Quality Improvement Awards. The tool manages clinical placement for students within Mater and is now being used by other healthcare organisations to manage student cohorts on placement.

Right pay, on time

My HR—Right Pay, On Time—Mater's new payroll system—has been recognised on a state and national level. The system was awarded an Australian Institute of Project Managers State Award and Australian Business Award.

My HR went live across Mater in 2012 after a rigorous 18-month process involving staff across Mater's finance, HR, payroll and information and infrastructure departments. The awards recognise the exceptional efforts of the entire My HR—Right Pay, On Time project team to successfully deliver the new payroll system.

Mater researchers feature in 'Ten of the Best'

The outstanding work of two Mater Research teams were highlighted in the 2013 National Health and Medical Research Council publication—'Ten of the Best'.

'Ten of the Best' highlights outstanding Australian research projects that directly contribute to the prevention, diagnosis and treatment of health issues facing Australians.

The two Mater Research teams, led by Dr Ingrid Winkler (below) and Dr John Duley, have undertaken research to improve health outcomes for people affected by cancer.



Associate Professor John-Pierre Levesque and Associate Professor Ingrid Winkler.

Image courtesy of National Health and Medical Research Council/James Braund.



Above and beyond

A rewarding year

The exceptional efforts of Mater Private Hospital Brisbane nurse Annabel Pike (above) were recognised in 2013 by both colleagues and patients alike.

Annabel was crowned the Outstanding Graduate at the 2013 HESTA Australian Nursing Awards after being nominated by her colleagues for her holistic approach to patient care, exceptional technical and clinical skills and for showing leadership in her role as an intensive care nurse.

Following this success, Annabel won a Pride of Australia Care and Compassion Medal; nominated by three different patients for her exceptional care during their time at Mater.

Annabel also contributes to the wider community; volunteering for the Hear and Say Centre (helping deaf children) and the Pyjama Angels Foundation (supporting foster families).



Smiling for Smiddy

Having seen firsthand the support Mater Foundation provides to Queenslanders diagnosed with cancer, Mater Oncologist Niara Oliveira (above left) decided to get behind Smiling for Smiddy—which raises vital funds for cancer research and support services.

By participating in Smiling for Smiddy cycling and triathlon challenges Niara not only became stronger both 'physically and mentally', she also raised much-needed funds to help fight cancer.

Long standing commitment to Mater

Milestones in the making

Each year Mater recognises staff members who reach significant milestones of employment.

More than 400 Mater people were acknowledged at the 2013 Staff Long Service Awards—with terms of employment ranging from 10 through to 45 years.

Chairman of the Mater Board Brian Flannery, Mater Chief Executive Officer Dr John O'Donnell and Sisters of Mercy Brisbane Congregation Leader (and Mercy Partners Councillor) Sr Sandra Lupi attended as staff were presented with gifts to celebrate their contribution to Mater and its Mission and Values.



Alan Walmsley, Dr John O'Donnell, Lorraine Walker, Sr Angela Mary Doyle and Marina Noud.



Persis Ranasinghe, Mish Hill and Cheryl Clayton.



Dr Lyndall White, Esther White and Malcolm Robb.

An exceptional contribution: The combined years of service to Mater by those staff recognised at the awards is almost 7 000 years.

In loving memory



Elizabeth 'Liz' Herbert

12 June 1961 to 3 July 2013

Liz Herbert commenced working in the Queensland Diabetes Centre at Mater in 2005, caring for children diagnosed with Type 1 Diabetes.

Always willing to share her knowledge and skills with other staff in the paediatric team, Liz was known for guiding younger educators to ensure that complicated and stressful events for children and their families were minimised and supported.

Liz went above and beyond the call of duty on a regular basis, and was loved by her patients and colleagues alike. Her efforts were recognised nationally when she was nominated for the 2013 Juvenile Diabetes Research Foundation National Diabetes Educator of the Year Award.

Liz was wife to Peter and mother to Renee, Natalie and Susan. Liz passed away suddenly in July 2013.



Christine 'Chris' Marshall (Parr)

17 February 1954 to 28 December 2013

Chris Marshall (known to many as Chris Parr) worked at Mater for 30 years. During this time Chris contributed so much to Mater; but it was Chris as a person who made positive impacts to the lives of so many patients during their time of need with comfort, empathy and Mercy; and this Chris who became a keystone in the Mater family.

Chris was the Supervisor, Mater Private Hospital Inpatient Billing, and was well known for truly demonstrating the Mater Values in every interaction. Chris was a finalist in the 2011 Mercy Awards, with her nomination stating, "Chris is a star, a friend to patients, a guide to staff, an inspiration to many, and loved by all."

Chris was a very special lady who constantly gave of herself for others and Mater, and she is missed by all.

After a short illness, Chris passed away peacefully, surrounded by her loving family.

In loving memory

Sr Marie Fitzgerald RSM

**3 August 1920 to
28 November 2013**

Marie Teresa Fitzgerald was born to Mary and Michael Fitzgerald on 3 August 1920. One of nine children, she grew up in Woolloowin and attended All Hallows' School.

Sr Marie's association with Mater predated her life as a Sister of Mercy. Between 1930 and 1945 she trained and nursed at Mater and completed midwifery training at the Royal Women's Hospital before entering the congregation of the Sisters of Mercy.

After being professed on 26 July 1948, and given the religious name Sr Mary Rosaire, she returned to Mater, joining the Mater Children's Hospital team. She also became part of the Mater Convent community. Sr Marie dedicated 40 years to Mater Children's Hospital, spending 23 years in operating theatres. Her other commitments included managerial roles on night duty in the wards and as Nursing Supervisor of the hospital.

After her retirement, Sr Marie continued her profession of nursing, becoming the nurse for the Mater Convent Community for ten years.

Sr Marie Fitzgerald, the longest serving Sister of Mercy at Mater Children's Hospital, passed away peacefully at Emmaus in November 2013.

May her soul rest in eternal peace.



Sr Marie Fitzgerald dedicated more than 40 years to caring for children at Mater.

Sr Peg Slack

**11 April 1924 to
27 September 2013**

Rita (Peg) Casimir Slack was one of four children born to Agnes and William Slack. She completed her general nursing certificate at Mater in Brisbane and her midwifery certificate at Mater in Mackay prior to entering the Sisters of Mercy in 1947.

After being professed on 28 July 1950, and given the religious name Sr Magdalen Mary, she

began nursing within the paediatric ward at Mater. Sr Peg spent 10 years in general nursing before moving to neonatal nursing and becoming the Director of Nursing at Mater Mothers, a position she held until 1975.

At this time Sr Peg left Brisbane, working at Dalby General Hospital, before briefly returning to work at the Archdiocese of Brisbane, then relocating to Cairns to become the Director of Nursing at Calvary Hospital. She would also become the

Administrator of St Paul's Villa before moving to Blackwater, west of Rockhampton, reaching out to many as a Pastoral Carer.

Sr Peg returned to Brisbane, spending her retired years offering loving care to the Jesuit priests at Canossa and spending time with her family.

Sr Peg Slack, a devout Sister of Mercy for 65 years, passed away peacefully at Emmaus in September 2013.

May her soul rest in eternal peace.



Sr Peg Slack was a former Director of Nursing at Mater Mothers' Hospital.

A close-up photograph of a hand sorting through a filing cabinet. The hand is reaching into a drawer filled with white folders. Several folders have colorful tabs: a red tab with the number '11', a pink tab with '13' and '10' written in red, a purple tab with '13', a green tab with '2', and a yellow tab with 'NTION' visible. The background is slightly blurred, showing more of the filing cabinet's interior.

Mater reports

The support of the community allows Mater to continue its provision of exceptional care to those who need it most.

Our reports detail how we have used this support to give back to the community. We also thank those who have supported Mater either financially or through their time.



How you can help Mater

Community support helps Mater continue its work in the community, its ground-breaking research and its exceptional care.

Make a donation

Whatever the amount, all donations have a positive impact. A gift to Mater could support a life-saving research project, enhance patient care or help a family in need.

Make a monthly donation

You can support Mater with a regular monthly gift by direct debit or credit card. By becoming a monthly donor you will help us fund life-changing research and healthcare programs.

Leave a gift in your Will

A gift in your Will can help Mater provide exceptional care for future generations.

Buy a lottery ticket

By purchasing a ticket in a Mater lottery you can change both your life and the lives of patients at Mater.

For further information about how to support Mater, please visit www.materfoundation.org.au or phone 07 3163 8000.

Mater Foundation thanks our supporters for their contributions during 2013. Your support allows us to provide exceptional care to Mater patients.

Benefit to the community

(July to December 2013)

Area of need	Gross benefit	Net benefit
Benefit to Aboriginal and Torres Strait Islanders through culturally sensitive care designed to improve health outcomes	\$145 000	\$84 000
Benefit to those suffering addiction by providing appropriate programs to reduce dependency	\$1 012 000	\$132 000
Benefit to those with chronic disease by providing targeted care and clinical research within these areas	\$3 874 000	\$2 117 000
Benefit to those seeking religious guidance by providing appropriate pastoral care and guidance to those in need	\$1 216 000	\$841 000
Benefit to those pursuing clinical education	\$157 000	\$36 000
Benefit to those living in poverty or seeking family support through various funds, programs and one-off acts of charity	\$4 577 000	\$823 000
Benefit to those who are homeless through provision of compassionate health programs	\$86 000	\$24 000
Benefit to those of a refugee background through refugee health programs	\$726 000	\$116 000
General benefit to the community	\$3 238 000	\$139 000
Total community benefit	\$15 031 000	\$4 312 000

Note: All figures quoted within this Annual Review have been extrapolated from this community benefit report.

Mater's Board Members

Thank you to our committed board and committee members for their exceptional work during 2013.

Mater Health Services Board

Brian Flannery (Chair)
Vince O'Rourke (Deputy Chair)
Sr Pauline Burke RSM
Doctor Geof Hirst
John Reynolds
Sr Mary Tinney RSM
(resigned 2013)
Peter Pearce
Professor Catherine Turner
Terry Crawford
Laurence Rogencamp
(Company Secretary)

Mater Foundation Board

Phil Hennessy (Chair)
Simon Porter (Deputy Chair)
Kate Farrar
Xavier Kelly
John McCoy
Betty McGrath OAM
Bill Noye
Joseph O'Brien
Doctor John O'Donnell
Allan Pidgeon
Rebecca Pullar
Professor John Prins
Bill Ryan (resigned October 2013)
Jason Titman
Laurie Rogencamp
(Company Secretary)

Mater Research Board

Professor Ian Zimmer (Chair)
(Resigned June 2013) remains on Board
Jim Walker AM (Chair)
(Appointed June 2013)
Doctor Carrie Hillyard
(Deputy Chair)
Doctor John O'Donnell
Professor Geoff Kiel
Professor Brandon Wainwright
(resigned October 2013)
Professor David McIntyre
Professor Deborah Terry
Professor Perry Bartlett
(Appointed December 2013)
Stephen Denaro (Company Secretary)

Mater Foundation Committee members

Kate Farrar (Chair)
Joseph O'Brien (Deputy Chair)
Bill Noye
Doctor John O'Donnell
Associate Professor Mark Bowles
Chris Perkins
Rebecca Pullar
David Bell
John McCoy
Justin Walsh
Simon Porter

Laurie Rogencamp
Phil Hennessy
Bill Noye
Allan Pidgeon
Simon Porter
Professor Frank Bowling
Lynne Elliott
Judy Luxton
Carmel MacMillan
Carolyn McSweeney
(resigned April 2013)
Sarah Nelson
(appointed March 2013)
Michael Petersen
Professor David Tudehope
Denny Baker
Lynette Bos
(appointed August 2013)
Cara Graham
(appointed August 2013)
Doctor Dominic Katter
Matthew Miller
(appointed February 2013)
Matthew Rennie
(resigned March 2013)
Andrew Sexton
(resigned November 2013)
Jason Titman

Auxiliary reports

Mater Private Hospital Redland Auxiliary

2013 was a very busy year of fundraising for the members of Mater Private Hospital Redland Auxiliary.

Volunteers and staff attended the annual trivia night in great numbers. It was a fun night with some unusual pranks taking place between competitors. It was such a successful event that it will be held again in 2014.

Bus trips saw patrons visit a number of beautiful destinations, some of which were previously unknown by those who attended. Most notable was an excursion to Mulgowie, an area that has suffered from drought as well as floods. These excursions are well attended and always enjoyed by participants.

The annual race day at Doomben in June was well supported and inspired the auxiliary committee to carry on the 'horse' theme with a pre Melbourne Cup Fashion Parade. This was so successful that volunteers are already organising a similar event for 2014.

During the year we farewelled one of our long time auxiliary members, Wendy Seccombe, who resigned after 13 years with us. On behalf of us all, we thank Wendy and wish her well in the future.

Mater Private Hospital Redland Auxiliary has a very active and enthusiastic committee that focuses on its fundraising activities. Funds are used to care for cancer patients at Redland.

Sr Marcia Maranta RSM

Mater Private Hospital Redland Auxiliary

Mater Adult Hospital Auxiliary

The Mater Adult Hospital Auxiliary has enjoyed another successful year of fundraising and has welcomed a number of new members.

The annual St Patrick's Day concert and morning tea was held in March at the Tattersall's Club. On this occasion the guest speaker was the esteemed Lord Mayor, Graham Quirk. The Lord Mayor spoke not only of the work being undertaken for the wellbeing of the people of Brisbane, but also in bringing the city and its many attributes to the rest of the world.

This year the auxiliary presented something new and a little different. A pre Melbourne Cup high tea and fashion parade was held. Dale Olssen, owner of the famous 'Hat Box', treated guests to a showing of stunning hats while recounting the story of her business and its ultimate success. The morning was thoroughly enjoyed by all.

With the year's fundraising the auxiliary was able to purchase a low level laser for lymphedema and vascular treatment.

The auxiliary thanks its friends and donors for supporting its fundraising efforts for the year and they are looking forward to another successful year in 2014.

Terry Pender

President

Mater Adult Hospital Auxiliary

Mater Mothers' Hospitals Auxiliary

The Mater Mothers' Hospitals Auxiliary members comprise a dedicated group of women, some of whom have been members for more than 30 years.

2013 was another very successful year with fundraising conducted through the Mater Mothers' Hospitals baby shop, cake, crafts and Christmas stalls and raffles.

The Mater Mothers' Hospitals Auxiliary could not have achieved these tremendous results without the support of all the volunteers who gave up so much of their time and resources to work in the shop, cook, make jam and pickles, hand craft items, as well as knitting and sewing.

Through fundraising activities the Auxiliary were able to raise substantial funds for the hospitals, which supported a range of contributions including:

- blanket warmer
- five KanMed cots for Mater's Neonatal Critical Care Unit
- Fetoscopic Endo Tracheal Occlusion—an in-utero keyhole surgical procedure for Congenital Diaphragmatic Hernia.

Those who wish to assist the Auxiliary in its fundraising efforts can visit the baby shop on Tuesdays from 8.30 am to 1.30 pm and Thursdays from 10 am to 1.30 pm.

New volunteers are welcome; the Auxiliary is looking for new members to carry on the work with the knowledge that they are assisting such a worthwhile cause.

Suzanne Hill

President

Mater Mothers' Hospitals Auxiliary



Thank you

Mater Foundation would like to thank all of our donors, lottery supporters and those who have participated in our fundraising events during 2013.

1300Smiles – Dr Daryl & Lisa Holmes
The Advertising Works
Ahura Resorts
Community support of AngloAmerican
Fundraising efforts of Mr Mark Anthony
ANZ Banking Group Ltd
Armstrong Family, Jimboomba Police, Bunnings Browns Plains & Ulysses
ATCO Structures and Logistics Pty Ltd
Aurizon Community Giving Fund
Australand
Mr Adrian Kirwan, Bartholomeusz Kirwan Real Estate
Fundraising efforts of Ms Jeannette Bayley
Bendigo Bank Queensland
Community support of BHP Billiton Mitsubishi Alliance
BICARE Inc
Big W Queensland
Brisbane Broncos Charities Fund
Brisbane Convention & Exhibition Centre
Brisbane Lions Football Club
Brisbane Road Runners
Fundraising efforts of Mr Peter Caitens
Canturi Jewels
Carlton United Breweries
Fundraising efforts of Ms Paula Castle
Celma Mastry Ovarian Cancer Foundation
Fundraising efforts of Mr Simon Chambers
Channel Nine
Chemist Warehouse / ePharmacy
Fundraising efforts of Mrs Tracy Cheshire
Child's Play Charity
Fundraising efforts of Mr Gary Christison
Fundraising efforts of Ms Danielle Clark

Coca-Cola Amatil
Commonwealth Bank Staff Community Fund
Community Support of ConocoPhillips
Construction Income Protection Queensland/BERT
Fundraising efforts of Dr Lucy Cooke
Couee Community
Covidien
Ms Heather Craig
Fundraising efforts of Ms Janet Curran
David Atkins Enterprises
Fundraising efforts of Ms Alicia Davis
Fundraising efforts of Mr Phillip DeAngelis
Digital Genius
Downer Australia
Dry July Foundation
Mr & Mrs Stan Maureen Duke Foundation
Duncan Family Trust
English Family Foundation
ERM Business Energy
FA Pidgeon & Son Pty Ltd
FDC Construction & Fitout (QLD) Pty Ltd
Fergies Print & Mail
Estate of Mary F Fitzgerald
Fortitude Brewing Co
Mr Tony Foster
G.J. & P.K. Bird
Mr John & Mrs Kay Gallagher
Fundraising efforts of Ms Elysia Giugni
GOA Billboards
Golden Casket
Greig-Asbury Foundation
Fundraising efforts of Ms Michelle Grocock
Guardian Pharmacy Queensland
Estate of Melville S Hampson
Fundraising efforts of Mr Nigel Harris
Estate of Evelyn Harvey
Hastings Deering
Hatia Property Corporation Pty Ltd

Fundraising efforts of Mr Derek Hedgcock
Holden
Mr Dan Holzapfel
Hospira Pty Ltd – QLD
Hotel Care Week
Estate of Sheila Marguerite Hudacek
Fundraising efforts of Ms Cathy Hughes
Fundraising efforts of Dr Bryan Humphrey
IGA X-press, IGA, and Supa IGA Queensland
Incolink
IPG Print
Ivy Wired Realtime
JCDecaux
JJ Richards & Sons Pty Ltd
John McMahon Jeweller
John T Reid Charitable Trusts
Fundraising efforts of Ms Samantha Jones
Josh Develop
K&V Enterprises
Fundraising efforts of Ms Suzanne Kenny
Mr Shaun Kenny
Mr John Kilminster
Knappick Foundation
L J Hooker Land Marketing
Fundraising efforts of Ms Wendy Law
Lexus Events
Lexus of Brisbane
Lion Nathan
Lions Clubs throughout Australia
Lions Prostate Cancer Research & Treatment Project
Liquor Marketing Group
Lockie's Legacy
Fundraising efforts of Michael Lorimer
Loud Events
Lunch for Lads
Fundraising efforts of Ms Judy Luxton [Major League Marketing]
Mancorp Quality Homes
Marian & EH Flack Trust

The Mary Lakey Legacy
Fundraising efforts of Mr Paul Mason
Fundraising efforts of Mater Adult Hospital Auxiliary
Fundraising efforts of the Mater Little Miracles 5ks Gladstone Committee
Fundraising efforts of the Mater Little Miracles 5ks Moranbah Committee
Fundraising efforts of Mater Mothers' Hospital Auxiliary
Fundraising efforts of Mater Private Hospital Redland Ladies Auxiliary
Fundraising efforts of Mr Ross McDermott
The Denis and Eileen McEnery Fund
Fundraising efforts of Mr Matthew McIntyre
Fundraising efforts of Mr Richard Meacle
Medibank Community Fund
Estate of Noel Gerard Mellish
Misa Constructions Pty Ltd
Karl Morris and family
Fundraising efforts of Mrs Leiza Mosley
Fundraising efforts of Toyota Motor Corporation Australia
Fundraising efforts of the Myer Centre NIB Foundation
Northlakes Rotary Walk for Kids
Olivia's Lunch – Maria Clark and Friends
Mr Jim Olsson
Onsite Rental Group
Optus
Estate of Vere O'Reilly
Mr Peter & Mary Pal
Pauline's Dinner
Perigon Pty Ltd
Mr Cesar Perilla
Mr Peter & Mrs Catherine Quinn, Peter Quinn Pty Ltd
Fundraising efforts of Ms Kay Philipson
Pitcher Partners
Plantation Homes
Plymouth Brethren Christian Church
Staff of Port of Brisbane Corporation

Fundraising efforts of Mr Simon Porter
Mr Robert Porter & Di Rodderick
Pradella Family
Premier Dance Academy
Preston James Fund
Professional Cleaning Services
QHA (Queensland Hotels Association)
Queensland Marine Centre
RAAS Golf Day
Fundraising efforts of Ms Sally Rathie
Realestate.com.au
Redland Foundation Open Trust
Fundraising efforts of Mr Paul Reis
Rinus & Ingrid Kole
Riverlakes Childhood Cancer Charity Golf Day
Robert Clark Creative
Robert Oatley Vineyards
Fundraising Efforts of Graham Roberts
Ronald McDonald House Charities
Estate of Oetze Rondhuis
Fundraising efforts of Mr Errol & Jo Rosenblatt
Rotary District 9600
Fundraising efforts of Mr Daniel Salter
Mr Anthony Schmidt
Fundraising efforts of Miss Claire Schneider
Sealy of Australia
Mr Tim Sharp
The Sheehan-Birrell Foundation
John and Robynne Siemon and Mrs JR Siemon
Mr Simon George & Family
Six String Design
Springfield Land Corporation
Springmount Services
Staples
Stockland
Sunnybank Community Sports Club
Fundraising efforts of Ms Leeann Suteja
Synthes Asia-Pacific

The Coffee Club
The Cupcake Parlour
The Sunday Mail Suncorp Bridge to Brisbane 2012
The T Weston & M Morrison Perpetual Charitable Trust
The Trust Company (Re Services) Ltd
Dr Joseph Thomas
Estate of Barbara Thomson
Mr Henry & Mrs Mary Wagner Toowoomba Hospital Foundation
Tri Alliance
Ms Libby Trickett
Fundraising efforts of Prof David Tudehope
Turner & Townsend Pty Ltd
Fundraising efforts of Ms Monica Vane
Matt Roue and Committee, Walk for Kids
Mr John Waller
Estate of Mrs Jean Warren
Waterfront Place
Fundraising efforts of Shaune Watts
Fundraising efforts of Mr Jason White
Des & Sharon Whybird
Yu Feng Pty Ltd
Fundraising efforts of Mrs Edeni Zotaj
Zupps AHG

Fundraising events

Breast Ever Brunch 2013
Christmas Lights
Climb for Cancer
Face your fear – jump for cancer
International Women's Day
Fun Run/Walk
Mater Golf Day
Mater Little Miracles 5ks 2013
Mater Little Miracles Ball 2013
Mater Little Miracles Easter Appeal
Miles for Miracles Great Wall Trek
Smiling for Smiddy
Talk Blue Campaign

2013 Mater Research Publications

2013 was a strong year for Mater Research, with 292 publications in national and international literature. More than 40 per cent of these publications were in ERA classification A* or A journals representing the highest quality of health research journals, indicating the international relevance of our research. Highlights of the year include Mater Research-led studies being published in *Cell*, *The Lancet* and *The Journal of the American Medical Association*.

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Mater Research patents

Name	Title	Application Number	Priority Date	Country	Status	Application Number / Publication Number
PAT-01232	Treatment & prophylaxis	PCT/AU2008/001652	9-Dec-07	Australia	Granted	2008336249
				United States	Application	12/746894
PAT-01235	Improved treatment & prophylaxis	PCT/AU2008/001810	10-Dec-07	Australia	Application	2008336254
				Europe	Application	08858633.4 / 2249854
				United States	Application	12/747324
				Canada	Application	2746551
PAT-02108	Mobilising Agents and uses therefor		1-Mar-2013	United States	Prov Application	61/771373

Mater's statistics

	Patient discharges	Patient days	Theatre patients	Beds
Mater Private Hospital Brisbane	29 104	96 828	12 291	328
Mater Private Hospital Redland	9 259	18 471	4 593	71
Mater Mothers' Hospital	10 246	40 456	3 826	121
Mater Mothers' Private Hospital	5 853	33 892	2 322	128
Mater Children's Hospital	18 394	43 459	6 451	142
Mater Children's Private Hospital	5 224	10 083	2 945	39
Mater Adult Hospital	22 784	56 139	3 652	177
TOTAL	100 864	299 328	36 080	1 006

Emergency attendances

Mater Adult Hospital Emergency	38 043
Mater Children's Hospital Emergency	46 729
Mater Private Emergency Care Centre	18 383

Births

Mater Mothers' Hospital	5 580
Mater Mothers' Private Hospital	4 508
Mater Mothers' Private Redland	381

Outpatient clinics	
Mater Mothers' Hospital	97 890
Mater Children's Hospital	86 062
Mater Adult Hospital	131 833

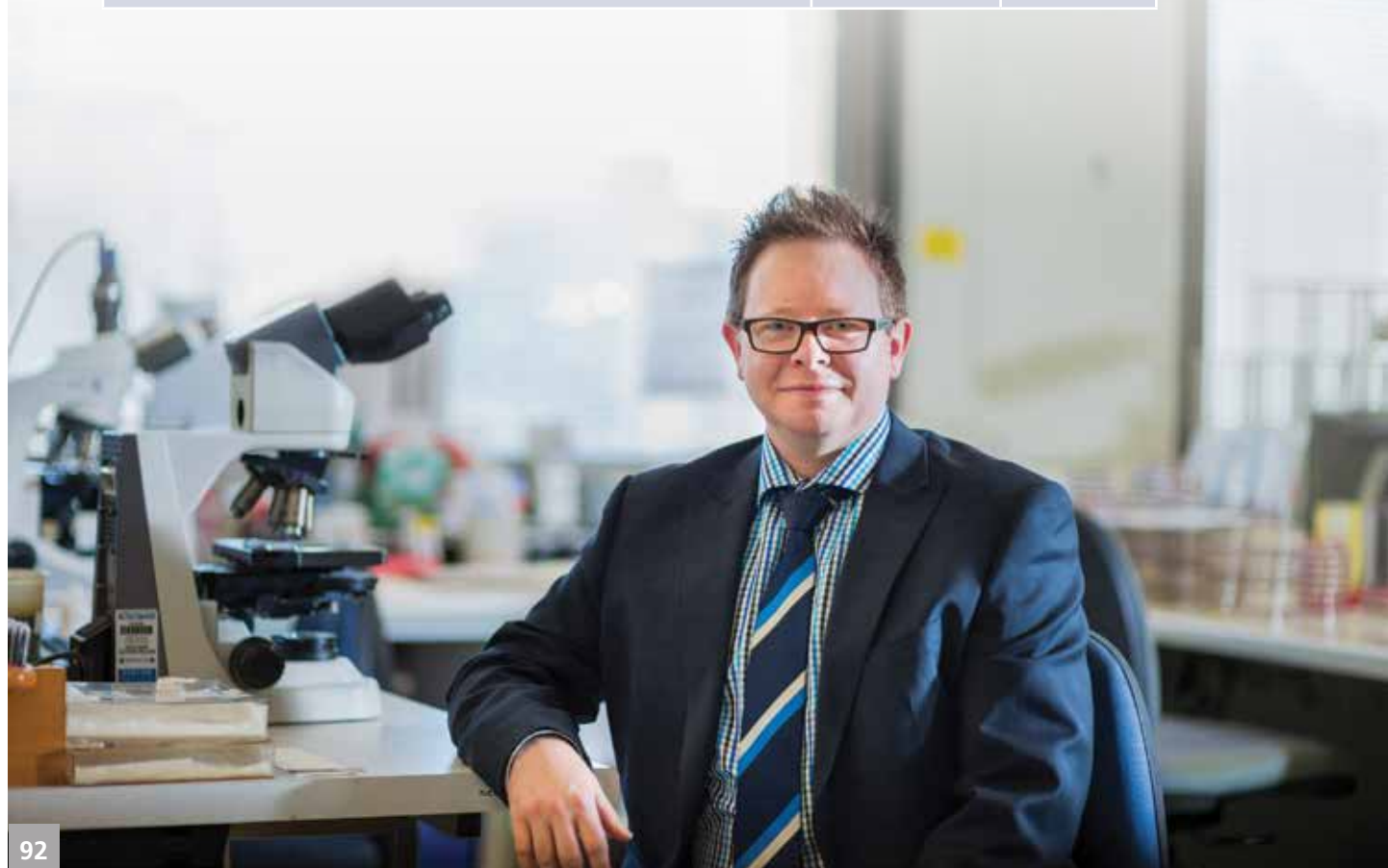
Diagnostic services	
Mater Mothers' Hospital	39 501
Mater Children's Hospital	96 951
Mater Adult Hospital	154 746

Mater Foundation funding	
Capital works	\$80 000.00
Clinical programs and support	\$977 207.61
Education	\$274 569.54
Equipment	\$1 153 756.31
Mission	\$233 652.40
Research	\$5 679 460.22
TOTAL	\$8 398 646.08

Mater's statistics

Mater Research revenue		
Grant Income	\$7 591 890	37%
Government Infrastructure Funding	\$1 721 545	8%
Commercial Funding	\$120 500	1%
Mater Health Services Infrastructure Funding	\$3 000 000	15%
Donations and Bequests	\$5 504 024	27%
Other Income	\$2 681 892	13%
TOTAL	\$20 619 851	

Mater Research expenditure		
Administration expenses	\$3 485 541	16%
Research Support expenses	\$8 501 717	39%
Research and development expenses	\$9 710 138	45%
TOTAL	\$21 697 396	







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