

Chapel and religious services

There are chapels across all three Mater campuses, in the following locations:

Chapels are located on:

- 🌀 level 2, Mater Hospital Brisbane
- 🌀 level 5, Mater Mothers' Hospitals
- 🌀 level 6, Mater Private Hospital Brisbane
- 🌀 level 3, Salmon Building
- 🌀 ground floor, Mater Private Hospital Redland
- 🌀 level 2, Mater Private Hospital Springfield.

Catholic Mass and services are held in each location. Please check the notice boards outside the chapels for service times.

These sacred spaces are available for you to visit for your own individual time outside the scheduled service times.

If you require a multifaith space, speak to a member of staff.

Contact us

Our Pastoral Care Practitioners will endeavour to visit you during your hospital stay; however, you may also request a visit via your healthcare team during times when they are available.

Phone contacts (during Pastoral Care hours)

Redland: 07 3163 7436

Springfield: 07 3163 3920

South Brisbane: 07 3163 6729

www.mater.org.au

Mater acknowledges consumer consultation in the development of this patient information.
PI-CLN-400006 • Last edited October 2016
Last stakeholder and consumer review October 2016.

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ACN 096 708 922.

Pastoral Care

care for the whole person


Mater
Exceptional People. Exceptional Care.

What is *pastoral care*?

Pastoral Care is concerned for you holistically, which includes your physical, emotional, social and spiritual wellbeing.

The Pastoral Care Service at Mater supports the entire clinical team in providing holistic care to patients, carers and their families.

A Pastoral Care Practitioner will seek to visit you during your stay in hospital. Specific religious needs of all denominations and faiths are coordinated through this department.

The pastoral care service *is available to:*

- 🌀 provide a friendly visit
- 🌀 hear your story
- 🌀 listen to your concerns
- 🌀 support you in times of grief and loss
- 🌀 support you emotionally and spiritually in times of crises
- 🌀 reflect with you on life's dilemmas
- 🌀 rejoice with you in times of joy and healing
- 🌀 pray with you and for you at your request
- 🌀 arrange for the Sacraments of the Catholic faith
- 🌀 contact other faith group representatives on your behalf.

Accessibility

Pastoral Care Practitioners will endeavour to visit your unit on a regular basis. However, visits may also be requested through your nursing staff.

Pastoral care *team values*

Pastoral Care Practitioners, through working in close cooperation with other healthcare professionals, recognise the needs of each individual. They primarily care for and are concerned with the human spirit, regardless of gender, race, culture, religion or status.

This care is offered with sensitivity to the needs and wishes of the patient and family.

Mater's *Mission*

In the spirit of the Sisters of Mercy, Mater offers compassionate service to the sick and needy, promotes a holistic approach to healthcare in response to changing community needs and fosters high standards in health-related education and research. Following the example of Christ the Healer, we commit ourselves to offering these services without discrimination.

Pastoral care's role

To promote healing by listening, responding to, and providing care for the emotional and spiritual needs of patient, their families, staff and others in the Mater community.

Mater's Values

- 🌀 Mercy
- 🌀 Dignity
- 🌀 Care
- 🌀 Commitment
- 🌀 Quality