Instructions to join your video call (Telehealth) appointment

iOS devices (iPhone/iPad)

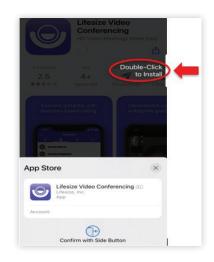
- Open your video call (Telehealth) appointment SMS/email notification.
 - Tap on the Telehealth link.
 - Example: <u>call.lifesizecloud.com/12345678</u>
- 2. If Lifesize is not downloaded on your device already, you will receive a prompt to download the application.
 - Tap on 'Download iOS App'.
- 3. The App Store will open with the Lifesize application.
 - Tap on the 'Get' button.
- 4. The Lifesize app will initiate the installation.
 - Double-click on the lock screen button on the side of the iOS device to install the application. If you have an iOS device with a circular home button, you may be required to use Touch ID (fingerprint) to initiate the installation.
- 5. The Lifesize app will be installed, and an 'Open' button will appear.
 - · Tap on 'Open'.























· Tap on 'OK.



- 7. A prompt to use the camera will appear at the bottom of the screen.
 - · Tap on 'OK.



· Tap on 'OK.



- 9. A prompt will appear allow tracking app usage.
 - Please review this message and tap whichever option you wish to continue.



p usage.



- 10. Enter the patient name, meeting extension and tap on 'Join Meeting'.
 - Your meeting extension is the 8-digit number at the end of your telehealth link.

Example: call.lifesizecloud.com (12345678)

11. If you are the only participant in the meeting, please remain in the call and wait for a member of the Outpatients team to connect and welcome you to your telehealth appointment.





"Lifesize" Would Like to Access the Camera Used during video conferencing

Don't Allow



"Lifesize" Would Like to Access the Microphone Used during video conferencing

Don't Allow



Allow "Lifesize" to track your activity across other companies' apps and websites?

Uses device identifiers for app usage. Your data is kept confidential and is utilized for app functionality, fraud prevention, security and compliance.

Ask App Not to Track

Allow





