



A new horizon in healthcare

Annual Review 2023-24





The Heart to Heal, the Strength to Grow artwork by David Williams of Giliimbaa

Acknowledgment of Country

Mater acknowledges Aboriginal and Torres Strait Islander peoples as the Traditional Custodians of the lands and waters where we live and work. We respect their historical and continuing spiritual connections to country and community and pay our respects to their Elders past, present and emerging. As health, education and research ministries, we commit ourselves to the ongoing journey of reconciliation.

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Message from Mercy Partners

Despite a challenging economic climate for not-for-profit hospital and healthcare providers, Mater has forged ahead with resilience, remaining steadfast in its Mission guided by the spirit of the Sisters of Mercy.

With the support of government, generous donors and new growth-enabling opportunities, Mater's health, research, education and foundation ministries have continued to empower Queenslanders to lead better lives through improved health and wellbeing.

Of particular significance was Mater's success in advocating to the Queensland Government for urgent funding to ensure the ongoing viability of the Mater Refugee Complex Care Clinic, which has been providing free healthcare services for more than 20 years to people from refugee and asylum-seeking backgrounds who do not have a Medicare card.

Mater made another important step in its reconciliation journey with the release of the Innovate Reconciliation Action Plan, inspiring Mater People to be the catalyst for further change and demonstrating its commitment to developing a deeper understanding and appreciation for the history and culture of First Nations Aboriginal and/or Torres Strait Islander people.

In addition, Mater's fourth Modern Slavery Statement was issued to ensure that people, suppliers, contractors, and service partners share Mater's vision to honour and promote the dignity of human life by removing the risk of modern slavery across supply chains.

Mater worked closely with Catholic Healthcare Australia over the past year, joining fellow members of the peak representative body, to amplify the voice of faith-based, not-for-profit private hospital and healthcare providers and to advocate for a fairer playing field with private health insurers. This resulted in a Federal Government review of the financial pressures facing the private hospital sector, the results of which are expected to be released later this year.



Dr Ricki Jeffery

Chair, Mercy Partners Board

Of great significance to Mater's leadership and governance this year was the completion of tenure for Francis Sullivan AO as Mater Board Chair.

During his tenure, Francis guided Mater's transformation into a single, united statewide entity and enriched Mater's Catholic identity through honouring its founders and advocating for new, contemporary practices that will ensure Mater and its people remain connected to their heritage into the future.

Francis' passion for social justice, equity and the Mercy tradition have left an indelible mark on Mater and we express our deepest gratitude for his leadership during an important phase of Mater's journey.

Patrick Brady was appointed as Mater Board Chair in February 2024, having served as a Board Director since 2019, and brings more than 40 years of business experience across the public and private sector.

Patrick has a long-standing connection with Mater and I am confident he will continue the legacy entrusted to Mater by the Sisters of Mercy in his role as Chair.

Message from Mater Board Chair and Group Chief Executive

Mater has continued to strengthen its relationship with the Queensland Government over the past year, ensuring ongoing discussion on equitable funding of public healthcare delivery.

The new public hospital for the Greater Springfield community—the result of a landmark partnership between Mater and the Queensland Government—has progressed significantly and is on track for a phased opening, starting in early 2026.

Mater received funding to ensure the future sustainability of the Mater Refugee Complex Care Clinic and continued to work with Hospital and Health Services in regional Queensland to improve healthcare services in local communities.

To meet the ongoing challenges and opportunities inherent in delivering contemporary healthcare services, and to ensure Mater's future sustainability, a Transformation Agenda was developed and implemented statewide this year.

The ultimate aim was to drive efficiencies and cost savings and a range of immediate, short term and long-term growth-enabling opportunities emerged, some of which have already achieved significant efficiencies and savings.

The private hospital sector has been tested over the past year by unprecedented challenges, including escalating costs, labour shortages, increased patient demand and inequities in private health.

Regardless, Mater has forged ahead with investments in private infrastructure and services to drive growth and ensure we remain competitive.

A review of Mater Private Hospital Brisbane revealed an urgent need to upgrade infrastructure and equipment in the facility to harness demand for additional theatre capacity and to better meet consumer expectations of a private hospital.

A consultation process has been launched to gauge feedback on a proposed program of capital works, with an initial priority being the installation of new state-of-the-art Cardiac and Vascular Interventional Suites by mid-2025.



Patrick Brady

Chair, Mater Board



Peter Steer

Group Chief Executive

At Springfield, Mater officially opened its first health, education and wellbeing centre outside of hospital walls, located in the heart of the growing community. Mater Health Hub, Springfield delivers allied health services as well as Mater Education courses and modern, spacious medical suites for specialists.

Investments in theatre expansion programs at Mater Private Hospital Redland and Mater Private Hospital Mackay will drive growth and capacity at both facilities.

Once again, Mater's ministries benefited from the work of Mater Foundation which achieved a record year of fundraising. Including community donations generated through a renewed partnership with Nine Telethon, Mater Foundation distributed more than \$37 million for healthcare, research and education.

Mater Education has benefited from inclusion in the State Government's fee-free TAFE initiative, enabling the Diploma of Nursing to be delivered with no tuition costs for students at our Brisbane, Townsville and Springfield sites.

Mater Research celebrated 25 years of driving discoveries in bench-to-bedside healthcare and secured the largest grant in its history with \$4.69 million from the National Health and Medical Research Council for a five-year, ground-breaking study into the health of First Nations families.

The successes celebrated in this Annual Review—be they ground-breaking research developments, advancements in patient care, or the graduation of our next healthcare heroes—are a testament to the collective contributions of everyone at Mater and continue the legacy entrusted to us by the Sisters of Mercy to make a profound difference every day.

Our Mater network

Public Services Emergency Maternity Surgery connect Mater Education



Our Mater story

We operate the largest Catholic not-for-profit network of public and private hospitals and healthcare services in Queensland, bringing together our collective expertise across health, education, research and fundraising with a shared vision—to empower people to live better lives through improved health and wellbeing.

We are guided by the spirit of the Sisters of Mercy, who established Mater in 1906, and whose tradition of compassionate care remains at our core today.

Our commitment to our Mission compels us to change as the needs of our community and the environment evolve. This means moving beyond the hospital, the classroom and the laboratory, being closer to our consumers and delivering new products, programs and services to meet emerging community needs.



Gracie Hemer,
Kerrie Bull, Olivia O'Beirne
and Alexandra Mack



**Whether for a patient,
a donor, a nurse, a doctor,
an educator, a visitor or any one
of the thousands of people who
share their journey with Mater, we
put people at the centre of our services
to deliver an experience that meets—
and exceeds—community expectations.**



Our Mission

We serve together to bring God's mercy to our communities through compassionate, transforming, healing ministries.



Our Values

- We honour and promote the dignity of human life and of all creation.
- We act with compassion and integrity.
- We strive for excellence.



Our Vision

We empower people to live better lives through improved health and wellbeing. We believe every individual has the right to access world-class health services and information so that they can live every day to the fullest.

We want to empower people, whatever their health goals, to positively engage in good health knowing they can depend on Mater to support them spiritually, emotionally, socially and physically.

We advocate for health and wellness without discrimination, and we are proactive and innovative in this role. Where we see opportunities to help people thrive and flourish, we make it our business to create solutions and make it happen.

Year in review

Mater Group



Former Health Minister Shannon Fentiman with Executive Director Mater Hospitals Christine Went

Government partnerships and advocacy

Mater has a long history of working closely with the Queensland Government. Our unique relationship is reflected in the *Mater Public Health Services Act 2008* and in funding agreements that see Mater working constructively with Queensland Health and Hospital and Health Services (HHS) in South East Queensland, Bundaberg, Rockhampton, Mackay and Townsville to improve healthcare in these communities.

A collaboration with the South West HHS and the Royal Flying Doctor Service also enables Mater's obstetric, orthopaedic, neurology and other specialists to provide services to remote and rural communities.

The value of public-private partnerships is most significantly reflected in the landmark agreement between Mater and the State Government to deliver a new hospital in the rapidly growing Greater Springfield region. Construction is well underway with the new hospital to open in 2026.

This year marked the first anniversary of Queensland's first integrated perinatal mental healthcare service Catherine's House for Mothers, Babies and Families, which is the result of a partnership with the State Government.

Mater's relationship with the Queensland Government was further strengthened this year with the receipt of funding to ensure the ongoing viability of the Mater Refugee Complex Care Clinic.

In North Queensland, Mater partnered with the Townsville HHS and News Corp for the second annual Future Townsville campaign—focusing on mental health, First Nations people and elder care and culminating in a forum with former Queensland Health Minister Shannon Fentiman and Mater's Executive Director Regional Health Christine Went.

Following a second round of local community consultation, Mater submitted a Ministerial Infrastructure Designation (MID) application to the Queensland Government to guide the future development of our Mater Hill campus. This MID will help Mater meet changing community healthcare needs as they emerge over the next 30 years. Our plan consolidates health, education and research services into distinct precincts with new, greener and cleaner 21st Century buildings, while preserving our heritage precinct. A final decision is expected next financial year.

At a federal level, Mater participated in a Catholic Healthcare Australia led campaign to create a fairer playing field for reimbursement rates from private health insurers. This advocacy work triggered the Australian Government to conduct an urgent review of the challenges facing private and not-for-profit hospitals. The findings of this review are expected next financial year.

➤ [Learn more about the Mater Hill Ministerial Infrastructure Designation \(MID\)](#)

Creating an equitable workplace

Mater reached a landmark unification milestone this year, uniting our workforce on statewide Enterprise Agreements, with the Fair Work Commission approving cohorted Enterprise Agreements for Nursing and Midwifery, Corporate and Administration, Operational, Health Professionals, Maintenance, and Medical Officers.

Participating in the Workplace Gender Equality Agency's annual data collection program, Mater reported a -0.8 per cent median total remuneration gender pay gap for 2022-23, exceeding the industry average of -2.8 per cent. While positive, disparities persist within specific work groups, like the medical profession.

Committed to achieving pay equity, Mater is actively addressing these imbalances to ensure fair compensation for all. This aligns with our values regarding diversity and inclusion.

This outlines Mater's commitment to:

- Promoting equal opportunities and actively creating a level playing field for all employees, regardless of gender, in areas like recruitment, training, and career advancement.
- A zero tolerance for any form of discrimination, ensuring fair treatment and representation for all.
- Fostering a more inclusive and diverse work environment that values the unique perspectives and experiences of all employees, actively creating a culture of respect and inclusion where everyone feels empowered to thrive.

Enhancing efficiency for a sustainable future

Introduced in September 2023, Mater's Transformation Agenda was established as a vehicle to deliver organisation-wide transformational change and to develop and build the capability and capacity of Mater People.

The focus of efforts this year was to assess, enhance and sharpen our financial stewardship and sustainability to ensure we can continue to deliver on our Mission to address unmet community needs.

Mater's Transformation Agenda is ever evolving. While the current focus is delivering foundational transformation, this will evolve, shift and adapt as Mater grows to enhance performance improvement, innovation, and new models of care to enable Mater to realise its potential into the future.

Specific initiatives included:

- Introduction of a Tactical Financial Sustainability working group, comprising 40 self-nominated people from across Mater, who collectively identified more than \$1.2 million in quick-win cost saving/revenue generating opportunities.
- Implementation of 29 recommendations from a Korda Mentha review to improve Mater's overall financial sustainability delivering more than \$5 million of financial savings.
- Support delivering several targeted initiatives, including a focus on our theatre utilisation and nursing and midwifery skill-mix.

Transformation at Mater



Review core business activities



Targeted workstreams



Tactical Financial Sustainability Transformation Program

Our door is open—everyone is welcome, and no one gets left behind

Mater is committed to working towards genuine and sustainable reconciliation between Aboriginal and Torres Strait Islander peoples and our wider communities, to deepen our understanding and genuine appreciation of First Nations Aboriginal and/or Torres Strait Islander.

We are determined to drive change on our reconciliation journey, this year proudly entering the next phase with the release of our Innovate Reconciliation Action Plan (RAP).



Our vision for a reconciled Australia is culturally rich and inclusive, acknowledges and understands our shared history, and aims to heal and remove barriers for the future.

We are working to embed this perspective into Mater's strategic operations through meaningful and ongoing actions that have a practical and lasting impact.

We believe we all have a role to play when it comes to reconciliation.

By living out Mater's Innovate RAP, our goal is that all Mater People—our staff, students, and volunteers—become culturally aware and conscious of the efforts we can make individually and collectively to close the gap and foster reconciliation.

Equally, Mater continues to strive to ensure First Nations peoples have equal access to healthcare services and is committed to Queensland Health's First Nations health equity framework.

[!\[\]\(6059a5aa8b4ca7bb793408023d6c6e42_img.jpg\) Explore our Innovate Reconciliation Action Plan.](#)

Mum Natalie with her three daughters—Emariah, Calla'nimah and Unarra





Mater Public Hospital Springfield construction

Building a greener healthcare future

Mater's new hospital in Springfield, due to open in 2026, is being sustainably constructed to target net zero carbon in operations, with Mater applying for a best practice Green Star Rating with the Green Building Council of Australia.

A key driver for Mater Public Hospital Springfield is to deliver a sustainable and efficient health campus that will support high performance well into the future. The design includes a central energy facility, aligned with the site's master planning requirements—all consolidated within one building.

This forward-thinking initiative promotes sustainability due to the increased efficiency of a larger central facility compared to multiple smaller plants.

As a result, it will assist the hospital in reaching its targeted 4 star Green Star Building rating with the Green Building Council of Australia. This globally recognised certification reflects the project's commitment to reducing the impact of climate change and promoting a sustainable economy.



Mater is targeting 50 per cent renewable energy procurement by 2030 across all hospital locations and during the year has implemented several operational efficiencies and energy reduction procedures.

Through LED lighting upgrades, HVAC system enhancements, rooftop solar, recycling and waste management practices, we are bolstering our efforts in reducing environmental impact across our campuses.

Year in review

Mater Health



A new era in healthcare delivery

As our communities grow and expand, so too does Mater, ensuring people across the state have access to safe, high-quality healthcare close to home.

Mater officially opened its first purpose-built education, health and wellbeing facility in June 2024, bringing together the collective expertise of Mater Health and Mater Education in one location in the heart of Springfield.

Embodying the spirit of the Sisters of Mercy in bringing our services into the community, Mater Health Hub, Springfield houses specialist consultancy suites and delivers allied health and wellbeing services focused on caring for women, children and families, cancer care, chronic disease management, and healthy ageing.

Construction is advancing on Mater Public Hospital Springfield, being constructed in partnership with the Queensland Government. The new hospital will deliver 174 new hospital beds and a range of specialist services—including Springfield's first emergency department, intensive care unit, and maternity services. The new hospital is expected to open through a phased approach from early 2026.

Mater Private Hospital Mackay completed a \$7.3 million expansion and refurbishment of the perioperative unit as part of a drive to meet the region's growing healthcare needs.

The expansion included the fit-out of a sixth operating theatre, new sterile storage and cleaning areas, and updated patient waiting and holding bays and is expected to significantly increase the hospital's procedural capacity.

In a first for an Australian private hospital, two new modular operating theatres will be installed at Mater Private Hospital Redland to expand local endoscopy, ophthalmology, orthopaedic, urology and other specialist services—doubling the hospital's theatre capacity and aiming to deliver an estimated 66 per cent increase in procedural capacity.

➤ [Watch to see Mater's new hospital at Springfield taking shape.](#)



11
hospitals*



245,500
inpatients



425,027
outpatients



120,681
procedures
conducted



1,645
beds



109,394
emergency
attendances

*15 Commonwealth licenced hospitals



Mater awarded Centre of Excellence status

Mater Private Hospital Brisbane celebrated its accreditation as a Centre of Excellence in Breast Treatment, Neurosurgery and Minimally Invasive Surgery.

The accreditation was awarded following a rigorous assessment of the hospital's clinical systems, processes and outcomes by the internationally-recognised Surgical Review Corporation (SRC) agency.



We know this is what we deliver, but to receive a 'best-in-class' accreditation is wonderful news for Mater and—most importantly—for our patients.

— Jennifer Pitt General Manager at Mater Private Hospital Brisbane

As one of Queensland's leading centres for breast cancer treatment, Mater Private Hospital Brisbane accepts approximately 500 new patients a year and performs more than 100 breast reconstructions annually.

The hospital's growing reputation for neurosurgical care has resulted in it being an early adopter of minimally invasive surgery and technology. In the past year, 1,935 neurosurgery procedures were performed at the hospital, including 583 public cases.



Dr Emma Clarkson and Dr Chris Pyke

Transforming healthcare with robotic technology

Ensuring every Queenslanders has access to high-quality healthcare, regardless of where they live is critical to delivering on our Mission and Mater now has surgical-assist robots at every facility across the state.

This year, Mater Private Hospital Brisbane was recognised as a Centre of Excellence in Minimally Invasive Surgery. The facility added a second da Vinci X robotic system and became the first hospital in Queensland to perform ExcelsiusGPS system procedures—using GPS-like navigation and robotic control to fuse spinal bones together and end years of pain for patients.

Mater Private Hospital Redland joined Mater private hospitals in Springfield, Brisbane and Townsville using the ROSA robot assistive technology for patients requiring knee replacement surgery and Mater Private Hospital Mackay boosted its surgical assist capability with the da Vinci X robotic system.

This robotic technology enables smaller incisions, greater manoeuvrability and in many cases, shorter hospital stays, less pain and faster recovery times for patients.

Robotic technology is the future of healthcare and Mater aims to be at the forefront of these advances to improve the health and wellbeing.

Mater surgeon, Dr Mehan Siriwardhane



Robotic surgery revolution saving pancreatic cancer patients

Mater specialists are leading a robotic revolution in pancreatic cancer surgery which is saving lives and improving their patients' outcomes after major surgery.

Two Mater surgeons are using the da Vinci XI surgical robot to perform Whipple procedures which are traditionally associated with operations of up to eight hours, significant trauma and lengthy hospital stays.



By using the surgical robot to perform keyhole surgery in 70 patients, the surgeons have improved the average mortality rate and reduced the need for patients to have further surgical interventions.

The robot was delivered to Mater Private Hospital Brisbane thanks to community donations to Mater Foundation, and provides surgeons with an advanced set of keyhole instruments and 3D high-definition views to enable complex procedures to be performed through small incisions.

New robotic surgery technology for Mater Redland patients

After suffering debilitating knee pain for 15 years, Shirley Teua is back on her feet and pain free after undergoing life-changing robotic knee replacement surgery at Mater Private Hospital Redland.



Shirley Teua was the first patient at Mater Private Hospital Redland to have a knee replacement utilising the ROSA Robot

She was the first person to have a knee replaced using the hospital's new ROSA Robot—performed by Orthopaedic Surgeon Dr David Ramsay.

Dr Ramsay said the robot helps plan and perform highly precise cuts, ensuring implants can be better fitted according to a patient's individual anatomy.

"Using the robot helps make the new replacement feel more like a natural knee. This robot can also give us information about what the soft tissue is doing," he said.



Life before the operation was hard. It would take me about three minutes to stand up, it was horrible. This surgery has been life-changing and I am in absolutely no more pain. My recovery was so good that I was up walking a day after surgery—I wasn't expecting that at all.

— Ms Teua



Mater at Home patient, Ian

Healthcare in the home

Mater's commitment to delivering exceptional healthcare services goes beyond hospital walls with Mater at Home providing personalised and responsive community-based healthcare, where, when and how it is needed—from healthy ageing and disability support to rehabilitation, chemotherapy and blood transfusions.

Mater at Home Direct, an innovative partnership between Mater and Queensland Ambulance Service, is continuing to ease pressures on emergency departments—this year responding to 364 low priority triple zero calls. Instead of heading to hospital, patients receive quality care in the comfort of their own homes.



This year saw Mater at Home extend its service reach outside South East Queensland, providing telehealth services, and in particular speech pathology, to Wide Bay HHS's regional and rural patients.



9,773
patients/
referrals



36,516
consultations



364
triple zero
responses

Take a seat to take a stand

Mater's Addressing Domestic Abuse project has been established to ensure all health practitioners at our hospitals and other sites are up to speed on Queensland's domestic and family violence (DFV) and sexual assault legislative reforms.

To signal Mater's responsiveness, red benches have been installed at each hospital site as a symbol to DFV and other abuse victims that Mater clinicians offer a safe space for disclosure and support.



Domestic violence survivor Queensland Police Service Acting Senior Sergeant Sharon Morgan at Mater Hospital Brisbane

Culturally-responsive community healthcare

Always an advocate for health and wellness without discrimination, Mater provides compassionate, fair and equitable healthcare regardless of language, background and culture.

This year, Mater Refugee and Multicultural Health Services provided culturally appropriate care to 1,768 patients, many with complex healthcare needs.

Our long-serving Mater Refugee Complex Care Clinic saw 470 patients across general practitioner, psychiatric and paediatric services and at no cost to those seeking asylum and who do not have Medicare.

Recognising the gap in healthcare services this clinic provides, the Queensland Government this year provided a direct funding injection, ensuring that people who arrive in Queensland seeking asylum can access the clinic's free healthcare for years to come.

Building on the success of a two-year pilot, Mater has expanded the Multicultural Health Co-ordination Program across Brisbane, Ipswich and Logan—with recurrent funding from Queensland Health's Connected Community Pathways Grant. This nurse led-service that includes a social worker, works with people who self-refer as well as patients referred by general practitioners, hospitals and other social services and who have culturally and linguistically diverse (CALD)/refugee backgrounds, low English proficiency and unmanaged complex health needs. Mater nurses focus on prevention, early intervention and care co-ordination, as well as improving health literacy and reducing systemic barriers.

This year also saw Mater launch a new refugee health application for documenting and sharing refugee and multicultural client data. The secure and centralised system allows teams to collect and share vital data with relevant departments, provide accurate reports to Queensland Health and reduce administrative tasks.

Restoring sight for First Nations people

More than 1,000 operations to restore sight for First Nations Aboriginal and/or Torres Strait Islander Queenslanders have been performed since 2016 thanks to a unique partnership between the Institute for Urban Indigenous Health (IUIH) and Mater.

The Cataract Pathway Program supports and treats Aboriginal and Torres Strait Islander people like Quandamooka man Ian Delaney (pictured) needing cataract surgery through a culturally informed and holistic service.

Working together, IUIH outreach optometrists and the Aboriginal Community Controlled Health Services identify and organise groups of eligible patients for cataract surgery sessions at Mater Private Hospital Springfield.



Ophthalmologist Dr Jon Farrah with patient Ian Delaney who had the gift of sight returned to him at Mater Private Hospital Springfield

Year in review

Mater Mothers



Lily Majstorovic and newborn Maryam

Mater Mothers is Australia's largest maternity services provider, caring for women and families from preconception, pregnancy and birth to early parenthood.

This year, dedicated nurses, midwives and doctors at Mater Mothers' hospitals across Queensland welcomed 11,610 babies into the world.



May wasn't just the busiest month of the year for Mater baby births, it was Mater Mothers' Private Mackay's busiest month in 10 years, welcoming 60 babies into the world.



1 in 5

Queensland babies born at Mater



32

babies born each day on average



11,610

babies born



May

busiest month for births

Parenting Support Centre marks 10,000th patient

Mater Mothers' Parenting Support Centre (PSC) celebrated a significant milestone this year with mother of three Lily Majstorovic becoming the centre's 10,000th patient after giving birth to her daughter Maryam.

While she had no birthing complications, Ms Majstorovic suffered post-natal depression after her second baby, so she wanted to make sure she had support in place this time round.

PSC is a free, self-referral service for Medicare eligible patients and welcomes parents and babies who were born at Mater Mothers' hospitals in Brisbane, Townsville, Rockhampton and Mackay. Staffed by general practitioners, lactation consultants, child health nurses, psychologists, and allied health practitioners, PSC offers outpatient appointments either face-to-face or via telehealth to support new mothers in the first six months after birth.

Miracle baby given chance of life

Baby Otis Reeves has a cheeky smile, but it's the scar on his chest that marks him as a Mater Little Miracle.

Otis owes his life to the specialist maternal fetal medicine team at Mater Mothers' Hospital who diagnosed a rare combination of four defects in his tiny heart—while he was still in mother Emily Reeves' womb—and closely monitored his condition throughout her pregnancy.

Within moments of being born, Otis was transferred to the Neonatal Critical Care Unit for observation.

"We knew he needed an operation within the first year of his life and doctors discussed everything with us—we were prepared for the worst," Ms Reeves said.

"Otis had open heart surgery and a lung bypass. Seeing him after surgery was scary, he had lots of tubes, wires and ventilators—I burst into tears when I saw him.



Mater Little Miracle Otis Reeves



But now I look at him, and I know he's got a long road ahead, but he will be able to do what most little boys do at his age—get up to mischief!

Neonatal Critical Care Unit



79

neonatal cots



2000

critically ill babies cared for each year



50+

babies require ventilators each year

Bundle of Joy expansion

Women choosing to have their babies at Mater Mothers' Private Brisbane now have access to an expanded Bundle of Joy program.

Mater Mothers added a second package to the popular program to help mums-to-be reduce out-of-pocket costs not covered by private health insurance or Medicare.



The Bundle of Joy program provides price certainty and value for money by bundling together Mater services and additional costs associated with giving birth.



Grace Forbes with baby Harriet

Perinatal mental health

Mater marked the first anniversary of Catherine's House for Mothers, Babies and Families this year.

The service has cared for more than 150 inpatients experiencing mental health challenges after the arrival of their baby.

The state's first perinatal mental healthcare service expanded its services this year to offer privately funded out-patient day programs to support parents in developing skills to manage anxiety, depression, and other challenges during early parenting years.



Grace Forbes, the first new mum admitted to Catherine's House, credits the care and support she received at Mater with saving her life. One year on, Ms Forbes and baby Harriet are thriving and she's urging other mums facing mental health challenges to reach out for help.

Mindfulness app helps mum find zen

Mater Mothers is helping mums find a moment of calm in their day, with the launch of the new Parent Lounge mindfulness app. The free relaxation tool utilises evidence-based, mindfulness techniques and resources that can be accessed from anywhere, any time.

The app was co-created by experts in perinatal mental healthcare and psychology, with mums who had lived experience with perinatal mental illness.



The app features a library of short "Relax Trax" tailored to different stages of pregnancy and post pregnancy, as well as information for national support hotlines and services and self-managed mood-tracking.

Mater Mothers revolutionises hysterectomy surgery for women

A new hysterectomy procedure that leaves no scars and causes little pain is now performed at Mater Mothers' Hospital and Mater Private Hospital Springfield.

The minimally invasive surgery, performed by Dr James McLaren, eliminates the need for surgical incisions in the abdomen.

The Mater Mothers' Gynaecologist learned the Vaginal Natural Orifice Transluminal Endoscopic Surgery (vNOTES) technique at King's College Hospital in London and is now one of a handful of surgeons qualified to perform the procedure in South East Queensland.

"Compared with an abdominal hysterectomy procedure, where recovery can take up to six weeks, minimally invasive approaches such as vNOTES provide quicker recovery, less post operative pain and decreased blood loss," Dr McLaren said.

"Unlike the standard vaginal approach, vNOTES allows for easy access to the fallopian tubes and ovaries. Removal of fallopian tubes at time of hysterectomy has been shown to reduce the risk of ovarian cancer."

Ms Smith had endured immense pain and excessive bleeding for 15 years before becoming Mater Mothers' first vNOTES patient and was astonished by how significantly the surgery changed her life.



Before surgery I suffered immensely. The pain left me bedridden for three days every month. I had heard so many horror stories about the old-fashioned hysterectomy procedure and the long recovery time, so I couldn't believe I was up and about straight after my surgery, home the next day and back at the gym doing yoga and pilates a couple of days later.

— Ms Smith

Savannah with mum Kimberley Smith who underwent a new minimally invasive hysterectomy procedure at Mater Mothers' Hospital.



Year in review

Mater Research



Mater Researcher Dr Joshua Tobin

Celebrating 25 years of discovery, translation and integration

Opening in 1999 with an initial focus on the immune response to cancer, Mater Research focuses on five core research areas—Cancer, Mother and Baby, Chronic and Integrated Care, Neuroscience and Healthcare Delivery and Innovation—integrating closely with hospital clinical services to drive the very best healthcare outcomes.

A quarter of a century later, Mater Research is a recognised leader in innovative and impactful medical research delivering on Mater's Mission to address unmet healthcare needs of Queenslanders.

With expertise across all facets of medical research—study design, ethics and governance, data collection, biobank management, analysis, and implementation science—Mater Research is responsible for the robust management of all research and clinical trials at Mater.

Our bench-to-bedside philosophy means we work closely with Mater Health and Mater Education and collaborate with our network of partners—The University of Queensland, Translational Research Institute and Health Translation Queensland—to turn scientific discovery into the best possible treatment, care, and outcomes for patients and the broader community.



Mater Researcher
Dr Sandy Richardson

Outstanding achievements this year



\$15.5m

in newly awarded
external funding



\$12.7m

in funding from
Mater Foundation



356

clinical trial and
cohort studies



424

publications in 259 top
tier journals in 2023

We ask the questions and find the answers that save lives

During the year, Mater Research secured \$15.5 million in newly awarded external funding and \$12.7 million from Mater Foundation to continue advancing health and medical research.

Acknowledging the critical role clinical trials play in modern healthcare, Mater Research is committed to giving patients the opportunity to participate and, this year, clinicians ran 148 clinical trial and cohort studies.

During the year, Mater Research boosted expertise and capacity in the field of women's cancer research, welcoming Professor Kum Kum Khanna—a highly respected leader in her field with more than 250 published papers and 12,000 citations.

At the forefront of transforming healthcare for people with intellectual disabilities, Mater Research became home to the Queensland and National Centres of Excellence in Intellectual Disability Health and developed a new training program for frontline healthcare workers. More than 80 per cent of healthcare professionals who completed the new EASY-Health online education course said it had positively changed the way they consider patients with intellectual disability and those on the autism spectrum.

Following a successful Brisbane pilot in Brisbane, Mater Research and The University of Queensland began rolling out a landmark First Nations health study across Rockhampton, Townsville, Cairns and Metro North HHS regions. The Strong Families Study (SFS) is the first longitudinal, cohort study with First Nations parents in Queensland—from pregnancy and into the early years of their baby's life—to understand health trajectories and ensure culturally responsive healthcare is available and accessible. The SFS will also provide health and social support in real time and as needed, ensuring First Nations families benefit from early diagnoses and referrals to culturally safe healthcare programs and services.

Other research highlights include:

- Mater Research is set to spearhead the development of a ground-breaking vaccine to treat active cases of ovarian cancer thanks to a grant from the Ovarian Cancer Research Foundation.
- Mater Researchers are one step closer to advancing diabetes treatment with new research focusing on IL-22RA1—a protein receptor that is highly prevalent in the pancreas and liver and is vital for the health of cells through suppression of cellular stress.
- Mater Researchers are leading the way for pregnant women with diabetes, launching a new Australian-first innovative model of care. The Obstetric Midwifery Group Practice based at Mater Mothers' Hospital, will support women with pre-existing diabetes and provide them with a hybrid care model, using traditional midwifery group practice offers alongside an added layer of obstetric medicine.
- A study led by Mater Research and The University of Queensland has identified that microbiome changes in schizophrenia are most likely related to lifestyle and health factors, as opposed to the popular view that a particular gut microbiome leads to schizophrenia.
- By understanding the role of a specific protein and how it protects the gut from infection, Mater Researchers are closer to finding new therapies to prevent and treat foodborne Salmonella illness.
- A new Mater Research study has found that higher rates of stillbirth and adverse health outcomes in baby boys may be linked to dysfunction in their mother's placenta.





Director Biomedical Research Prof Allison Pettit

Promoting ongoing research excellence is only possible by investing in the next generation of research leaders. Therefore, in 2024, Mater Research introduced a new funding scheme—the Future Leaders Fellowship—to support mid-career researchers in leading aspirational and impactful research. The inaugural fellowship was awarded to Dr Kavita Bisht, a Senior Research Officer in the Stem Cell Biology Research Group.

Mater Researchers were also externally recognised for their outstanding contributions to scientific discovery. Some highlights include:

- Endocrinologist and Mater Researcher David McIntyre was conferred the title of Emeritus Professor in recognition of his outstanding commitment and contribution to The University of Queensland. Emeritus Professor McIntyre was also recognised by the Australian Diabetes Society with a Lifetime Achievement Award for his work in improving care in the field of women's health and diabetes, particularly during pregnancy.
- In recognition of his work in improving the treatment of inflammatory bowel disease, Emeritus Professor Tim Florin, now retired, was awarded the 2023 Distinguished Researcher Prize from the Gastroenterology Society of Australia (GESA). Associate Professor Sumaira Hasnain was also recognised by GESA for her contribution to hepatology research, receiving the inaugural Laurie Powell AC Award.
- Professor Vicki Flenady AM was appointed a Member of the Order of Australia for significant service to medical research in the field of perinatal mortality. Professor Flenady AM leads the Stillbirth Centre of Research Excellence at Mater Research and The University of Queensland.

Strong Families Study—Heather Lee, Cr Mersane Oui, Dr Sean Taylor, A/Prof Kym Rae and Olivia Miller





Courtney Allen and baby Aston

Mum and baby owe their lives to clinical trial

Courtney Allen once feared she might not live to the age of 30—and that her dream of becoming a mum would never come true.

The cystic fibrosis sufferer's illness was rapidly deteriorating and, being ineligible for a lung transplant, it seemed she had run out of treatment options—and time.

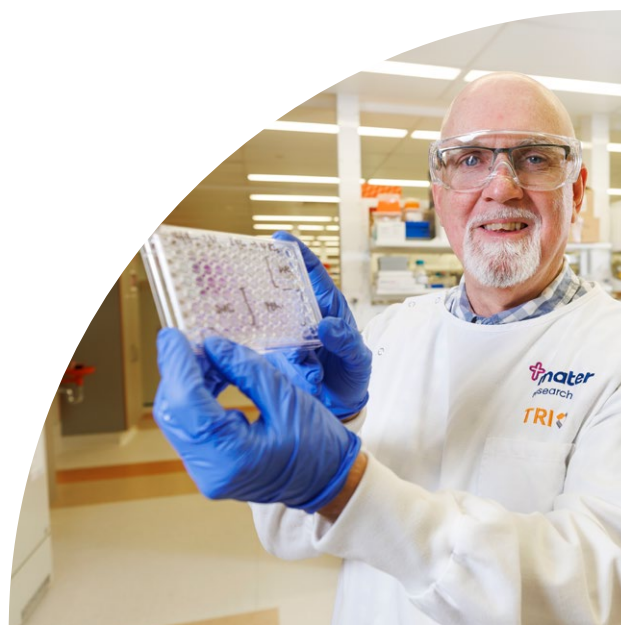
But thanks to a miracle drug, Trikafta, trialled by Mater Research, Ms Allen has made an incredible recovery and is now the doting mother to Aston. In fact, there's talk of a Trikafta "baby boom" among the female patients treated at Mater Hospital Brisbane's Cystic Fibrosis Unit, with 90 per cent of the unit's 170 patients on Trikafta in July 2023.

Technology shines light on better bladder cancer detection

Mater Researcher Professor John Hooper will trial a new theranostic approach for diagnosing and treating bladder cancer by homing in on a particular protein.

Professor Hooper, who has been working on the protein since 2001, co-developed the technology with the Scripps Research Institute and CSIRO.

"Our hope is that this research will lead to a new wave of treatment options for bladder cancer patients and potentially other cancer patients, as this protein is also present in ovarian, breast, colorectal, prostate, and lung cancers," he said.



Mater Researcher Prof John Hooper

Year in review

Mater Education



The Brisbane graduating class of December 2023

Growing our healthcare workforce of the future

Mater Education provides hands-on learning in a safe, simulated hospital ward environment. Students benefit from practical healthcare training through simulation, from school-based trainees working towards career entry qualifications to practising clinicians looking to develop their skills.

In the past 12 years, more than 1,800 students have graduated from Mater's Diploma of Nursing program and, with Mater Education approved as a provider of the Australian and Queensland Governments' Fee-Free TAFE initiative in 2023, there has never been a better time to start a career in nursing.

This year, Mater Education's Diploma of Nursing student numbers remained strong, with 752 students studying fee-free at our Brisbane, Townsville and new Springfield study locations—and we celebrated the graduation of 234 nurses.

The year saw significant education expansion in Springfield, with the opening of a training facility at Mater Health Hub, Springfield.

The facility includes classroom spaces and simulated hospital wards to deliver our Diploma of Nursing, Certificate III in Pathology Collection, Vocational Education and Training in Schools (VETiS) program and Mater Mothers' First Aid for Babies and Venepuncture and Peripheral Intravenous Cannulation courses.

With the launch of the VETiS program at Mater Health Hub, Springfield, a total of 1,817 VETiS Certificate II in Health Support Services and Certificate III in Health Services Assistance were achieved across Queensland during the 2023 school year. The term one 2024 cohort of 630 students was the largest in Mater's history.

In addition, more than 450 high school students across the state had a taste of what a healthcare career might look like for them in our growing High School Health Adventure program.



234

Diploma of
Nursing graduates



1,279

people attended First
Aid for Babies courses



752

students started
Diploma of Nursing study



225

people attended
First Aid courses



1,817

Certificate II and III
qualifications

Meet our graduates

After watching her young son battle a brain tumour, Jaime Orr knew there was only one place she wanted to work as a nurse—and that was Mater.

Ms Orr graduated from Mater Education's Diploma of Nursing in December 2023 and is now an enrolled nurse at Mater Private Hospital Brisbane, supporting other patients fighting brain tumours and serious neurological illnesses.

"Seeing Perry's diagnosis and treatment is the reason I chose to work on Mater's neurosciences ward," she said.

"Perry was right there cheering me on when I graduated. It was wonderful to share that moment with him and to see how pleased it made him."



Mater Private Hospital Brisbane
Nurse Jaime Orr
and son Perry



Diploma of Nursing graduate Christie Mitchell

Christie Mitchell went from homeless to healthcare hero after graduating with a Diploma of Nursing in Townsville in July 2023. Being awarded Mater's first Financial Hardship Scholarship in Townsville helped Ms Mitchell turn her life around and pursue her dream career.

"I was homeless for several years after my brother passed away. I turned my back on family and was couch surfing and sleeping in my car," Ms Mitchell said.



I knew I could do more with my life and the scholarship helped motivate me to keep going.

However, after "doing it tough" for years, Ms Mitchell made amends with her mum. She enrolled in the Diploma of Nursing course after her mum underwent shoulder surgery at Mater Private Hospital Townsville.

Unlocking healthy cultures with workplace solutions

Mater Education extends its innovative education services beyond Mater walls, helping other organisations make transformational cultural shifts through Mater's award-winning High Value Conversations program.

This program is delivered to employees in Victorian, South Australian, Western Australian and Queensland public hospitals and educational facilities, as well as outside the health sector.

Designed to empower employees and ensure safety is prioritised, the program encourages staff to have open conversations with colleagues and question unsafe behaviour.

During the year, the High Value Conversations team delivered more than 210 sessions for clients and received The University of Queensland Faculty of Medicine's Excellence in Mental and Physical Health, Safety and Wellness Award.

The team was also successful in winning a highly competitive Queensland Health tender and began rolling out the High Value Conversations program to more than 10,000 Queensland Health staff from January 2024.

Mater Foundation



It was a record year of community engagement and fundraising, with Mater Foundation providing \$37.4 million for cutting edge clinical equipment, world-class medical research, and education programs.

This funding has enabled the introduction of new technology for surgery in breast cancer, the launch of orthopaedic surgical robots in Bundaberg and Springfield, the increased capacity for neurosurgery in Townsville, the expansion of ophthalmology services at Redland and the additional operating theatre in Mackay. Funding has also been directed to help researchers develop new approaches to diagnosing and treating a range of diseases and illnesses.



Support from the community is vital in ensuring Mater continues to provide access to the best possible healthcare to all Queenslanders, regardless of where they live.

Mater Foundation launched a new five-year partnership with Channel Nine to co-host the Nine Telethon, raising funds for Mater Little Miracles. Held in April, the generosity of Queensland communities saw an astonishing \$6.8 million raised to enhance care for sick and premature babies.

This year marked the 70th anniversary of Mater's first Art Union prize home. Over the past seven decades, community support for Mater Prize Homes has continued to grow, making a life changing difference for winners, and providing lifesaving equipment and support for the community through significantly improved healthcare.

Queenslanders once again answered Mater Foundation's call for support during the fourth annual Mater Giving Day on Wednesday 26 June, showing their collective gratitude for Mater doctors, nurses and researchers who do so much for the health and wellbeing of those in need.

Mater Foundation distributions 2023-24



\$37,441,368

Mater Foundation Total



\$24,429,861

Mater Health



\$12,711,507

Mater Research



\$300,000

Mater Education

More than \$1.9 million was raised on Mater Giving Day, with every donated dollar tripled by a matching donor partner to increase the impact of people's generosity. Donations will be used to purchase a range of state-of-the-art technology and equipment, as well as enabling vital research into ovarian cancer.

The sea of pink that swept through Brisbane and dozens of regional Queensland communities for the 2024 International Women's Day Fun Run, presented by Queensland X-Ray, raised an incredible \$1.8 million to fight breast cancer.

This year was the biggest in the event's 33-year history, with a record-breaking 23,000 people running, jogging, and walking in Brisbane to raise money for breast cancer research, services and equipment.

They were joined by 750 people in Townsville's own fun run at Cluden Park racecourse and another 3,500 people in "virtual" fun runs across Bowen, Bundaberg, Cairns, the Gold Coast, Gympie, Kingaroy, Longreach, Mackay, Moranbah, Rockhampton, Redlands, Springfield, and the Sunshine Coast.



With the community's engagement in our philanthropic programs and fundraising events, Mater Foundation raises funds to support the exceptional work of Mater across the state.



Community fundraising through Mater Foundation supports the purchase of specialist equipment and research into premature and sick babies like twins Charlie and Oliver pictured with parents Tiahna and Juan Fourie

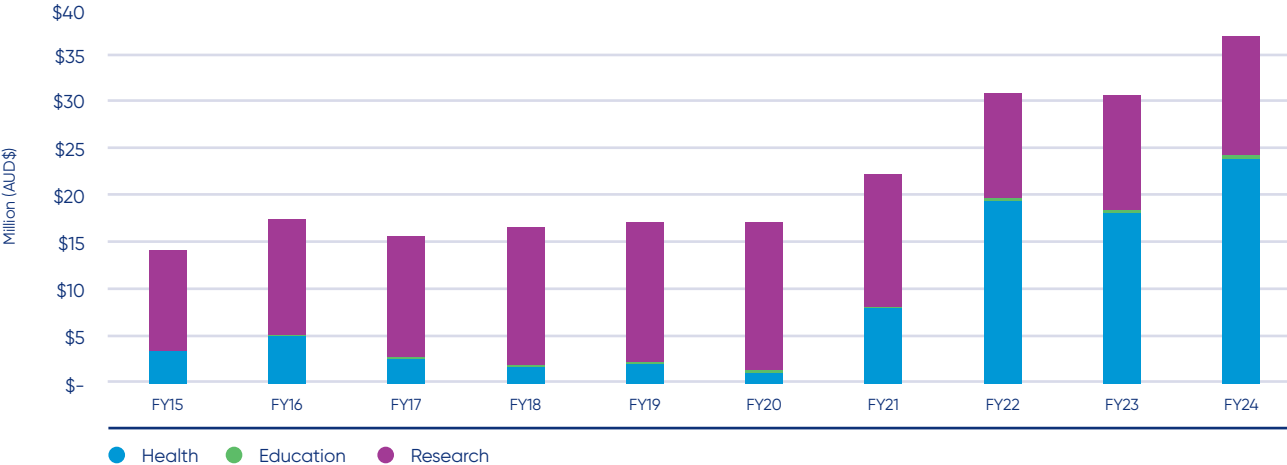
International Women's Day Fun Run participants



In August, more than 5,000 cyclists raised more than \$564,000 to fight cancer in Mater Foundation's first annual Brisbane to Gold Coast Cycle for Cancer. The mammoth field of riders completed the 100 kilometre course stretching from South Brisbane to Southport on the Gold Coast, with cancer survivors, specialists and researchers among those taking part.

This is the first year the event has supported Mater Foundation, which will use the funds raised to support cancer research, services and equipment in Queensland.

Mater Foundation 10 year distributions to Mater ministries



Brisbane to Gold Coast Cycle for Cancer participant





The Nine Telethon

Nine Telethon makes miracles happen

The Nine Telethon was a \$6.8 million miracle in the making for our sickest and smallest babies, and their families as Queenslanders rallied behind Mater's Neonatal Critical Care Unit.

Each year, more than 2,000 seriously ill and premature babies have to call Mater's NCCU home, relying on cutting-edge specialist care and life-saving equipment. For many of them, just breathing is a struggle, with as many as six babies on mechanical breathing support at any one time.

Heartfelt, inspiring stories that showcased the world-class services, people and outcomes of Mater's NCCU prompted hundreds of generous donations, bolstered by significant contributions from state and federal governments.

The event highlighted stories like little Lameck Rugato, who was born premature at just 23 weeks in a critical condition, weighing a tiny 610 grams and diagnosed with a chronic lung disease.

Thank you, Queensland!



Night Rugato with son Lameck Rugato



You never imagine this situation until it happens, and you pull on every bit of strength, like a superpower, to get through it. We are grateful that Lameck was in the safest hands possible.

– Lameck's mother Night Rugato, who spent more than 100 days with her newborn son in Mater's NCCU

Year in review

Mater People



Central Sterile Supply Department Technician Brigid Sleeman and Registered Nurse Rachel Brook

Driven by compassion. Connected by care.

From nurses and midwives to receptionists, cleaners, educators, doctors and volunteers—our community is made up of more than 10,000 individuals whose commitment and passion combine to create the heart of Mater.

Inspired by their extraordinary dedication, Mater ran a three-month statewide campaign celebrating the different ways Mater People contribute to the organisation's collective success.

Together, we connected, recognised and celebrated. We shared tips and articles on self-care, challenged our thinking with Big Ideas and shone the light on our people and their achievements and aspirations, marking International Nurses Day, International Day of the Midwife, Mother's Day, and Administrative Professionals' Day with celebrations across the state.



Our people are the key to our success. That's why it's so important we create a great place to work, where they are supported, rewarded and well trained to be the best they can be.



Celebrating International Nurses Day, we thanked Mater's 4,700 nurses for their compassion, empathy and expertise and for their contribution in ensuring Mater hospitals continue to deliver world-class patient care.

Celebrating our extraordinary people

Professor Chris Pyke, one of the country's leading breast and endocrine cancer specialists, received Mater's highest honour—the Catherine McAuley Medallion—at the 2023 Mater People Awards.

Professor Pyke completed his surgical training at Mater in 1988 and since then has treated more than 50,000 Queenslanders diagnosed with breast cancer.

He was one of 20 Mater People Award winners recognised at a gala ceremony in Brisbane in October.



This year's winners spanned all of Mater's ministries and hospitals in South Brisbane, Springfield, Townsville, Rockhampton, Mackay and Bundaberg.

The awards celebrate compassion, innovation, and excellence in action, and give us an opportunity to recognise Mater People who exemplify our Mission and Values, going above and beyond to inspire us all.



Mater People Awards recipients Sharon Clipperton and Sarah Janssens

Mater Long Service Awards are a heartwarming way to recognise the dedication of long serving staff and volunteers who have devoted significant years delivering compassionate care to those who need it most. Mater People who celebrated 10 to 50 years of service in 2023 and 2024 attended liturgies and awards presentations across the state. Those celebrating 30 years and above were also invited to attend the Mater People Awards in Brisbane to recognise their outstanding time of service at Mater.

Mater Long Service Awards recipients



Empowering our people to realise their potential

During the year, Mater People completed more than 126,000 LEAP courses covering clinical and non-clinical content and were introduced to 113 new courses, reflecting our commitment to continuously evolve.

We rebranded Mater's Speaking with Good Judgement program to High Value Conversations and refreshed its content for a faster, more interactive learning experience. Better reflecting program content, this change aligns with Mater's commitment to empowering our people with communication and psychological safety strategies to create clear and respectful interactions.

In the clinical education space, the team delivered 21 pop-up in-hospital simulation training events and more than 1,700 Mater People participated in advanced life support, paediatric life support, neonatal resuscitation, maternity emergency management and critical skills training. This equated to more than 16,000 practical assessments.

During the year, Mater's Simulation team facilitated 12 OptiSim projects for Mater Health, harnessing simulation technology and organisational improvement principles to refine and improve patient care and integrate new pathways and technologies into our service.

Creating connections to improve outcomes

Moving beyond the hospital, classroom and laboratory, Mater is getting closer to the medical community to connect and deliver new programs and services to meet the emerging needs of their patients.

Through education, Mater's medical engagement team is connecting general practitioners with Mater specialists and other medical professionals consulting at Mater facilities.

Hosting more than 1,100 general practitioners at 223 clinical education events and discussions this year, Mater specialists presented the latest evidence, advances and issues impacting patient outcomes and excellence in care. The program also helps general practitioners fulfil mandatory accreditation criteria as set out by the Royal Australian College of General Practitioners.

Mater's new eConsultant program is enabling general practitioners across regional and rural Queensland to request advice from Mater specialists for the treatment, management, monitoring, and diagnosis of their patients.

Since its launch as a pilot study in 2018, more than 350 patients living in rural and remote communities across Queensland have accessed the service.

The average response time from a Mater specialist is two days, with patients avoiding specialist waitlists and face-to-face visits in 87 per cent of cases.

Through Mater's new podcast, created by clinicians for clinicians, more than 2,500 general practitioners have tuned in to learn more about Mater's services and specialists. Called sMater, Mater clinicians from around the state have hit the airwaves to share their insights on innovative treatments, challenging clinical issues and new research across a range of specialties.

We hope that by sharing information and experiences, we can create a community where we connect and work together to improve healthcare outcomes.



sMater with Dr Rebecca Moor, Jillian Whiting and Ash Mondolo

Our governance

Mater is committed to high standards of corporate governance and has a strong governance framework in place, supported by effective management and compliance with legal and regulatory requirements.

As the operator of Mater's ministries of health, education, research and foundation, Mercy Partners appoints members to the Board of Directors of Mater Misericordiae Ltd.

Mater's Mission and Values are shaped by the Board and executed by the Group Leadership Team. The Board and Group Leadership Team ensure Mater's Mission and Values remain central to our operations. With their robust leadership and governance expertise, both the Board of Directors and Group Leadership Team are well equipped to steer Mater and our people, now and in the future.

Mater continually reviews and revises corporate governance practices and policies to ensure they remain aligned with developments in good corporate governance, as well as Mater's strategic priorities, Mission and Values.

Board of Directors



Patrick Brady

Chair
(appointed as Chair 1 February 2024
Director since 2019)



Virginia Ryan

Deputy Chair



Gerard Houlihan

Director



Sr Sandra Lupi RSM

Director



Dr John Rivers

Director



Steven Rubic

Director
(appointed 6 November 2023)



Christopher Townend

Director



Francis Sullivan AO

Chair
(resigned 31 January 2024)



Jennifer Parker

Director
(resigned 10 October 2023)



Lucy Laakso

Company Secretary
(appointed 1 February 2024)

Group Leadership Team

Executive Leadership Team



Dr Peter Steer
Group Chief Executive



Angi Bissell
Chief Operating Officer



Alanna Jacoby
Chief of Mission



Tanya Cain
Group Chief Financial
Officer (commenced
June 2024)



Laurie Rogencamp
Group Chief, Corporate
Development and Legal

Ministry Leadership Team



Prof Maher Ghandi
Executive Director,
Mater Research



Justin Sharp
Acting Executive Director,
Mater Education



Andrew Thomas
Chief Executive,
Mater Foundation

Mater Health Leadership Team



Dr Mike Beckmann
Chief Medical Officer



Paul Darcy
Executive Director,
Metro Health



Fiona Hinchliffe
Executive Director,
Health Integration
and Community Care



Christine Went
Executive Director,
Regional Health

Corporate Services Leadership Team



Christian Gordon
Executive Director,
Corporate Affairs



Georges Khoury
Executive Director,
Human Resources



Kerry Armstrong
Executive Director,
Development and
Infrastructure



Alastair Sharman
Group Chief,
Digital Technology

The executive structure was realigned as part of Mater's Transformation Program to reduce organisational complexity and enhance efficiency and role clarity. This realignment resulted in the departures of Donna Bonney, Chief Executive, Mater Health (September 2023), Donna McGrane, Group Chief, People and Learning (October 2023), Jane Schmitt, Group Chief, Corporate Affairs and Growth (December 2023), Graeme McKenzie, Group Chief, Development and Property (February 2024) and Toni Casey, Chief Risk and Assurance and ESG Lead (March 2024).

Our performance

Consolidated Statement of Profit and Loss and Other Comprehensive Income

For the year ended 30 June 2024

	2024 (\$000)
Revenue	
Rendering of health services	1,455,018
Sale of goods	95,313
Other revenue	178,481
Total revenue	\$1,728,812
Expenses	
Employee expenses	(977,278)
Pharmaceutical and medical expenses	(391,824)
Property and maintenance expenses	(79,714)
Catering and domestic expenses	(38,939)
Lottery and fundraising expenses	(69,837)
Digital expenses	(35,679)
Administration expenses	(66,494)
Net loss on disposal of property, plant and equipment	(627)
Total operating expenses	(1,660,392)
Operating surplus before interest, depreciation and amortisation	68,420
Depreciation and amortisation expense	(165,338)
Finance expenses	(9,862)
Net operating (deficit) for the year	(106,780)
Share of profit in associates and joint ventures	4,557
Net (deficit) from continuing operations	(102,223)
Profit from discontinued operation	35
Net (deficit) for the year	(102,188)
Net change in fair value of investments	1,659
Revaluation of land and buildings	207,897
Total other comprehensive income	209,556
Total comprehensive income attributable to the owners	107,368

Operational statistics

Mater Hospitals	Patients discharged	Patient days	Procedures [^]
Mater Hospital Brisbane	55,406	125,503	20,672
Mater Private Hospital Brisbane	41,552	109,764	23,846
Mater Mothers' Hospital	26,766	62,839	3,213
Mater Mothers' Private Brisbane	9,268	41,174	2,159
Mater Children's Private Brisbane	4,885	7,833	3,473
Mater Private Hospital Rockhampton	17,239	36,719	10,537
Mater Private Hospital Mackay	15,952	29,980	12,799
Mater Private Hospital Townsville	36,112	66,858	23,477
Mater Private Hospital Bundaberg	5,252	13,506	4,424
Mater Private Hospital Redland	14,560	26,385	7,883
Mater Private Hospital Springfield	13,786	25,934	8,198
Mater Private Day Hospital Brookwater	4,172	4,712	-
Total	245,500	551,207	120,681

Emergency attendances

Mater Hospital Brisbane	54,194
Mater Private Hospital Brisbane	16,589
Mater Private Hospital Rockhampton	9,810
Mater Private Hospital Mackay	14,690
Mater Private Hospital Townsville	14,111
Total	109,394

Births

Mater Mothers' Hospital	5,779
Mater Mothers' Private Brisbane	4,111
Mater Private Hospital Rockhampton	486
Mater Private Hospital Mackay	467
Mater Private Hospital Townsville	592
Mater Private Hospital Redland	200
Total	11,635

Outpatient attendances

Mater Mothers' Hospital	240,724
Mater Mothers' Private Brisbane	143,920
Mater Private Hospital Rockhampton	40,383
Total	425,027

[^]Includes theatre procedures cardiac catheter procedures, minor operations and endoscopies.

Source: SEQMPP - iPM, ORMIS, Endovault, Matrix and QhNAPDC

Source: CNQ - webPAS tables via CyberQuery

How you can help

Our heartfelt gratitude and sincere appreciation to the Mater community, philanthropists, fundraisers, and supporters for your unwavering commitment to our mission. From our hospital auxiliaries, foundations, and corporate partners to event fundraisers and participants, lottery supporters and donors, and loving legacies from families, your generosity makes an extraordinary difference in the lives of those we serve.

With your support, Mater can extend our boundaries beyond traditional healthcare and focus on our mission, inspired by the Sisters of Mercy, to respond to the unmet needs of our community.

Thanks to your generosity, we can continue our proud tradition of charity and giving to those who need it most.



Giving is at the heart of who we are and what we do. And it's because of you, we're able to continue our proud tradition of charity and giving to those who need it most.



To learn more about how you can support Mater, please contact Mater Foundation.

foundation@mater.org.au
1800 500 422
materfoundation.org.au

